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PRESIDENT’S MESSAGE

To Concord University Students:

Concord University is very proud to welcome you to our university community. With our excellent faculty and highly professional staff to assist you, Concord University will provide you with an excellent environment that enhances our great liberal arts education. We are looking forward helping you become a part of our culture, traditions, and values. Take advantage of every opportunity, not only within the classroom but also within the university community, to become an active citizen and student.

Included within this handbook is information about our services, guidelines, and policies; I encourage you to read it carefully. If you have any questions, please feel free to contact our faculty or staff for assistance. Once again, welcome to Concord University. I wish you the best in your educational journey.

Sincerely,
Kendra Boggess
Dr. Kendra Boggess

CONCORD UNIVERSITY ALMA MATER

Concord, we hail thee! Hats off to you!
Ever you’ll find us loyal and true.
Firm and undaunted always we’ll be;
Hail to the school we love: here’s a toast to thee!

School Colors: Maroon & Gray
Official Mascot: Mountain Lion

Handbook Disclaimer: Every effort is made to assure accuracy at the time of publication. However, Concord reserves the right to delete, change, or amend the information in this Handbook. It is the student’s responsibility to know and comply with current University policies.
CONCORD UNIVERSITY HONOR CODE

As a member of the Concord University Community I will act with honesty and integrity in accordance with our fundamental principles, and I will respect myself and others while challenging them to do the same.

THE MISSION OF CONCORD UNIVERSITY

The mission of Concord University is to provide a quality liberal arts based education, to foster scholarly activities, and to serve the regional community.

Concord University provides rigorous programs that prepare students to pursue various career options or graduate study. Concord’s graduate and undergraduate programs lead students to assume leadership and professional roles in a multicultural society and prepare students to face the challenges of globalization. Concord is committed to serving a diverse student body including traditional, non-traditional, local, national, and international students. While we incorporate a variety of educational approaches, our size and the caring dedication of our faculty, staff, and administration are the principal assurances of a quality educational opportunity at Concord University.

As a learning community, Concord University is committed to furthering knowledge through professional development activities and programs, through research, and through the application, publication and appreciation of scholarly efforts.

The primary purpose of Concord’s mission is academic; however, the service the University provides to the state, region, and world goes beyond the classroom. Concord University contributes to the quality of cultural and economic life through southern West Virginia through both public and private organizations and agencies and through extension of its support and assistance into the region it serves.

Ultimately, Concord University measures its success by the fulfillment alumni find in their careers and throughout their lives.

In the words of late President Joseph Franklin Marsh, Sr. Concord students, “Come to learn. Go to serve.”

ASSESSMENT: ASSESSMENT OF STUDENT LEARNING

The Concord University faculty has developed programs to assess the academic achievement of the University’s students. The assessment program is linked to the University’s mission and educational goals. Assessment at Concord has two important roles: institutional quality and accountability. To analyze and improve the quality of Concord’s education programs, the University uses various measures to assess student attainment. These assessment measures are used in the continuing evaluation of curricular and instructional decisions that are aimed at improving student learning outcomes. An integral part of the program is the assessment of
student learning in the major and the general studies programs. However, Concord strives to involve all educational support areas in the assessment process. All programs assess the learning environment and what changes might be made to maximize the learning experience. Assessment of student learning is ultimately the systematic collection, analysis, and use of information to improve student learning outcomes.

**EDUCATIONAL GOALS**

The educational programs of Concord University are designed to foster skills, knowledge, and attitudes applicable across a wide range of academic fields and professional careers in a culturally diverse, perpetually evolving global community.

- The General Studies Program provides opportunities to begin developing skills needed to address complex issues, to build a foundational knowledge base for lifelong learning, and to cultivate attitudes that promote personal and societal well-being and experiential enrichment.
- Building on the General Studies program, the baccalaureate degree programs provide opportunities for in-depth study in a student’s chosen field(s).
- Building on selected baccalaureate degree programs, the master’s degree programs provide opportunities for highly specialized research and professional development.

**Skills:** Proficiency in interpreting data, integrating information, formulating ideas, thinking critically, and communicating with others, as demonstrated by the following competencies:

1. Effective inter-communication skills and literacy adapted as needed for the demands of various kinds of discourse:
   - listening and speaking
   - reading and writing
   - non-verbal communication
   - media and technological literacy
2. An ability to employ appropriate observational, logical, analytical, computational, creative, and critical thinking skills in problem solving.
3. An ability to employ appropriate methods and technologies for conducting empirical and scholarly research, to interpret research findings, and to use insights gained from such research as a basis for informed decision making.
4. An ability to analyze, synthesize, and integrate elements, information and ideas.
5. An ability to evaluate elements, information, and ideas on the basis of appropriate criteria.
6. An ability to apply and to transfer academic and experiential learning appropriately from one context to another.
7. An ability to learn and work effectively both independently and collaboratively.

**Knowledge:** Familiarity with principles underlying academic discourse in various fields, as demonstrated by the following capabilities:

1. An ability to discern the reciprocal influences of environments, cultural beliefs and attitudes, and societal institutions and practices.
2. An awareness of the fundamental characteristics and properties of the physical universe.
3. An ability to interpret events and trends within historical contexts.
4. Acquaintance with principles underlying languages, for example, linguistic, mathematical, and computer-language systems.
5. A recognition of the complex interactions between organisms, including human beings, and their environments.
6. An awareness of the aesthetic principles, methods, materials, and media employed in artistic performance and the creation of works of art and literature.
7. Self-knowledge, including awareness of one’s own competencies, deficiencies, and optimal individual learning-style(s).

**Attitudes:** Tendencies conducive to self-knowledge, personal growth and development, and responsible citizenship as demonstrated by the following:
1. Habitual reflection on ethical/moral implications of actions when weighing decisions and evaluating outcomes.
2. Exercise of responsible leadership including leadership by example and of responsible followership.
3. Respectful attentiveness to differing perspectives and willingness to engage in dialogue across differences in order to seek mutual understanding and equitable conflict resolution.
4. Cultivation of and support for attitudes and practices that foster physical, mental, emotional, and social well-being.
5. Appreciation for the creative process and for the rich diversity of artistic achievement.
6. Commitment to social responsibility, including community service and civic engagement.
7. Motivation to pursue lifelong learning and ongoing intellectual growth.

**STUDENT PARTICIPATION IN ASSESSMENT**

Active student engagement in assessment of learning is imperative to an effective, systematic approach to continuous improvement efforts of general education and programs. While most assessment activities are embedded assignments in courses and/or programs, students are also expected to voluntarily participate in other indirect measures of assessment, especially in completing surveys for the university’s assessment activities. As freshman and seniors, students are expected to complete incoming and exit surveys regarding attitudes toward and development of the University’s learning goals. The University utilizes the Collegiate Learning Assessment instrument that is a nationally normed measurement of writing and critical thinking skills. Periodically, the university may engage in a nationally normed or university specific survey and request students to participate and complete.

As students, it is your responsibility and privilege to share with us your experiences at Concord University. We appreciate your cooperation with our assessment efforts!

**THE RELATIONSHIP BETWEEN STUDENTS AND CONCORD UNIVERSITY**

Concord University is a community of students, faculty, staff, administrators, and alumni joined together in the common pursuit of enlightenment. The curriculum is rich and varied.
To attend a university is a privilege, as well as an opportunity. The tuition and fees that students pay cover only part of the cost of attendance. The balance is invested in the future of Concord University students by the State of West Virginia and donors. In its responsibility for this investment, the University has an obligation to maintain itself as a recognized institution of higher education, offering programs of high quality and awarding degrees that are respected both in and out of the state, as well as globally.

In accepting admission to Concord University, the student must realize that he/she is not purchasing an education, for that is impossible. What the student is buying is the opportunity to achieve an education, including the development of skills, ideas, and attitudes in a place where the main purpose of all facilities and activities is dedicated to the task. The opportunity carries within it an obligation to observe the regulations, practices, and goals of the University.

State Legislation establishes some of the University regulations in policies of the West Virginia Higher Education Policy Commission, or through standards set by national accrediting agencies. Others concern academic procedures that make our degree a meaningful mark of educational achievement. Some regulations keep the campus an orderly and attractive place to live and study, protecting the activities of all from disruption by a few. Other regulations merely reflect good taste and manners. Just as students ultimately are responsible for their education, so upon them rest the obligation to read, know, and observe the regulations of the University contained in the most current issue of the Concord University Academic Catalog, and this Handbook.

**BRIEF HISTORY OF CONCORD UNIVERSITY**

Concord University was established on February 28, 1872, by an Act of West Virginia Legislature. The early founding years were difficult, but finally, on February 22, 1874, the cornerstone of the first building was laid. Instrumental in obtaining the land and buildings were W. H. Martin and Captain William Holroyd, residents of the then town of Concord Church, now called Athens.

Captain James Harvey French was appointed the first teacher and principal of Concord Normal School, and the institution was officially opened on May 10, 1875. In 1886, the Normal School, through appropriations from the State Legislature, was housed in a large and handsome building on the site of the present Athens School on South State Street. This structure was destroyed by fire on November 22, 1910, and the site of the Normal School was moved to its present location, where a central building was erected.

The Legislature has on three occasions recognized the expanding educational mission of Concord by changing the institution’s name. In 1931, the name was amended from Concord State Normal School to Concord State Teachers College, and in 1943, the name was officially shortened to Concord College. In 2004, we became Concord University.
THE MARSH MEMORIAL CARILLON

The Marsh Memorial Carillon at Concord University is the first and only true carillon in West Virginia. With its 48 bells, the largest bell (called “the bourdon”) weighing 4,310 pounds, and its four-octave musical range, it is a world-class instrument and classified as a “grand” or “concert” carillon.

ATHENS, WEST VIRGINIA

A small town with the advantages of modern life, Athens is a busy community whose residents support Concord University and are committed to the intertwined mission and goals of university and town. Located on a mountaintop, Athens is beautiful in all seasons!

TOWN OF ATHENS STATISTICS
- Elevation: 2,598 feet
- Incorporated: 1906
- Population (as of 2010): 1,048
- Government: elected mayor and six-member town council
- Climate: Average January high temperature: 41.8°F / average low temperature: 22.1°F
  Average July high temperature: 81.6°F / average low temperature: 58.7°F
  Average annual precipitation: 38.18 inches
  Average annual snowfall: 33.8 inches

CONCORD UNIVERSITY BECKLEY HIGHER EDUCATION CENTER (ERMA BYRD HIGHER EDUCATION CENTER)

Concord University opened in Beckley over 40 years ago in commitment to offering access to higher education across the region. Today, Concord University joins a consortium of colleges and universities to deliver classes at the Erma Byrd Higher Education Center.

The Concord Beckley Location serves approximately 600 students and offers 90 classes per semester in the Erma Byrd Center. The availability of off-campus day and evening classes provides commuter students flexibility in scheduling along with reduced travel and maximum choice.

Students are able to obtain complete general studies classes, as well as obtain full degrees in Accounting, Management, Social Work and Teacher Education. In addition, a variety of classes is offered each semester, including Appalachian Studies, History, Sociology, Oceanography, Psychology, and Fine Arts.

Concord University Beckley Campus
Erma Byrd Higher Education Center
300 University Drive / Beaver, WV 25813
Phone: 304-384-5614 Fax: 304-256-0276 Email: beckley@concord.edu
TRADITIONS

Many traditions have developed over the years. Some of the currently observed traditions are:

- Service to community and campus
- Friendliness! Smile and say, "Hi!" to your fellow Mountain Lions and guests when you pass on the sidewalk, in hallways, and residence halls!
- Civility
- Freshmen tree planting
- Freshmen Convocation
- Homecoming parade and bonfire, week-long activities & celebration
- Alumni Banquets & Fundraisers
- Concord Color Fridays (Wear your Concord colors and apparel to show your CU spirit!)
- Founders Day celebration
- Undergraduate Research Day
- Graduation Fairs
- Alumni gown steaming (for graduating students)
- Roth Scholarship 5K Walk/Run
- Athens Town Social
- Late Night Finals Breakfast
- Earth Day Celebration
- Greek Week
- Spring Fling
- International Banquet
- Veteran-friendly
- Scholarship support by alumni and community for students (CU Foundation support)

THE CU Chooses CIVILITY PROJECT

Several years ago, Concord University initiated the CU Chooses Civility Project as a theme that continues each year. The CU Civility project asserts that:

A TRUE MOUNTAIN LION...

- Makes a Difference
- Stands Up for Others
- Is Open Minded
- Listens
- Helps Those in Need
- Apologizes
- Respects Others and Their Beliefs
- Is a Good Friend
- Embraces Differences

“In any moment of decision, the best thing you can do is the right thing, the next best thing is the wrong thing, and the worst thing you can do is nothing.” Theodore Roosevelt
AFFIRMATIVE ACTION AND EQUAL EMPLOYMENT OPPORTUNITY

The Concord University Affirmative Action / Equal Employment Opportunity Officer actively monitors university practices and procedures to educational and employment opportunities. The university has Affirmative Action Plans for Women and Minorities, Protected Veterans, and Individuals with Disabilities and seeks to actively and intentionally comply with Federal and State Regulations regarding equal employment and education. The Director of Human Resources is the Affirmative Action / Equal Employment Officer and is located in Room 332 in Marsh Hall.

As an Equal Opportunity/Affirmative Action employer, Concord University affords all prospective and current members of the student body, faculty, and staff equal opportunity on the basis of individual qualifications and merit without regard to race, color, religion, age, national or ethnic origin, sexual orientation, gender or gender identity, or disability as identified and defined by regulations and law. The University neither affiliates knowingly with nor grants recognition to any individual, group, or organization having policies that discriminate on these bases.

The University’s Board of Governor’s has adopted an Affirmative Action/Equal Opportunity Policy to affirm the University’s expectation for equal employment opportunity. The policy, Board of Governors’ Policy No. 47, can be found at http://www.concord.edu/administration/board-governors/policies.

The University is in compliance with Federal Executive Order 11246 as amended, Title VII of the Civil Rights Act, the West Virginia Human Rights Act, Title IX (Educational Amendments of 1972), Sections 503 and 504 of the Rehabilitation Act of 1973, and other applicable laws and regulations. For complaints or concerns relating to Title IX, please see the Concord University Student Handbook for policies and protocols, or request copies from the Office of Student Affairs.

Section I. NON-DISCRIMINATION

Concord University is committed to fostering a learning environment that values the development of human potential, cultural and ethnic diversity, inclusion, justice, and employment. Students are considered for admission, employment and access to programs based on individual merit. Concord University (CU) strives to promote equitable and fair treatment in every aspect of campus life for all persons, regardless of race, ethnicity, religion, gender (including pregnancy), sexual orientation, gender identity, national origin, age, marital status, veteran or military status, disability, or genetic information. This non-discrimination statement also applies to all educational programs including other related activities covered under Title IX which prohibits gender discrimination in higher education. Students may contact the Vice President of Student Affairs and Dean of Student at 304-384-5256, their Academic Advisor, Resident Director, or the Counseling Center at 304-384-5290 if they have concerns or complaints regarding possible discrimination.
Section II. CONCORD UNIVERSITY TITLE IX

2.1 U.S. Code, Title IX of the Higher Education Act (Amendments of 1972)
No person in the United States shall, on the basis of sex (gender), be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any educational program or activity receiving federal financial assistance.

2.1 Gender Discrimination, Sexual Misconduct, and Harassment Complaints

Title IX of the Education Amendments and Concord University Policy prohibits discrimination in services or benefits offered by the University based upon gender.

Sexual harassment is a form of gender discrimination and therefore prohibited under Title IX. Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, and other verbal, visual, or physical conduct of a sexual nature.

Concord University will not and does not tolerate sexual harassment in any form. The University herein affirms that employees have a right to work and students have a right to study in a positive atmosphere free from sexual harassment and abuse.

The following are examples of types of conduct that may constitute sexual harassment:
- Inappropriate touching, patting, or pinching
- Physical assault or coerced sexual activity
- Non-consensual sexual contact
- Demands or subtle pressure for sexual favors
- Obscene phone calls, texts, email, other social media, or gestures
- Bullying
- Stalking

Any person (student, faculty, staff, or guest) who believes that discriminatory practices have been engaged in based upon gender may discuss their concerns and file informal or formal complaints of possible violations of Title IX with the Vice President of Student Affairs and Dean of Students.

Section III. STUDENT TITLE IX GRIEVANCE PROCEDURE

An internal grievance procedure provides for prompt and equitable resolution of complaints alleging any action prohibited by Title IX of the Education Amendments of 1972.

3.1 Internal University Complaint Process
Title IX complaints should be addressed to Dr. Marjie Flanigan, Vice President of Student Affairs and Dean of Students and Title IX Coordinator, P.O. Box 1000, Concord University, Athens, West Virginia 24712-1000 (304-384-6035), who has the designated administrative responsibility for Title IX compliance efforts.

1. A complaint should be filed in writing, electronically (email or online complaint form) or verbally; contain the name, address and contact information of the person filing it;
and briefly describe the alleged violation of the regulations. (See Concord University Board of Governors Policy No. 37 Section 7.3 regarding the filing of complaints.)

2. A complaint should be filed promptly, although there is no time limitation on the filing of reports, as long as the accused individual remains subject to Concord’s jurisdiction.

3. The respondent (accused) will receive notification, in writing, of the charges and will be apprised that no retaliation may occur.

4. The University may initiate measures to insure the safety of the complainant and the campus community.

5. The respondent may file a written response to the complaint within five business days, whenever possible.

6. The respondent and the complainant will have the opportunity to meet separately with the Title IX Coordinator or designee to review the policy and procedure.

7. If criminal activity is involved, the Office of Public Safety will be notified.

8. Both the complainant and the respondent have the right to be accompanied by an advocate in all proceedings.

9. Both the complainant and the respondent have the right to submit evidence, including written materials.

10. An investigation, as may be appropriate, will follow a complaint filing. The investigation will be conducted by individuals designated by the Title IX Coordinator or her designee(s). These investigators will gather any pertinent documentation materials and may interview the complainant, respondent, and any witnesses.

11. To the extent possible, confidentiality will be maintained. The respondent will be apprised to maintain confidentiality and the complainant will be encouraged to do so. However, some level of disclosure by the University and investigator(s) may be necessary to ensure a complete and fair investigation.

12. A written determination as to the findings and conclusions will be issued by the investigator(s). Both the complainant and respondent will be notified of the outcome of the resolution ideally within 15 working days of the investigators’ report. The complainant and accused will be notified of any further action, and any University-imposed sanctions, including referral to a University Hearing Board.

13. Any acts of retaliation are strictly prohibited and may result in separate charges.

3.1 External Complaint Process
The U.S. Department of Education’s Office for Civil Rights (OCR) is the federal agency responsible for addressing complaints related to discrimination on the basis of sex. Complaints must be filed in a timely manner with OCR. Information on how to file a discrimination complaint with the OCR may be found online via http://www2.ed.gov/about/offices/list/ocr/docs/howto.html.

The U.S. Office for Civil Rights Regional Office in Philadelphia, PA can be reached by phone at 215-656-8541 (Voice) or 800-877-8339 (TDD); the OCR National Headquarters can be reached at 800-421-3481 (Voice) or 800-877-8339 (TDD). OCR’s policies, procedures, and contact information may change over time, so please visit the website for the most current information.
STUDENT SERVICES

ACADEMIC SUCCESS CENTER
Rahall Atrium, Suite 243
Telephone: 304-384-6074
http://hub.concord.edu/academicsuccess/
asc@concord.edu

The Academic Success Center (ASC) is a “one stop shop” to help students succeed at Concord University. The ASC works in conjunction with many departments at Concord, including the Office of Financial Aid, Business Office, Registrar’s Office, Counseling Center, Office of Disability Services, Student Support Services, Sponsored Tutoring, Career Services, Housing and Residence Life, academic divisions and faculty, and community organizations. The ASC assists students with everything from registering for classes, locating a tutor, strengthening study skills, to declaring a major. The Academic Success Center is open from 8 a.m. to 4 p.m., Monday through Friday. Additional appointments can be made by emailing asc@concord.edu.

ATHLETIC DEPARTMENT
Leslie R. and Ruby Webb Carter Center – MAIN FLOOR
Telephone: 304-384-5347
http://www.cumountainlions.com/
anita@concord.edu

The Carter Center is a multi-use facility that serves as home to the Concord University Athletic Department and the Department of Human Performance. The main floor contains two gymnasiums, a dance studio, and departmental offices. The lobby features the Concord Athletic Department Hall of Fame. The fourth floor, accessible by exterior stairways or elevator (elevator is not handicap accessible in all cases, driving wheel-chairs do not fit in the elevator), features state of the art “Smart” classrooms and one office suite. The second floor is comprised of team locker rooms, training room, athletic training lab, laundry room, faculty locker room, varsity weight room, Student Athletic Clinic, and the Mountain Lion Room. Contact the athletic office for the Carter Center use policy.

Concord University sponsors 18 NCAA Division II Championship sports and cheerleading that include: Baseball, Men’s Basketball, Women’s Basketball, Softball, Volleyball, Football, Cheerleading, Men’s Soccer, Women’s Soccer, Men’s Golf, Women’s Golf, Men’s Tennis, Women’s Tennis, Men’s Cross Country, Women’s Cross Country, Men’s Indoor Track, Women’s Indoor Track, Men’s Outdoor Track, and Women’s Outdoor Track. Individuals interested in participating on a varsity team are advised to contact the Head Coach for try-out dates. Home athletic contest admission is free to all Concord University students, faculty and staff who present a valid university ID.

Anderson Field
Anderson Field currently serves as home field to the men and women’s soccer teams in the fall. In the spring, the Mountain Lion baseball team takes advantage of a custom locker room,
manicured infield and batting cages and drill areas. Contact the athletic department for Anderson field use policy.

**Callaghan Stadium-June O. Scott Field**
Within the confines of this multi-use complex is housed a lighted softball field, lighted tennis courts, lighted track and an innovative “tiger” turf football field with press box and seating for 5,000 spectators. Contact the athletic office for the stadium and field use policy.

**BONNER SCHOLARS PROGRAM**
Bonner House, First Floor
Telephone: 304-384-6009
[http://hub.concord.edu/admissions/node/48](http://hub.concord.edu/admissions/node/48)
bonner@concord.edu

The Bonner Scholars Program is a scholarship and student development program funded by a generous endowment from The Corella and Bertram F. Bonner Foundation in Princeton, New Jersey. Bonner Scholars are provided with scholarship funds in exchange for a commitment to service in the local community. Additionally, students participate in leadership and personal development activities as they progress through this four-year program. It is the goal of the program to develop experienced, knowledgeable, and committed individuals who recognize the needs of our society and each person’s responsibility to serve throughout his or her lifetime.

Participants are usually selected as incoming freshmen. However, there are often openings each term for upper-class students as well. If you have a desire to work in the community, are successful academically, will be at Concord University for a minimum for two more years and have financial need, you may be eligible to fill one of these openings. Contact the Bonner office to request application materials.

**BONNER CENTER FOR SERVICE & LEADERSHIP**
Bonner House, First Floor
Telephone: 304-384-6080
bonner@concord.edu

Created through funding available from the Bonner endowment, the Bonner Center for Service and Leadership seeks to provide opportunities for all students to work with local community agencies in a variety of ways: one-time service projects, on-going service during a semester or academic year, community-based research, class projects, etc. These opportunities allow students to explore interests, to build real world skills and to enhance the learning that takes place in our classrooms.

ALL students who have an interest in community service are welcome to explore opportunities available to them through the Center.
Concord University’s Career Services Office is committed to assisting students with making the transition from academic pursuits to a successful career path. The Career Services Office offers a variety of resources from initial career exploration to professional career search assistance. Our services include: career and job search advising, graduate school advising, job postings for full/part-time and summer jobs, internship opportunities, workshops and on-campus career fairs.

Choosing a career can be challenging. Helpful resources can be found under the Student tab of the Career Services page on the Concord University website. Students can find information on career exploration, which includes career interest testing, and what to work on as a freshman, sophomore, junior and senior. It also includes a section on What Can I Do With This Major? These resources can help with narrowing a career focus. The Career Services section of the website also contains information on resume writing, job interviewing, internships, job search strategies, career fairs, and applying to graduate and professional schools.

Many students elect to work while they are attending Concord. Students may qualify for on-campus employment through the Federal Work Study program. Other on-campus jobs are available through the CU Connect program, state or grant funds. Since there are limited on-campus jobs, students may also elect to pursue part-time employment off-campus. Information about both on-campus and off-campus employment may be found on the Career Services tab on the Concord University homepage.

The resources offered by the Career Services Office are designed to help students identify a career path and provide support while students are pursuing employment in their chosen profession.

CHANGE
Quarters needed for laundry machines may be obtained from several sources. Some of these are listed below:

- Wooddell Residence Hall Main Desk Ext. 5135
- Wilson Residence Hall Main Desk Ext. 5136
- North Tower Residential Hall Lobby Ext. 5132

There is a $5.00 limit on change provided in the residence halls.

PLEASE NOTE: Coin change may also be obtained at BB&T or First Community Bank located in Athens.
Concord University offers a licensed Child Development Center for faculty, staff, students, and the community. The CU CDC is open to serve Concord Students and affiliates, as well as members of the local community. It is conveniently located in South Tower on campus. Drop off parking is available. The vision for CU CDC is to provide a high quality, active, learning laboratory that develops and models best practice in early childhood education to serve the children, families, faculty, staff, students, Concord University and the surrounding communities. The CU CDC currently offers developmental curriculum in a safe, nurturing, and fun environment. The Center serves children ages three months to thirteen years. The CDC is open Monday through Friday from 7:00 a.m. to 6:00 p.m. and accommodates sixty children. For more information on enrollment procedures or a tour of the center, please contact the Child Development Center. With community collaboration and partnerships, we build a brighter future for the children of Concord University’s Child Development Center.

In Accordance with Federal Law and U.S. Department of Agriculture policy, the Child Development Center is prohibited from discrimination based on color, race, national origin, sex, age, or disability. The CDC participates in the U.S. Department of Agriculture’s Child and Adult Care Food Program (CACFP). This program allows the center to receive federal funds for the meals served to participating members. The names of participating members are not shared, published, or posted in any manner. The center is licensed by the West Virginia Department of Human Services and approved by the State Fire Marshall’s Office and the County Board of Health.

THE CONCORD UNIVERSITY CAMPUS STORE
THE M.N. “MIKE PASHION” BOOKSTORE
Jerry and Jean Beasley Student Center, Lower Level, Room 101
Regular Hours: Monday – Thursday, 7:45 a.m. – 5:00 p.m.
Friday, 7:45 a.m. – 4:00 p.m.
Telephone: 304-384-5314
Fax: 304-384-3096
Website: http://www.concord.bkstr.com
Email: concord@bkstr.com

The Follett Concord University Campus Store is located on the ground floor of the Jerry & Jean Beasley Student Center. Concord Students can purchase all textbooks and course materials, school supplies, and art supplies needed for courses taught at the University. Students, Alumni, and friends are welcome to purchase our wide variety of gifts, authentic clothing, residence hall supplies, health and beauty aids, snacks, and leisure reading selections.
Campus Store Textbook Options
Follett offers textbooks in a variety of formats:
- New and Used for purchase
- New and Used for Rent
- Digital
The Campus Store can special order textbooks and general reading books at no extra cost to customers.

Textbook Rental
We offer Textbook Rental on a number of required, recommended, and digital textbooks. Please see a store associate or the website (concord.bkstr.com) for details on our Rental program.

Returns Policy
Students have the first full week from the start of classes to return textbooks for a full refund. All returns must be accompanied with the original receipt. Any textbooks purchased outside of the first week of class: Students have 2 (two) days from the original date of the purchase to return textbooks. Textbooks purchased during the week of Finals are non-refundable. Non-textbook items may be returned within 30 days of purchase. All returns must be accompanied with valid ID and an original receipt.

Refund Policy
It is the Campus Store policy to return funds based on how the purchase was paid for originally (i.e. If you paid in cash, you will get cash back. If you paid with a credit card, the funds are returned to the same credit card).

Credit Card Policy
For your security, the physical credit card is required to make purchases; we are unable to accept credit card numbers over the phone. It is recommended that if a third party is paying for a purchase, or you do not have the physical card please make purchases on the bookstore website (concord.bkstr.com). Alternatively, the third party may deposit the funds on to your Student ID Card.

Textbook Buyback
Follett provides textbook buyback all year long at current market prices. Buyback may have higher value during periods when the bookstore is acquiring materials for future semesters. Textbooks must be in re-sellable condition in order to be considered for Buy Back. Damaged textbooks cannot be bought back. It is the sole discretion of a Campus Store associate to determine if a textbook is not in re-sellable condition.

The Campus Store is unable to buyback instructor copies, loose-leaf texts, books that require you to write in them, and one-time-use materials.
COUNSELING CENTER
Bonner House, Second Floor
Campus Box 28
Telephone: 304-384-5290
Hours: 9:00 a.m. – 4:00 p.m.
http://hub.concord.edu/student-life/node/5
counseling@concord.edu

The Concord University Counseling Center provides FREE counseling services, both individual and interpersonal, and other resources for registered students. The Counseling Center is an on-campus resource for Concord University students who voluntarily seek assistance with personal and university-related issues. The Counseling Center also works in conjunction with the Social Work Department and the Student & University Conduct Boards to place an emphasis on education & counseling. Services are available by appointment or emergency walk-in basis. The Counseling Center seeks to provide stability for students throughout their transition from home to university life and to help students maintain a positive college experience. A professional counselor is available to discuss personal concerns. Referrals to community agencies will be made upon request or if deemed necessary by the counselor(s). Appointments are strongly encouraged and may be made by stopping by the Counseling Center, by telephone, email, or online via a convenient YouCanBookMe option.

COMPUTER SERVICES
Computer services are available in various locations on campus. Computer labs are located in the J. Frank Marsh Library, Marsh Hall (administration building), Science Building, Nick Jo Rahall Technology Center, and Alexander Fine Arts Center. You are expected to become familiar with University policies/procedures regarding University/personal computers and acceptable use policies prior to the use of University resources and to adhere to these policies/procedures. Policies are available online at http://hub.concord.edu/technology/node/15.

The Student Government Association has provided student computers in the Student Center Game Room for e-mail and surfing the “web.” Material cannot be saved to these computers or printed. Material can be saved using USB drives.

DINING SERVICES
Jerry and Jean Beasley Student Center, Main Floor
Telephone: 304-384-5312
http://concord.campusdish.com/
diningservices@concord.edu

Concord University dining services are provided by Aramark Higher Education located in the Jerry and Jean Beasley Student Center. The Libby Alvis Dining Hall is conveniently located on the main floor of the Student Center and several other eateries, including Subway, Starbucks, and WingSpan, are found on the first floor. Dining Services offers three different meal plans for students. Commuter students may purchase a meal plan through the University dining services, too. “Flex Dollars” can be added to ID’s to allow for purchases at on-campus retail outlets.
Residential students are required to purchase one of the three on-campus board plans through Campus Dining Services. Paid students can select their plan by visiting https://apps.concord.edu/mealplan/ and logging in with your student username and password.

Dining services provided during Thanksgiving break, between term breaks and spring break are **not** included in the Board Plan; this will mean an additional cost if utilized. Refunds will not be made for missed meals. Only validated Concord identification cards may be used for entrance to the dining hall, at all times. Guests may purchase meals at the Dining Hall entrance desk. IDs or Board Plans may not be altered or transferred. **NOTE:** All food items provided in the Dining Hall are to be consumed in the Dining Hall unless otherwise permitted by Dining Staff.

Elizabeth “Libby” Alvis Cafeteria Dining Hall Hours (Fall and Spring Terms Only)

**MONDAY – FRIDAY*** All listed hours are subject to change

<table>
<thead>
<tr>
<th>Time</th>
<th>Monday - Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Breakfast</strong></td>
<td>7:15am - 9:30am</td>
<td>10:30am – 1:30pm</td>
</tr>
<tr>
<td>Continental Breakfast</td>
<td>9:30am - 10:30am</td>
<td>4:00pm – 7:00pm</td>
</tr>
<tr>
<td><strong>Lunch</strong></td>
<td>11:00am – 1:30am</td>
<td>4:00pm – 6:00pm</td>
</tr>
<tr>
<td><strong>Lite Lunch</strong></td>
<td>1:30am – 4:00pm</td>
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<tr>
<td><strong>Dinner</strong></td>
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<tr>
<td><strong>SATURDAY</strong></td>
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<tr>
<td>Brunch</td>
<td>10:30am – 1:30pm</td>
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<tr>
<td>Dinner</td>
<td>4:00pm – 5:30pm</td>
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<tr>
<td><strong>SUNDAY</strong></td>
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<tr>
<td>Brunch</td>
<td>10:30am – 1:30pm</td>
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<tr>
<td>Dinner</td>
<td>4:00pm – 7pm</td>
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</tbody>
</table>

**Food Court Area**

**SUBWAY**

- Monday – Friday 7:30 a.m. – 10:30 p.m.
- Saturday 5:00 p.m. – 10:00 p.m.
- Sunday 5:00 p.m. – 10:30 p.m.

**STARBUCK’S COFFEE**

- Monday – Friday 7:30 a.m. – 10:30 p.m.

**WING SPAN**

- Monday – Thursday 11:00am – 7:00 pm
- Friday 11:00am – 4:00 pm

**ID CARDS**

Students on the Dining Hall meal plans are required to have their ID card scanned at every meal. The first card is issued to you free of charge. If this card is lost or damaged, it will be replaced
for a $25.00 fee. Official name changes can be made at no charge by returning your ID card to the Student Center Office.

Incorrect cards must be returned before a new card will be issued. See the Student Center Main Desk personnel about a new card. Concord University IDs are required for admittance to many University functions, such as athletic events, concerts, activities, and use of Library.

DISABILITY SERVICES
Jerry and Jean Beasley Student Center, Lower Level, Room 107
Telephone: 304-384-6086
http://hub.concord.edu/multicultural/node/13
nellison@concord.edu

Concord is committed to making its programs, services, and activities accessible to students with disabilities. Concord University makes every effort to comply with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities ACT (ADA) of 1990.

The Office of Disability Services exists to provide the supportive environment necessary for students to achieve their academic goals. The purpose is to ensure that students with disabilities have equal access to the University’s programs, services and activities.

Services include providing reasonable educational accommodations, advocating for an accessible learning environment, and promoting self-advocacy and responsibility on the part of students. Services are available to all qualified students who have submitted appropriate disability documentation.

Services may include:
- Remedial classes
- Laboratory assistance
- Enlarged print services
- Note taking assistance
- Tutoring
- Reader services
- Recorded textbooks
- Accessible campus
- Accessible housing
- Counseling services
- Testing accommodations
- TTDs (Telephone Devices for the Deaf)

WV AUTISM TRAINING CENTER’S COLLEGE PROGRAM

Beginning Fall Semester 2016 Concord University will be offering skill building groups for students with Autism Spectrum Disorder through The WV Autism Training Center. These skills groups called “Discovery Groups” will cover a variety of topics such as managing a stressful college lifestyle and the transition out of college. To register for the skill building groups contact the Office of Disability Services at 304-384-5256. More information on the Discovery Groups, as well as registration information for the Fall 2017 program, can be found at http://hub.concord.edu/multicultural/node/16.
**FAX**
Fax service is accessible to the campus community, including students and student organizations, at the Business Office, main floor, Marsh Hall, free of charge. The Business Office telephone number is 304-384-5145.

**FITNESS CENTER**
North Towers, Fitness Center
Telephone: 304-384-6275
http://hub.concord.edu/student-life/node/21
smallwood@concord.edu

The Fitness Center is located next to the lobby in North Tower. It is free to all Concord community members. There is a variety of equipment to get you in shape. The center is open in the mornings, throughout the day, and into the evenings. Changes in regularly scheduled hours may occur, and are communicated via the University email listservs.

**HEALTH SERVICES (ATHENS MEDICAL CENTER)**
401 Vermillion Street
Athens, WV 24712
Telephone: 304-384-7325
http://www.pchonline.org/about/affiliates/Athens.aspx

Athens Medical Center is conveniently located adjacent to campus and provides outpatient medical treatment through nurses, a physician’s assistant, and a physician. The posted daytime office hours are 8:30 a.m. – 4:30 p.m., Monday through Friday. Patients are required to make an appointment and present a current Concord University ID and insurance card when receiving medical treatment.

Accidents or serious illnesses that occur during hours when Athens Medical Center is closed are referred to the Emergency Room at Princeton Community Hospital (approximately eight miles from campus), which provides 24-hour emergency services. All students receiving medical care from local providers must assume the responsibility of payment directly to the physician or hospital from personal funds or through their hospitalization programs.

**Emergency Numbers:**
911
Princeton Community Hospital: 304-487-4700
Princeton Rescue Squad (ambulance): 304-425-3914

**Reproductive Health**
INTERNATIONAL STUDENT ADMISSIONS
Marsh Hall, Room 206
Telephone: 304-384-6294
http://hub.concord.edu/international/
swambe@concord.edu

The Director of International Admissions provides support to our incoming international students during the admissions process and for outgoing students and faculty during their trips overseas. The Director also provides visa and immigration support for incoming students as part of the admission process. For more information, please visit http://hub.concord.edu/international/.

INTERNATIONAL STUDENT SERVICES
Jerry and Jean Beasley Student Center, Lower Level, Room 107
Telephone: 304-384-6086
http://hub.concord.edu/multicultural/node/14
nellison@concord.edu

The International Student Services Office provides programs, services, and information to the University’s international students. The office serves as the liaison with the U.S. Immigration and Naturalization Service and provides advisement on immigration matters, health insurance, employment, practical training, travel regulations, and community involvement. Other services include:

- **Orientation:** Provided for new international students; covers academic and procedural issues as well as issues concerning social and psychological adjustment, safety precautions, health services, and the necessity of health insurance
- **English as a Second Language Classes:** Including TOEFL preparation, grammar, and conversation skills
- **Host Family Program:** Matches international students with local families
- **International Student Club:** Student-run organization with frequent events and trips; open to all Concord students.

INTRAMURALS
Student Center Room 207
Telephone: 304-384-6275
http://hub.concord.edu/student-life/node/23
smallwood@concord.edu

The mission of the Intramural Sports Program under the Department of Campus Recreation and Wellness at Concord University is to provide a wide range of individual and team activities at both a competitive and a recreational level to students, faculty, staff, and other members of the university community. Our purpose is to provide exercise, recreation, and fun to our participants in a relaxed, yet structured environment. Intramural Sports promotes teamwork and personal accomplishment, mutual respect and integrity, competition and recreation, as well as skill and exercise. Everyone is encouraged to play to the best of his or her abilities; however, a win-at-all-costs attitude is inappropriate and strongly discouraged. The genuine value of Intramural Sports
comes from playing, not from winning. Students should read their email for notices about intramural sign-ups.

**J. FRANK MARSH LIBRARY**

Telephone: 304-384-5371
http://library.concord.edu
library@concord.edu

The Library is named in honor of a former Concord College President, Joseph Franklin Marsh, Sr., and provides research materials for students, faculty and staff. As the largest library south of Charleston, West Virginia, the Marsh Library provides access to over 165,000 items. Built in 1941, the Library was expanded by an addition in 1980 and provides seating for 200.

Services available include: Reference assistance, an on-line catalog, Interlibrary Loan, photocopying, scanning, government document access and a computer lab with printing for Concord students. The Library webpage features access to various electronic research resources as well as links to other websites that are useful for academic research. Marsh Library is home to the University Archive, preserving and displaying historical documents, photographs, and artifacts from Concord in all of its historical entities, as well as items pertaining to the history of the community of Athens. The University Archive also houses the Wells Goodykoontz holograph Collection with photographs and signatures of numerous 18th, 19th and 20th century celebrities, politicians and heads of state.

Unless otherwise posted, the Marsh Library is open:
Monday – Thursday 7:45 a.m. – 10:00 p.m.
Friday 7:45 a.m. – 4:00 p.m.
Saturday Noon – 4:00 p.m.
Sunday 2:00 p.m. – 10:00 p.m.

Summer Hours: Monday – Friday 8:00 a.m. – 4:00 p.m.

**LIBRARY/IDENTIFICATION CARD (COMBINED)**

Your Concord picture ID card officially identifies you as a member of the student body. This card must be carried at all times. Lending this card, or failure to present it when requested by a University official, is a violation of University regulations and subjects the holder to disciplinary action.

The first time you visit the Library, you will need to register your ID card at the circulation desk to allow lending privileges.

Never permit other students to borrow your id card or borrow library materials using your card.

Use of ID card in the Library:
1. Students are to present an ID card each time materials are borrowed.
2. Students may not borrow materials with a faculty member’s card.
3. All materials charged to a student’s ID card are the responsibility of that student. This includes lost, damaged and overdue materials borrowed from the Library. The ID card is therefore for your personal use only.
4. Fines are charged for each day an item is overdue. Library materials should be returned on or before the due date to avoid late fees.

**COPIER & SCANNER**
Students may access two copy machines located on the first floor of the J. Frank Marsh Library. To access the copier you may purchase a card for $1.00 and each copy will cost $.05 for black and white copies. Change for small bills is provided at the main desk in the Library. Use of the copy machine for scanning is free of charge. The main desk telephone number is 5371.

**MCNAIR SCHOLARS PROGRAM**
Jerry and Jean Beasley Student Center, Room 111
Telephone: 304-384-5153
http://hub.concord.edu/mcnair/
vlhart@concord.edu

The McNair Scholars Program is a federally funded TRIO program that prepares undergraduate students to pursue a Doctoral Degree. The program provides access to training and resources designed to make the transition into a graduate school or professional program smooth and successful. Each scholar is required to conduct a faculty-supervised research project, complete a summer internship at Concord University, and visit prospective graduate schools. During the internship, scholars receive individual assistance with the graduate school application process and participate in a variety of personal and cultural enrichment activities. They also have the opportunity to attend a national McNair conference. Students may qualify for the McNair Program in one of two ways: either as a minority recognized by the federal government as underrepresented in graduate school, or as being of first generation and low income status.

**MULTICULTURAL AFFAIRS**
Jerry and Jean Beasley Student Center, Lower Level, Room 107
Telephone: 304-384-6086
http://hub.concord.edu/multicultural/
nellison@concord.edu

The Office of Multicultural Affairs ensures a diverse and inclusive community of learners, works corroboratively with other university units, builds a capacity to recognize and value difference, encourages and supports positive interactions between and among diverse populations, and maximizes the benefits of a multicultural perspective.

The goal of Multicultural Affairs is to graduate a more diverse student population and to prepare all students to function productively in a rapidly changing global, multicultural society. Diverse cultural interests are promoted through lectures, seminars, theatrical presentations, and musical groups. The office coordinates the University’s observance and celebration of Black History Month.
NOTARY PUBLIC
If you are required to have documents notarized, please see one of the following public notaries:
Steve Jarvis, ext. 6074, in the Academic Success Center (ASC), Rahall Atrium, Suite 243;
Tammy Brown, ext. 5358, in the Financial Aid Office; or Angie Taylor, ext. 5164, Business Office. There is no charge for this service.

PUBLIC SAFETY
Nick Rahall Technology Center, First Floor, Room 105
All Emergencies: 911
Telephone: 304-384-5357
http://hub.concord.edu/student-life/node/25
cupd@concord.edu

The Concord University Office of Public Safety exists to help maintain the safety and welfare of all members of the University community. Public Safety officers patrol campus grounds and buildings daily. Uniformed foot and vehicle patrols are utilized, and the University police vehicle is well marked for easy identification by all persons. If students observe a suspicious incident or person, or become the victim of a crime, they should immediately notify Public Safety.

Emergency phones are in four locations on campus: parking lot #9 (behind Wooodell Hall), parking lot #13 (South Towers), behind the Student Center facing north/Wilson Hall, and near the end of Marsh Hall facing the northeast (close to the Library, and facing the Fine Arts Building). Emergency telephones can be identified by blue light and provide the user with a direct link to Public Safety at the press of a button. In case of emergency, call 911.

EMERGENCY NOTIFICATION SYSTEM
Concord University has a campus siren to inform the campus of an emergency. If the sirens are activated, immediately “shelter in place” and check your text messages and email for details.

Additionally, the CU Emergency Alert System allows communication with the CU community in case of inclement weather delays/closings and other security and safety notices. Visit http://sms.concord.edu for more information. The CU community is also alerted through CU’s website homepage, email, twitter, residence life, and local media.

VEHICLE BATTERY AND LOCK OUT SERVICE
The Concord University Office of Public Safety will “jump-start” personal vehicles owned by campus community members when circumstances permit. In addition, Public Safety officers may be able to retrieve keys from inside a locked automobile or truck depending on vehicle year and make and model. Jump-start and lock out services are provided free of charge. The Office of Public Safety will not be held responsible for damages. They may be reached by dialing 304-384-5357.
The STUDENT CENTER OFFICE

Jerry and Jean Beasley Student Center, Main Floor, Room 203A
Telephone: (on-campus) 304-384-5310; (local) 304-384-3115; (toll-free long distance) 1-800-344-6679
http://hub.concord.edu/student-life/node/31
lhill@concord.edu

The primary purpose of the Student Activities/Student Center Office is to complement the academic program and enhance the overall educational experience of students through development of, exposure to, and participation in social, cultural, intellectual, recreational, and governance programs. We assist student organizations such as the Student Government Association and the Panhellenic and Interfraternity Councils. We manage the operation of the Switchboard, Welcome Center, Gameroom, and Charles Marshall Post Office, Office of Special Events, Faculty and Staff Housing Management, and we direct the Move-In Day Activities at the beginning of each semester.

Other student services provided by this office include personal check cashing, web calendar, ID cards, maintaining the master calendar for events, and information concerning the campus telephone system. The Student Center Office has funds available to cash checks for students who possess a Concord University ID for the current semester. The University check cashing policy is as follows:

- Checks may not exceed $10 and only one check may be cashed daily.
- Two-party checks are not accepted.
- Identification is always required in the form of a Concord University ID.
- There is a charge of $25.00 dollars for each check returned by a bank for any reason (this fee is subject to change). A hold will be placed on the student record until payment is made.
- An individual may lose his/her check cashing privileges if two or more checks are “returned” from a bank for non-payment.
- Student Payroll Checks may not be cashed at the Student Center Office.
- Check cashing hours are 8 a.m. to 4 p.m. Monday through Friday. NOTE: these hours are subject to change.
- Students are strongly encouraged to open a local bank account or utilize the Concord Cash Card Discover Debit option to cash work-study or personal checks.

Visitor Parking Permits may be obtained here between the hours of 8 a.m. – 4 p.m. Monday – Friday or at the Office of Public Safety (Rahall Technology Center). Visitor passes are not available to students.

The Concord Cash ID Card is created and distributed in this office. The OneCard ID card is your official University ID Card. It should be carried at all times and be presented when requested by a University official. Replacement ID cards can be made at a cost of $25.00. The card is used as your library card, as well as your meal card if you purchased a campus meal plan.
The Concord Cash ID card can also be used as a Discover debit card. The benefits of activating the Discover option on the Concord Cash ID Card include:

1. Ability to opt-in for the electronic disbursement of check change and/or the direct deposit of student payroll to the Concord Cash Card.
2. Ability to use deposited funds anywhere Discover is accepted.
3. Free withdrawals of funds from a designated campus ATM and any AllPoint ATM off-campus.
4. Ability to write checks on your account.
5. Ability to manage deposited funds online with bill pay options.

All students must visit http://www.concord.edu/onecard to opt-in or out of the Discover portion of the Concord Cash Card. In order to have check change, payroll (from any employer) or funds from your parents electronically deposited onto the Concord Cash Card, you must opt-in to the Discover portion. The Concord Cash Card, while it is hosted by Discover, is NOT a credit card. The Concord Cash Card is a prepaid, debit card that cannot be over-drafted. Should you decide to opt-out, the card can only be used for the on-campus services listed above. To receive more information about the Concord Cash Card, contact the Student Center Information Desk at 304-384-5310 or 304-384-5311.

STUDENT CENTER BUILDING HOURS
The following hours of operation are in effect for the fall and spring semesters:

Monday through Friday: 7:30 a.m. – 11:00 p.m.
Saturday through Sunday: 10:00 a.m. – 11:00 p.m.

*During Thanksgiving/Winter/Spring breaks, the Center closes at 4 p.m. Operational hours are shortened during the summer months.

ATM
Concord University provides ATM machines serviced by BB&T and Triton. The ATMs are located on the ground floor of the Student Center. BB&T is located in Athens and Princeton. There is a $2.50 per transaction fee for those who do not bank with BB&T. The Triton ATM is used for the Concord Cash ID Card. The owner of this ATM, Concord Computing Corporation, will charge US cardholders a fee of $2.00 for each cash withdrawal. This charge is in addition to any fees that may be assessed by your financial institution. The added charge will be included in your transaction amount and deducted from your account. Please call your financial institution with any questions about your transaction. To report operational problems, and/or suspicious activity, please call 1-877-866-7827.

COMMUTER LOUNGE
The commuter lounge is located on the ground floor of the Jerry and Jean Beasley Student Center beside the Game Room. There are comfortable chairs, tables for studying, a TV, fridge, etc. These accommodations are available for any and all commuter students during regular building hours of operation. Please be respectful of your fellow commuters as you share this facility.
**GAME ROOM**  
The Game Room is on the ground floor of the Jerry and Jean Beasley Student Center. It offers billiards, ping pong, foosball, X-box, Wii, flat screen TV, soda and snack machine, etc. and a place to relax between classes or after dinner. The Game Room also has several computers that can be used to check e-mail, and browse the internet. Check emails, flyers, and the University Calendar for special Game Room events. Visit [http://hub.concord.edu/student-life/node/24](http://hub.concord.edu/student-life/node/24) for a list of equipment. Normal Game Room hours of operation are from 10 a.m. until 10 p.m. Monday-Friday and closed on weekends. Times are subject to change.

**LACTATION ROOM**  
Located in Room 321 of the Jerry and Jean Beasley Student Center (3rd floor), the Lactation Room is a comfortable, private room for breastfeeding mothers. Contact the Student Center Main Desk for admittance. The 3rd floor hallway is equipped with security cameras for safety purposes.

**POSTAL SERVICES**  
Telephone: 304-384-5285  
[http://hub.concord.edu/student-life/node/33](http://hub.concord.edu/student-life/node/33)

The Charles “Chuck” Marshall Post Office provides post office boxes and other postal services. It is located in the Jerry and Jean Beasley Student Center on the ground floor. All students are encouraged to obtain a mailbox and check it often. There is a $7.50 charge per semester for this service; you must pay the fee at the Business Office and request a box at the Mail Office. The Mail Office only takes cash payments. Hours are 8:00 a.m. to 12:00 noon & 12:30 p.m. - 3:45 p.m. Mail runs at 10:00 a.m. and 2:00 p.m.

**SWITCHBOARD & LOST AND FOUND**  
A campus directory is available on Concord’s website [http://concord.edu/fsdirectory.php](http://concord.edu/fsdirectory.php). If you are having difficulty accessing a telephone number, the Concord University switchboard operator will be happy to assist you. Call 304-384-5246.

The Switchboard area is also the University’s official Lost and Found Department. Any items found should be delivered immediately to the Main Desk. Every effort will be made to return the item to its original owner. If you have lost something, check with us to see if it has been turned in.

**WELCOME CENTER**  
Jerry and Jean Beasley Student Center, Main Floor  
The Welcome Center is designated as the general information center for the Concord community, and its guests.
STUDENT SUPPORT SERVICES
Jerry and Jean Beasley Student Center, Main Floor, Room 202
Telephone: 304-384-6088
http://hub.concord.edu/sss/
support@concord.edu

Student Support Services (SSS) is a federally funded TRIO program that serves first-generation, low income and/or disabled students by providing free comprehensive services, including personal, academic, career, and graduate school counseling; one-on-one and group peer tutoring; computer lab access; cultural/educational trips; peer mentoring; and study skills help.

All interested students are urged to apply. Office hours are Monday through Friday, 8:00 a.m. to 4:00 p.m.

TECHNOLOGY SERVICES
The Office of Technology Services provides students with the technological resources and support that they will need during their academic career here at Concord. All students are assigned a username and password when they are accepted to the university, which is used to access the majority of these resources. Your account information can be accessed by going to MyPass at https://accounts.concord.edu/pm/. MyPass information can be found at http://hub.concord.edu/technology/node/35.

Technology resources and support include, but are not limited to:

- **MyCU.** This system is a student information portal that gives students access to important information about the university and themselves, as well as links to other resources such as email, Blackboard, CashCourse: Financial Help, Smarthinking online tutoring, Degree Works, and many more. MyCU is also used for:
  - Registering for Classes each semester
  - Adding/Dropping Classes
  - Viewing Academic Transcripts
  - Checking Midterm and Final Grades
  - Completing the FERPA Release Form
  - Tracking Financial Aid
  - Viewing Business Office Accounts
  - OneCard
  - Meal Plan Selection
  - Student Loan Dashboard
  - Online Housing Forms

- **Email.** All students are given an email address through Microsoft Office 365. This email address stays with you throughout your time as a student. Your email can be checked in three ways:
  - Inside of MyCU
  - By going to http://mail.office365.com
  - By synching it to your smartphone

- **Blackboard.** This is one of our online learning management systems. You can access it from the Quick Access link on the CU homepage, or by going to
https://elearn.concord.edu/. Blackboard also provides you access to Smarthinking online tutoring (http://hub.concord.edu/academicsuccess/node/6).

- **Microsoft Office 365.** All enrolled students at Concord University are entitled to Office 365 software. For information on how to install it on your computer or mobile device visit http://www.concord.edu/office365.

- **Moodle.** This is another one of our online learning management systems that is primarily used by students in math and science courses. You can access it from the Quick Access link on the CU homepage, or by going to https://moodle.concord.edu.

- **File storage.** All students are given space on our file server to store the documents that you work on for class, from any CU owned machine on the network. There are multiple labs and public computer areas on campus that when logged into from your account, will save your work in the documents folder within your account, that way you can log into a different machine on campus and still access your saved work.

- **Emergency Alert System.** This is Concord’s primary method for alerting the campus community to schedule changes, unplanned closures, or potential emergency situations. These messages can be sent out via text message, phone messages, email, and/or twitter feed, however you must sign up for the service and select which delivery options are best for you. You can sign up in two ways:
  - Go to www.concord.edu and click on the Emergency Alert System icon or go to http://www.concord.edu/emergency-alerts. Follow the directions for creating the account and selecting the notification methods.
  - You can also sign up by sending a text message;
    - Text “cualert emerg other schedule” to 79516. Through this message you are subscribing to Police Emergency (emerg), Police Non-Emergency (other), and Delays (schedule).

We recommend that you choose all three alert types, but it is your decision as to which you wish to subscribe. Please remember that your subscription will expire 2 years after the date that you set it up. Within 30 days of the expiration date you will receive a text alert reminding you to renew your account. If you decide to opt out of this service, all you have to do is text OPTOUT to 79516.

**HELP DESK**

The Technology Services Help Desk is CU’s single point of contact for any technology related issues that a student may encounter. Our support team consists of both IT personnel, and student technicians from the various academic areas on campus. You can contact the IT Help Desk in any one of the following ways:

- **Phone**
  - From on campus phone extension dial 5291.
  - From a cell phone or off campus phone dial 304-384-5291.
- **Email:** cuhelpdesk@concord.edu
- **Walk-in location:** 2nd Floor of the Rahall Technology Center, Room 254

Our hours of operation are:

  - **Fall & Spring Semesters**
    - Monday – Thursday, 7:30 a.m. to 9:00 p.m.
Friday, 7:30 a.m. to 4:00 p.m.

**Summer Terms and Semester Breaks**
- Monday – Friday, 8:00 a.m. to 4:00 p.m.

Please be reminded that, although we will make every attempt to resolve your issue, if it is related to personally owned hardware or software, we will be unable to physically work on it due to liability issues. For current information regarding the Office of Technology Services, the status of many of our systems, our policies and procedures, and an FAQ section for the most commonly asked questions, please visit our website at [http://www.concord.edu/technology](http://www.concord.edu/technology).

**VETERAN SERVICES**
Nick Rahall Technology Center, Room 246
Telephone: 1-888-384-VETS or 304-384-5339
[http://concord.edu/veterans](http://concord.edu/veterans)
veterans@concord.edu

Concord University thanks our veterans for service to our country! We are committed to repaying our veterans for their sacrifices by ensuring all veterans receive every possible opportunity to gain a valuable education. We offer several options for veteran financial aid. Additionally, we have an on-campus Veteran’s coordinator responsible for ensuring that veterans’ concerns are addressed. From counseling, tutoring, Vet-to-Vet mentor program, financial needs, to housing, our Veterans Office is here to assist YOU in any way possible. Concord has a Veterans lounge adjacent to the Veterans Services Office. Reserved for veterans, the lounge is a place to relax or study with fellow veterans.

**SERVICES TO OFF-CAMPUS STUDENTS**
Concord makes every effort to identify and deliver necessary support service to its off-campus students. Such services include:

- **Computer Services**: All Concord students have access to Microsoft Office 365 email and calendaring system. The student email service can be accessed within your MyCU account, by going to [http://mail.office365.com](http://mail.office365.com) or by setting it up on your smart phones. See [http://hub.concord.edu/technology/node/22](http://hub.concord.edu/technology/node/22) for more information.
- **Tutoring Services**: Students can register to receive tutoring help in specific classes or to serve as tutors in classes where they have excelled. Student-tutors are usually paid minimum wage for their services. Free online 24/7 tutoring is available through SMARTTHINKING. Visit [http://hub.concord.edu/academicsuccess/](http://hub.concord.edu/academicsuccess/) for more information.
- **Student Photo Identification**: All Concord University students, including those attending off-campus locations or taking online classes, should have a valid Student Photo ID card. Students attending Beckley campus (Erma Byrd Higher Education Center) may have a photo taken in the CU office. Others should contact the Student Center Office at 304-384-5312 for instructions.
- **Campus Store**: In addition to class textbooks, Concord sweatshirts, caps, Mountain Lion apparel, pens and pencils, supplies and other logo items are available.
ACADEMIC SERVICES AND POLICIES

Information regarding academic policies and procedures of Concord University is found in the Academic Catalog. Current and archived copies are available online at http://www.concord.edu/academics.

Numerous resources are available to assist you with your course of study. Concord prides itself on being student friendly. Each student at Concord is assigned a faculty advisor who can assist you with planning your academic career and course selection. Your faculty advisor will be assigned prior to registration, and he or she can help with questions you may have concerning your field of study. If you do not have an academic advisor or do not know who you advisor is, contact the Registrar’s Office or the Academic Success Center for assistance (Rahall Atrium, Suite 243, ext.6074, email asc@concord.edu)

STUDENTS ARE ULTILIMATELY RESPONSIBLE FOR THEIR EDUCATION, WHICH INCLUDES READING, KNOWING, AND OBSERVING THE REGULATIONS OF THE UNIVERSITY.

PRE-REGISTRATION AND CLASS ATTENDANCE
If a student does not attend the first session of a class, the student may be dropped from the class. Contact your instructor if you will be unable to attend the first class meeting to not drop you from the course.

DEADLINE FOR DROPPING CLASSES
The deadline for dropping classes with the grade of “W” will be the end of the ninth-instructional week of a semester long course. Courses conducted over a period of time less than a full semester may be dropped up to the end of the third class meeting. The deadline for dropping during a summer term will be based on the same ratio as the fourth week of a regular semester.

ACADEMIC INTEGRITY
All members of the Concord community are expected to adhere to the University Honor Code and a code of honesty. The current University Catalog states, “Academic dishonesty is morally unacceptable as well as destructive to the learning and teaching atmosphere. Academic dishonesty includes the giving or receiving of improper help on examinations or assignments, falsifying documents, and plagiarism (the act of stealing and using, as one’s own, the ideas or the expression of the ideas of another). Such dishonesty can lead to a variety of penalties — including but not limited to failure of assignment, failure of course, loss of institutional privileges, or dismissal from the University.

A failing course grade as a result of academic dishonesty will be recorded as an F on the final grade report, and the instructor will inform, in writing, the division chair and the Vice President/Academic Dean who notifies, in writing, the Registrar’s Office and the student. Course grades affected by academic dishonesty are not subject to the D/F replacement rule…and a student who is to receive a failing grade due to proven academic dishonesty may not drop the failed course with a grade of W.
Any recommendation by the instructor beyond an F in the course must be submitted, in writing, to the student, to the division chair, and to the Vice President/Academic Dean for transmittal to the Judicial Steering Committee which will then initiate a judicial procedure. Any failing course grade or dismissal that results solely from academic dishonesty will be identified as such on the student transcript.”

For additional information, visit [http://catalog.concord.edu/](http://catalog.concord.edu/).

**ACADEMIC ADVISING**

Upon admission to the University, students are assigned an Academic Advisor who is a faculty member in their major field of study. Undecided majors are also assigned a faculty advisor. The Academic Advisor guides students through required and elective coursework, program specifics, general guidance for student success, and he/she also focuses on degree completion and post-baccalaureate goals. The advisor ideally is one of the student’s first mentors at Concord.

As noted in the Faculty Handbook, the advisor’s role is not limited to course selection assistance and interpretation of General Studies and requirements for the academic major. The advisor is the student's primary "official" contact point with the University, and is knowledgeable about University operations and organization. Thus, the advisor can help students understand and interpret the University’s academic policies and procedures. The advisor will refer students to the appropriate person or University office for assistance, when needed.

No student should register for courses or expect to drop a course without the approval of his or her advisor. Dropping a class may significantly impact academic progress and financial aid, so it is required that students first understand the repercussions of doing so. While it is the student’s responsibility to fully research the impact of a schedule change through appropriate offices (e.g. Financial Aid, Registrar), the academic advisor can assist the student in understanding the effect on degree progression.

When registering for classes, students should arrive on time at the advising meeting with a trial schedule and up-to-date progression sheet. Because each advisor has many student advisees, it is important for the student to arrive at the appointment prepared and on-time. Students are expected to contact the advisor in advance, if an appointment must be rescheduled. Progression sheets for each major are available at [http://hub.concord.edu/academics/node/14](http://hub.concord.edu/academics/node/14).

Students obtain their Personal Identification Number, or PIN, from their advisor. The PIN is needed to register online via the **MyCU** Student tab. Please note that the PIN is only available from a student’s assigned academic advisor. Be advised that a deviation from the appropriate progression sheet can result in a delay in completing all degree requirements and increase the time to graduation. [Four Year Plans](http://hub.concord.edu/academics/node/14) to insure timely graduation are available for most majors. The [Concord University website](http://hub.concord.edu/academics/node/14) contains up-to-date information on the applicable academic catalog, advising information, and a [campus directory](http://hub.concord.edu/academics/node/14) for contacting faculty, staff, and administrative offices.

DegreeWorks, an electronic degree audit program, is available on the web. On the main page [www.concord.edu](http://www.concord.edu) select MyCU and log in, click on the student tab and select DegreeWorks
from the menu. You must have a declared major. There is an F.A.Q. available to answer most of your questions about DegreeWorks.

Advisors receive mid-term grade reports for each advisee whose grade in any course is less than a "C" and a list of their advisees who are on academic probation. Thus, it is best for any student who receives a midterm grade to schedule an appointment with his/her advisor to discuss strategies for improving class performance. This advising appointment is not a substitute for the student also meeting with his/her course instructors. In addition, advisors will meet with most advisees at least once each semester during the pre-registration period.

Advisors are expected to be available during their posted weekly office hours. Appointments can also be made to meet with advisors outside of these times by telephoning or Emailing the advisor. An up-to-date schedule of office hours should be available to all advisees. Advisors should be relied upon to help counsel students with academic and career choices.

Students have a responsibility to contact their advisors, minimally, once per semester. Because advisors and students may not have similar schedules, students should phone or Email the advisor for an appointment. Many advisors post an appointment schedule outside their door during the advising period. Faculty/staff contact information is located on the Concord University Directory on the University website.

**DISABILITY ACCOMMODATIONS**

If you have a diagnosed condition covered under the Americans with Disabilities Act, you are strongly encouraged to register with the Office of Disability Services. If the diagnosed condition warrants special housing accommodations, please notify the Director of Housing and Residence Life as soon as possible after you have been officially accepted to Concord University. Please see the Student Handbook section titled, “Concord University: Protocol And Procedures For Serving Students With Disabilities Covered Under Section 504/Ada” (p. 111)

**WEATHER PROCEDURE**

As a general policy the University will remain in normal operation during adverse weather conditions. In the event of severe weather conditions, the President may:

1. place classes on the Inclement Weather Schedule;
2. cancel classes before the end of the class day;
3. cancel classes for an entire day or days;
4. close the University with notification to the Chancellor of the West Virginia Higher Education Policy Commission.

Individual instructors will establish inclement weather meeting times if a class does not meet at one of the regular times noted above. In inclement weather situations, final examinations will begin two hours later than the regularly scheduled starting time.

The Director of the Beckley Center will determine the status of off-campus classes in Raleigh County. If a decision to cancel classes is made, the media, faculty, and appropriate University
offices will be notified. Students should subscribe to the Emergency Alert System via [http://www.concord.edu/emergency-alerts](http://www.concord.edu/emergency-alerts) to receive notifications.

The late schedule affects classes only. Other University operations are expected to follow normal routines, although the University encourages its employees to use discretion to ensure safety in traveling on weather-affected roadways.

Concord faculty are urged to make attendance policy considerations for the difficulties some commuting students may encounter due to weather conditions and provide opportunities to make up missed work. Students have an obligation to make every safe effort to attend classes, to initiate arrangements for making up missed work, and to understand the occasional commuting difficulties of faculty.

Announcements invoking the late schedule or other options referenced above are aired on area radio and television stations and are sent as text and email messages to those enrolled for this service via [http://www.concord.edu/emergency-alerts](http://www.concord.edu/emergency-alerts).

**Take note that unless a cancellation announcement is made, classes will be held.**

**OPERATING ON AN INCLEMENT WEATHER DELAY**

Under an Inclement Weather Delay, all 8 a.m. classes will start at 10 a.m., then, students and faculty must follow the Inclement Weather Schedule. This schedule affects daytime classes in Athens only. Classes that begin after 5 p.m. are not affected by this schedule. The schedule appears on the University website, in the Academic Catalog, and is posted throughout campus. Students are expected to be familiar with the Inclement Weather Schedule.

**INCLEMENT WEATHER SCHEDULE**

<table>
<thead>
<tr>
<th>Mon/Wed/Fri Classes</th>
<th>Inclement Weather</th>
<th>Tues/Thurs Classes</th>
<th>Inclement Weather</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Regular Hours</strong></td>
<td><strong>Inclement Weather</strong></td>
<td><strong>Regular Hours</strong></td>
<td><strong>Inclement Weather</strong></td>
</tr>
<tr>
<td>8:00 – 8:50</td>
<td>10:00 – 10:40</td>
<td>8:00 – 9:15</td>
<td>10:00 – 11:00</td>
</tr>
<tr>
<td>9:00 – 9:50</td>
<td>10:45 – 11:25</td>
<td>9:30 – 10:45</td>
<td>11:05 – 12:05</td>
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<tr>
<td>10:00 – 10:50</td>
<td>11:30 – 12:10</td>
<td>11:00 – 12:15</td>
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<td>11:00 – 11:50</td>
<td>12:15 – 12:55</td>
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<td>12:00 – 12:50</td>
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<td>2:00 – 3:15</td>
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<td>3:00 – 3:50</td>
<td>3:15 – 3:55</td>
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</tbody>
</table>

Individual instructors will establish inclement weather meeting times if a class does not meet at one of the regular times noted above.

Inclement weather final exams will begin two (2) hours later than the regularly scheduled starting time.
OFF-CAMPUS CLASSES are not necessarily affected by late schedule changes on the main campus. Students should assume that classes WILL meet unless they hear from their instructor or the electronic media, that the class is cancelled.

THE UNIVERSITY ENCOURAGES ITS EMPLOYEES AND STUDENTS TO USE THEIR DISCRETION TO ENSURE THEIR SAFETY IN ADVERSE WEATHER CONDITIONS.

WITHDRAWAL POLICY
All students, whether commuters or residential, withdrawing from the University are required to contact the Academic Success Center (Rahall Atrium, Suite 243, 304-384-6074). Residents officially withdrawing in good standing from the University must vacate the residence halls within three (3) days. If the student who withdraws from Concord re-applies for a residence hall room for the following enrollment period, the balance of the room reservation fee may be carried forward. The refund of room and board will be in accordance with the University’s policy listed in the Housing and Residence Life Guide.

POLICIES REGARDING DISBURSEMENT OF STUDENT AID FUNDS TO STUDENTS

FINANCIAL AID
Concord University has one of the most generous financial aid programs in the state, especially scholarships. Eligibility for Federal aid (Pell Grant, Supplemental Educational Opportunity Grants (SEOG), Perkins Loan, Federal Work-Study (FWS), Subsidized Stafford Loan, Unsubsidized Stafford Loan, and Parent Loan for Undergraduate Students (PLUS)) is determined as a result of completion of a Free Application for Federal Student Aid (FAFSA). Some funds are limited and consideration is on a first come basis and your FAFSA filing date may be a factor. Application for Federal aid is an annual process. All federal aid applications should be submitted as soon as possible after January 1 of each calendar year. Application for Federal aid may be made via the web at http://www.fafsa.gov. Federal law requires that the Financial Aid Office not distribute aid to a student unless the student:

1. Is maintaining satisfactory academic progress in a course of study
2. Is not in default on any Perkins Loan, Subsidized Stafford Loan or Unsubsidized Stafford Loan made for attendance at any other institution
3. Does not owe a refund on a Pell Grant, Supplemental Educational Opportunity Grant, Perkins Loan, or State Grant previously received for attendance at any institution
4. If required, is registered with the Selective Service

SATISFACTORY ACADEMIC PROGRESS (SAP)
For further information, visit http://www.concord.edu/admissions/financial-aid. Federal regulations require Concord University to establish and apply reasonable standards of satisfactory academic progress (SAP) for eligible students to receive financial assistance under the programs authorized by Title IV of the Higher Education Act. SAP is a federal student aid (FSA) eligibility requirement and is administered by the university in addition to the academic
standards of performance required under the Concord University academic progress policy. The SAP policy is reviewed annually by the director of financial aid.

Students are evaluated at the end of every academic term. All students are evaluated on three standards: (1) grade point average (qualitative measure), (2) credit hour completion ratio (quantitative measure), and (3) maximum time frame. To maintain eligibility under SAP, students must meet all three standards.

**Standard 1: Grade Point Average (Qualitative Measure)**
Students must maintain a minimum qualitative measure of progress defined as the cumulative grade point average (GPA). The requirements are listed below:

- Students in undergraduate programs:

<table>
<thead>
<tr>
<th>Hours Earned</th>
<th>GPA</th>
<th>Hours Earned</th>
<th>GPA</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 – 14</td>
<td>1.357</td>
<td>60 – 74</td>
<td>1.919</td>
</tr>
<tr>
<td>15 – 29</td>
<td>1.690</td>
<td>75 – 89</td>
<td>1.933</td>
</tr>
<tr>
<td>30 – 44</td>
<td>1.795</td>
<td>90 – 112</td>
<td>1.973</td>
</tr>
<tr>
<td>45 - 59</td>
<td>1.847</td>
<td>113 +</td>
<td>2.000</td>
</tr>
</tbody>
</table>

- Students in graduate programs must maintain an overall GPA of 3.0 or better. In addition, candidates must earn the minimum grade of “C” to successfully complete a course.

**Standard 2: Credit Hour Completion Ratio (Quantitative Measure)**
Students (either full-time or part-time) must maintain a minimum incremental progress (pace) by completing (earning) a percentage of all credit hours attempted. Progress is evaluated at the end of each term. All courses are used in the credit hour completion ratio including repeated, transferred, withdrawals and incompletes. All students must successfully complete (earn) 67 percent of all cumulative credit hours attempted.

**Standard 3: Maximum Time Frame**
Students must complete their degree program within 150 percent of the credit hour requirements for the degree. Students who are unable to complete their degree program within the time frame limitation will be ineligible for federal student aid. For students who change majors and have not completed the new program requirements but have reached the maximum time frame limit may submit a request to be re-evaluated on a case by case basis.

**Additional Degrees**
Students pursuing additional undergraduate degrees are required to maintain a 2.0 GPA and complete (earn) 67 percent of the remaining courses for the additional degree. Maximum time frame will be calculated based on 150 percent of the remaining requirements to complete the additional degree. Students pursuing additional graduate degrees are required to maintain a 3.0 GPA and must earn the minimum grade of “C” to successfully complete a course. Completion of 67 percent of hours attempted and 150 percent maximum time frame of the remaining courses for the additional degree is also required.
**SAP Notification**
Students are notified of the SAP policy via the Concord University academic catalog and website. All periods of enrollment at Concord University are calculated in SAP, including periods of enrollment during which a student did not receive federal student aid. Cumulative GPAs are calculated in accordance with Concord University academic policies. Students receiving federal student aid who do not meet minimum SAP requirements will be notified by mail and/or email by the Office of Financial Aid.

**Transfer Credits**
Transfer credits accepted toward the student’s degree program will be included when calculating the SAP credit hour completion ratio (in both completed [earned] and attempted hours) and the 150% maximum time frame. This includes credit for English as a Second Language (ESL) and remedial courses, if accepted toward the degree program.

**Remedial Courses**
Students may receive federal student aid for up to 30 credit hours of remedial coursework. If more remedial courses are required, credit hours taken will not be considered for determining the amount of federal student aid eligibility.

**Repeated Courses**
Students receiving federal student aid may repeat a course, as allowed under Concord University academic policy. Repeated courses will be included in the credit hour completion ratio calculation (in attempted hours) and the 150% maximum time frame requirements for SAP.

**Incomplete Grades**
Students receiving federal student aid may receive incomplete grades, as allowed under Concord University academic policy. Incomplete grades will be included in the credit hour completion ratio calculation (in attempted hours) and the 150% maximum time frame requirements for SAP. Zero quality points will be assigned, as stated in the academic catalog, for financial aid SAP determination until an earned grade is posted. If the student has an incomplete grade and is not meeting SAP, he/she may request another SAP review after posting of the earned grade.

**Withdrawals**
Students receiving federal student aid may withdraw from a course, as allowed under Concord University academic policy. Courses from which a student has withdrawn will be included in the credit hour completion ratio calculation (in attempted hours) and the 150% maximum time frame requirements for SAP.

**Financial Aid Warning**
Students who do not maintain SAP under this policy will initially be placed on financial aid warning and will be notified by mail, email or via MyCU of their status. While on financial aid warning, the student will be eligible to receive federal student aid for the next period of enrollment; an appeal is not required. Students on financial aid warning will be reviewed at the end of the next period of enrollment. If the student does not meet all conditions of SAP they will be ineligible for federal student aid.
**Federal Student Aid Ineligibility**
By statute, students who do not maintain SAP and students on financial aid warning who do not meet SAP requirements after the warning period are ineligible for federal student aid program funding. Students not eligible for federal aid will be notified by mail, email or via MyCU.

**SAP Appeal Petition**
Students ineligible for federal student aid program funding may appeal by completing the SAP appeal petition. The form is located on the Concord University website at [http://www.concord.edu/admissions/financial-aid](http://www.concord.edu/admissions/financial-aid) under Forms and Applications. Requests for reinstatement of eligibility must be submitted to the appropriate Concord University office by the deadline date listed on the form. Students may appeal their ineligibility under SAP if they were unable to maintain SAP as a direct result of hardship, injury or illness of the student, death of a relative, or other special circumstance. Per federal regulations, the student must include in the appeal why he/she failed to make SAP and what has changed that will allow the student to meet SAP at the next evaluation.

Completed SAP appeal petitions will be reviewed by the Concord University Appeals Committee. The Committee’s decision is the final determination. Students are notified of the committee’s decision in writing by the Office of Financial Aid.

If the appeal is approved, the student will have a probationary period of one semester during which he/she will receive federal student aid. If the appeal is not approved the student is responsible for paying college charges or can withdraw from classes.

**Continued Financial Aid Probation**
Students granted an approved appeal, may be given an academic plan. If at the end of the probationary period the student is not meeting the conditions of SAP but did meet the academic plan requirements, the student can appeal again submitting documentation of meeting the academic plan. At the end of the probationary period, if the student did not meet all conditions of SAP or requirements of the academic plan, the student is ineligible for federal student aid.

**Reinstatement of Federal Student Aid**
A student may be reinstated for federal student aid once they have successfully met all of the conditions of the financial aid SAP policy. Students on warning or probation have reinstatement of their federal student aid for one semester only. Sitting out a semester is not sufficient to re-establish eligibility for federal student aid.

**DURATION OF ELIGIBILITY**
Different forms of financial aid have different requirements and eligibility limits. Students should become familiar with the requirements for each aid type they receive. This applies to federal, state, institutional, and private aid sources. All aid is based on the Satisfactory Academic Progress (SAP) policy stated earlier.
LOAN DELINQUENCY
If you are delinquent on a Perkins Loan or a Stafford Loan, or if you owe a refund on a grant, you will not be eligible to receive additional financial aid until the situation is corrected. This situation will also affect packaging of aid if it occurs at the time of packaging.

REFUNDS TO STUDENTS
All refunds due under University policy will be applied first to financial aid accounts. If refunds exceed the amount of financial aid returned to original sources, the excess will go to the student. This policy is based on Federal regulations.

CAMPUS CONDUCT
In classrooms, buildings, residence halls, and during any University activities, students are expected to observe rules of conduct appropriate to a university. Disruptive or disrespectful behavior will not be tolerated. Campus rules and regulations must be followed to ensure a civil and positive learning and living environment for all.

Students should refer to the Academic Catalog for information on Classroom Conduct. A student suspended or expelled from the University for unacceptable conduct outside of the classroom shall have a grade of W recorded permanently for all coursework during the semester of the suspension or expulsion.

STUDENT CONDUCT
In order to create and maintain the most academically supportive atmosphere, inappropriate or disruptive behavior will be confronted. For students living on-campus, Residence Life Staff members are devoted to creating the best possible residence hall environment. Students will be held responsible and accountable for their own actions and those of their guests, at all times and places on campus. In addition, the student’s behavioral record may be as important a consideration as the student’s academic record in influencing future opportunities. Just as graduate schools and employers will want to know grades earned, they will also wish to know what sort of citizen the student was while enrolled. Therefore, the student should be conscientious about both the behavioral and academic records achieved in the University. Lending your ID card or failure to present it when requested to do so by a University official (including Resident Assistant staff) is a violation of University policy and subjects the student to disciplinary action.

Students should be familiar with the Board of Governors Policies relating to students as well as the Student Code of Conduct and Student Life Policies found later in this handbook.

SAFETY
Concord University, the Office of Public Safety, and Housing and Residence Life take great measures to build on the safety record of the community of Athens and the State of West Virginia. The University believes that members of the Concord campus community can assist in keeping themselves from harm by utilizing prescribed safety precautions and by educating themselves about the frequency and type of security breaches that occur on University property.
Public Safety records and publishes statistics on crime (http://hub.concord.edu/student-life/node/25).

Students are encouraged to exercise common sense regarding personal safety. Each student must take an active part in his or her own personal safety and the safety of other community members.

Public Safety Officers work closely with professional and paraprofessional Housing and Residence Life staff personnel. Both the Officers and the Student Life staff members on duty are available to receive emergency telephone calls from anyone on campus or associated with the University. All Public Safety Officers have direct radio contact with local law enforcement agencies. To encourage accurate reporting of crimes and incidents, a formalized Incident Report is completed after each known event (when the victim allows us to report the crime).

What YOU can do to enhance YOUR personal safety.

Personal Safety:
1. Avoid walking alone, especially at night.
2. Walk in well-lit areas.
3. Walk clear of any area with foliage.
4. Be alert and aware of your surroundings.
5. Refrain from propping open locked residential hall doors.
6. Use the viewing porthole provided in each residence hall door.
7. Have strangers identify themselves before unlocking any room door.

Personal Property Safety:
1. Secure valuables left in your room.
2. Print your name on valuables and register items like tables, laptops, TVs, DVRs, bikes, etc., when appropriate.
3. Remember to lock the door(s) and window(s) to your personal room each time you leave and when you are sleeping.
4. Lock your room door when you are in the bathroom (traditional halls).
5. Pre-plan a course of action in the event of lost or stolen credit cards, checks or money
6. Do not leave your property unattended

Vehicle Security:
1. Remove property from plain view.
2. Roll up vehicle windows.
3. Remove keys.
4. Lock all doors.
5. Park in a well-lit area whenever possible.

Sexual Assault Prevention Tips:
1. You should always carry room keys with you, be aware of where you are going, and know a quick and safe way home whenever practical.
2. Be aware an unknown attacker on the street does not always perpetrate sexual assaults. About 90% of sexual assault victims are familiar with the perpetrator.
3. Have a friend go with you so you can watch out for each other.
4. Take a self-defense class. Most people who take self-defense courses feel empowered to handle more serious situations.
5. Know alcohol and drugs can impair the ability to make good decisions. It can also lower inhibitions.
7. Know that you have a right to say “No” to sexual activity.
8. Stop what you are doing if you receive unclear or conflicting messages.

Concord University and the Office of Housing and Residence Life encourage students to take all precautions toward their own personal safety and the security of their possessions.

STATE REGULATIONS STUDENTS SHOULD KNOW
The following are partially excerpted State Regulations enforced by Concord University Campus Police (CUPD). The citations are not intended to be exhaustive.

§ 60-6-9. Intoxication or Drinking in Public Places; Illegal Possession of Alcoholic Liquor.
A person may not:
1. Appear in a public place in an intoxicated condition;
2. Drink alcoholic liquor in a public place;
3. Tender a drink of alcoholic liquor to another person in public place.

Any person who violates subdivision (1), subsection (a) of this section is guilty of a misdemeanor and, upon conviction thereof, shall be sentenced by a judicial officer in accordance with the following options:

(1) Upon first offense, a fine of not less than $5 nor more than $100. If the individual, prior to conviction, agrees to voluntarily attend an alcohol education program of not more than six hours duration at the nearest community mental health-mental retardation center, the judicial officer may delay sentencing until the program is completed and upon completion may dismiss the charges;

(2) Upon conviction for a second offense, a fine of not less than $5 nor more than $100 and not more than sixty days in jail or completion of not less than five hours of alcoholism counseling at the nearest community mental health-mental retardation center.

§ 60-3A-24. Underage Consumption or Possession.
Any person under the age of twenty-one years who purchases, consumes, sells, serves or possesses alcoholic liquor is guilty of a misdemeanor, and, upon conviction, shall be fined in an amount not to exceed five hundred dollars or shall be incarcerated in the county jail for a period not to exceed seventy-two hours, or both fined and imprisoned, or in lieu of such fine and incarceration, may, for the first offense, be placed on probation for a period not to exceed one year.

§ 17C-5-2. Driving Under the Influence of Alcohol, Controlled Substances or Drugs.
(1) “Impaired State” means a person:
   (A) Is under the influence of alcohol;
   (B) Is under the influence of any controlled substance;
   (C) Is under the influence of any other drug;
   (D) Is under the combined influence of alcohol and any controlled substance or any
        other drug; or
   (E) Has an alcohol concentration in his or her blood of eight hundredths of one
        percent or more, by weight.

(b) Any person who drives a vehicle in this state while he or she is in an impaired state and such
impaired state proximately causes the death of any person is guilty of a felony and, upon
conviction thereof, shall be imprisoned in a state correctional facility for not less than three nor
more than fifteen years and shall be fined not less than $1,000 nor more than $3,000: Provided,
That any death charged under this subsection must occur within one year of the offense.

(c) Any person who drives a vehicle in this state while he or she is in an impaired state and such
impaired state proximately causes serious bodily injury to any person other than himself or
herself, is guilty of a felony and, upon conviction thereof, shall be imprisoned in a state
 correctional facility for not less than two nor more than ten years and shall be fined not less than
$1,000 nor more than $3,000.

(d) Any person who drives a vehicle in this state while he or she is in an impaired state and such
impaired state proximately causes a bodily injury to any person other than himself or herself, is
guilty of a misdemeanor and, upon conviction thereof, shall be confined in jail for not less than
one day more than one year and shall be fined not less than $200 nor more than
$1,000: Provided, That such jail term shall include actual confinement of not less than twenty-
four hours: Provided, however, That a person sentenced pursuant to this subsection shall receive
credit for any period of actual confinement he or she served upon arrest for the subject offense.

(e) Any person who drives a vehicle in this state while he or she is in an impaired state, but has
an alcohol concentration in his or her blood of less than fifteen hundredths of one percent by
weight, is guilty of a misdemeanor and, upon conviction thereof, shall be confined in jail for up
to six months and shall be fined not less than $100 nor more than $500: Provided, That a person
sentenced pursuant to this subsection shall receive credit for any period of actual confinement he
or she served upon arrest for the subject offense.

(f) Any person who drives a vehicle in this state while he or she has an alcohol concentration in
his or her blood of fifteen hundredths of one percent or more, by weight, is guilty of a
misdemeanor and, upon conviction thereof, shall be confined in jail for not less than two days
nor more than six months, which jail term is to include actual confinement of not less than
twenty-four hours, and shall be fined not less than $200 nor more than $1,000. A person
sentenced pursuant to this subdivision shall receive credit for any period of actual confinement
he or she served upon arrest for the subject offense.

§ 61-8B-7. Sexual Abuse in the first degree.
1) A person is guilty of sexual abuse in the first degree when:
   a) Such person subjects another person to sexual contact without their consent, and the lack
      of consent results from forcible compulsion; or
b) Such person subjects another person to sexual contact who is physically helpless; or
c) …

Any person who violates the provision of this section shall be guilty of a felony, and, upon conviction thereof, shall be imprisoned in the penitentiary not less than one year nor more than five years, or fined not more than ten thousand dollars and imprisoned in the penitentiary not less than one year nor more than five years.

…

§17C-14-15. Prohibited use of an electronic communications device driving without handheld features
(a) Except as provided in subsection (c) of this section, a person may not drive or operate a motor vehicle on a public street or highway while:
   (1) Texting; or
   (2) Using a cell phone or other electronic communications device, unless the use is accomplished by hands-free equipment.
(g) Driving or operating a motor vehicle on a public street or highway while texting shall be enforced as a primary offense. Driving or operating a motor vehicle on a public street or highway while using a cell phone or other electronic communication device without hands-free equipment shall be enforced as a secondary offense until July 1, 2013, when it shall be enforced as a primary offense for purposes of citation.

PARKING REGULATIONS GENERAL INFORMATION

REGISTRATION
All motor vehicles belonging to or operated by faculty, full-time or part-time students, or staff, parked on the campus of Concord University AT ANY TIME shall be registered with the University Police. Registration normally will be accomplished at the beginning of each semester or summer term on regular registration days and/or during the first three days of classes.

To register for your parking, visit https://apps.concord.edu/forms/view.php?id=110635. In order to register a vehicle, the following information must be provided:
- Vehicle license number and state of registration
- Social Security Number
- Make, type, and year of vehicle registered
- Emergency contact number

Upon registering a vehicle, the registrant will be issued a parking permit as evidence of proper registration. This permit must be affixed to and clearly displayed on the rearview mirror of the vehicle at all times. Permits also must be validated each semester for all students.

REGISTRATION FEES
Student Fees are included in tuition. The following schedule of fees shall be charged for the registration of motor vehicles:
- One Semester - $25
- Full Year - $50 (Faculty/Staff only)
ELIGIBILITY
All faculty, staff, and students are eligible to register their vehicles on the Concord University Campus.

AUTHORIZED PARKING AREAS, CLASSIFICATION, AND VISITOR PARKING
Currently, there are 21 parking areas to serve the needs of the University. In addition, there is limited parking along the roadway between the Fine Arts loading dock and Wooddell Hall and in the Maintenance parking lot. Although we have a designated area for visitors, they may overflow into any of the parking areas on campus.

UNAUTHORIZED PARKING
Unauthorized areas identified by "No Parking" signs, all yellow curbs, crosswalks, driveways, loading docks, fire hydrants, and fire lanes. Parking is not permitted at any time in the service driveways or loading docks serving any building. Parallel parking along the curb of the roadway in front of Rahall Technology Center is not permitted.

PENALTIES FOR PARKING VIOLATIONS
Any person cited for a parking violation on the Campus of Concord University must appear within ten (10) business days before a designated official of the University. This official will be located in the Public Safety Office at the Rahall Technology Center and shall have exclusive jurisdiction of the offense during the ten (10) day period. Any person so cited may plead no contest to the offense and, by so pleading, shall be subject to a civil penalty often (10) dollars. Upon the expiration of the ten (10) days, or upon a pleading of not guilty before the designated college official, a magistrate of Mercer County may have jurisdiction of the offense.

Flagrant violators will have their names placed on a tow list when they receive their third ticket in the same semester. Public Safety may tow their vehicle when the individual receives their fourth ticket in the semester. The Department of Public Safety will notify the person when their name is placed on the tow list. There will not be prior notification of towing to individuals parking in fire lanes, handicap spaces, or loading docks or vehicles blocking the normal flow of traffic and blocking parked vehicles. Offenders will be responsible for towing and storage fees as well as all outstanding tickets.

Any vehicle parked illegally in a handicap space could result in a state parking citation. The cost is $100.00 under state code §17C-13-6.

For more information on Vehicle Registration and Parking Regulations, visit http://hub.concord.edu/student-life/node/26.
CAMPUS ACTIVITIES & STUDENT ORGANIZATIONS

No matter what your particular interest may be, you are likely to find a campus organization to fit your needs. Campus organizations and Student Activities provide a necessary diversity to university life. Extracurricular events provide a direct connection for meeting people with the same interests, developing a skill, and making university life, in general, more worthwhile.

The organizations provided on campus offer something for everyone. You may be chosen for a Greek organization; invited into a departmental, honorary, or service organization; and you may become a member in any one of many special interest organizations. Involved students are successful students!

Concord University and West Virginia State law prohibit hazing by any organization, group of people or individuals. Hazing is defined as, but not limited to, the following examples:

- Being in line.
- Running or marching.
- Wearing the same clothing for more than one day.
- Carrying bricks, cinder blocks, etc.
- Causing undue mental stress, etc.

If you have to ask, “Is it hazing?” then it is hazing. Please see the “Hazing” section for a more complete description of hazing.

GOING GREEK

One of the first decisions a student will make upon entering the University is whether or not to pledge a social sorority or fraternity. During the fall semester, each sorority and fraternity has rush events. Rush events are given so that potential new members and actives can become better acquainted. Open bids (invitations) are extended to students to join a sorority and/or fraternity. Some of these organizations, however, cannot rush first semester freshmen for membership; so during the initial weeks of the spring semester, Greeks sponsor their traditional Formal Rush Week, with several days of sign up for formal rush. The new member period then becomes an exciting and meaningful time for new members to learn about the Greek world and their prospective sorority and/or fraternity. Before rushing, new students are encouraged to think about which group best fits their needs.

There are four National Social Sororities on Concord’s campus: Sigma Sigma Sigma, Delta Zeta, Alpha Sigma Alpha, and Alpha Sigma Tau. There are three national Social fraternities on campus: Tau Kappa Epsilon, Sigma Tau Gamma, and Phi Sigma Phi. There are three Social local fraternities: Mu Xi Phi, Chi Omega Psi, and Phi Delta Pi. As a whole, Greek organizations seek to promote friendship, scholastic attainment, and the desire to add to and enrich the community they serve. Greeks also add excitement to the campus, especially on Homecoming Weekend and during Greek Week. Each spring individual sororities and fraternities have their annual spring formals, which is the highlight of their year’s social functions.
**Interfraternity Council** is the collective ruling body and informational meeting group of the national social fraternal organizations on campus. Membership requirements include semester dues, attendance requirements and registration as an organization with the Student Center.

**Panhellicen Council** is an organization that includes and speaks for all nationally recognized social Greek sororities. This organization promotes cooperation between sororities, meets to discuss plans for sorority rush, discusses common interests and activities, and works with University Administration to maintain high standards. Membership requirements include semester dues, attendance requirements, and registration as a campus organization.

**Department, Honor, and Service Organizations**
Several organizations on campus provide membership to students in a particular major or minor. These organizations are also open to interested persons unless otherwise noted:
The list of Departmental organizations is as follows:
- Alpha Chi Honor Society
- Alpha Phi Omega
- Collegiate Singers
- Concord University Reading Council
- Concord Geographer’s Association
- Concord University National Art Educators Association (NAEA)
- Concord Social Work Organization
- Music Educators National Conference (Music)
- Phi Alpha Delta (Pre-law)
- Rho Alpha Sigma Honorary Society
- Phi Beta Lambda (Business)
- Service Council
- Sigma Tau Delta (English)
- Sigma Zeta (Natural Sciences)
The list of honor and service organizations is as follows:
- Alpha Phi Omega (service)
- Appalachian Leadership and Education Foundation (ALEF)
- Blue Key National Honor Fraternity
- Cardinal Key National Honor Society, Inc.
- Psi Chi National Honor Society
- Gamma Beta Phi National Honor and Service Society
- Phi Alpha Honor Society

**Honors Program - Purpose:** To provide academic and cultural enrichment to high achieving students who want to complement their intellectual development beyond the ordinary classroom experience with other similarly motivated students. **Membership:** Open to incoming freshmen with a 3.5 high school GPA and 26 ACT/1170 SAT, and to enrolled/transfer students with a 3.5 GPA and less than 78 hours credit. Email: cuhonorsprogram@concord.edu; Webpage: http://www.concord.edu/admissions/honors-program
ORGANIZATIONS & INTEREST CLUBS

Several organizations on campus are meant for those with specific interests and hobbies. They include Alpha Phi Omega (Public Service), WMLT (TV), WVCU (radio), SAC (entertainment), Concordian, International Club, and SGA. These organizations should be contacted by the student for enrichment and as a means of student involvement.

The Student Government Association (SGA) - Purpose: Is the authorized representative of the student body of Concord University. The Student Government Association seeks to keep communication open among the administration, faculty, staff, and student body. It also functions to help coordinate activities of various campus organizations and to promote all areas of campus student life.

Student Conduct (formerly Student Judiciary) - Purpose: To provide an effective, consistent, and fair system of student discipline with students being heard by their peers; to interpret the Student Government Association Constitution; to carry out impeachment trials of elected officials; and to carry out elections. Membership: All Student Conduct members (formerly “justices”) are appointed by the Student Government Association President and must be approved by the Student Senate.

INTEREST CLUBS AND SERVICE ORGANIZATIONS INCLUDE:

Alpha Chi Honor Society, West Virginia Beta Chapter - Purpose: To promote, encourage, and recognize student research and scholarship. Membership: By invitation to the top 10 percent of juniors and seniors based upon GPA.

Alpha Phi Omega - Purpose: A national service fraternity that offers occasions to develop your leadership skills and friendships and be an active participant in meaningful service programs locally and across the country. Membership: Open to all Concord students, faculty, and staff.

Alpha Psi Omega - Purpose: An honorary national theatre fraternity, which recruits members on a point-based system for artistic talent and merit. The organization produces shows, performs community service, and promotes theatre. Membership: To complete a standard application form showing participation in dramatic activities worth a total of at least 50 points, as determined by a point system to be approved by an active member.

Alpha Sigma Alpha Sorority - Purpose: A women’s organization founded at Longwood College on November 15, 1901. Its mission is “to develop women of poise and purpose.” The Beta Pi Chapter of Alpha Sigma Alpha was founded on Concord’s campus in 1947. Our well-known mascots are Raggedy Ann and the Ladybug, and our colors are Crimson Red and Pearl White. We are not only active on campus, but also within the community through our philanthropies, which include the Special Olympics and the S. June Smith Center, (a center for developmentally handicapped children). Our close bonds and special friendships offer every one of us a strong support system in our home away from home. Membership: All interested women must have at least a 2.3 GPA, and be a full time university student.
**Alpha Sigma Tau Sorority** - **Purpose:** Alpha Sigma Tau is among the oldest organizations on campus. We are very active on campus, as well as within the community. Philanthropy is a big part of our organization with recipients of our work ranging from Pine Mountain Settlement School to the American Diabetes Association. Our tight-knit sisterhood offers each and every one of us a strong support system away from home. **Membership:** One must have at least a 2.3 GPA, attend all required meetings, 6-8 week pledge period, participate in philanthropy, at least 80% on pledge exam, pay all dues, and complete pledge period satisfactorily.

**Amtgard** – Amtgard is a non-profit educational corporation dedicated to the study and recreation of the medieval and fantasy eras and genres. Amtgard is also a live action role playing (LARP) game that endeavors to recreate individual and group combat from the periods mentioned above.

**Appalachian Leadership and Educational Foundation (ALEF)** - **Purpose:** To recruit and educate young men and women who are academically qualified, exhibit a strong work ethic and demonstrate leadership qualities but would otherwise find college unattainable; to develop the Fellows into skilled citizens and future leaders for Appalachia and beyond; to develop leadership fellowships and leadership honors programs that provide the opportunity for higher education institutions to focus on character and leadership. The program includes an emphasis toward the preparation required to be the leaders of the next decade. The concept of operations for ALEF is to partner with established academic institutions across Appalachia to provide the technical skills necessary as the basis for credible leadership.

**Baptist Campus Ministries** - **Purpose:** To share the gospel and provide opportunities for Bible study, worship, prayer, and small group relationships to enhance the growth of students as disciples of Jesus Christ. **Membership:** All are welcome.

**Baptist Student Union** – **Purpose:** To provide a ministry to individuals in the campus community who have a need for redemption and Christian growth. Membership is open to all.

**Black Student Union** – **Purpose:** To inform and educate the college community about African American culture; provide leadership, counseling, and guidance to incoming minority students; advocate and serve in public interest; and strive for closer unity among students.

**Blue Key Honor Society** - **Purpose:** A premier honor society that recognizes college students at senior institutions of higher education for all-around excellence in scholarship, leadership, and service. Blue Key Honor Society bases its eligibility for membership on all-around leadership in student life, high scholastic achievement, service to others, citizenship, and an adherence to principles of faith. Blue Key is unique in that it recognizes upper-classmen at colleges and universities throughout the nation for an exemplary and balanced record of achievement inside and outside the classroom. The special qualities of Blue Key members as they model service to others include intellectual curiosity with a desire to acquire knowledge, modeling a significant pattern of leadership which contributes to the institution’s student and campus life, service to the community and citizenship, expressing humility through moral character and integrity, and a strong sense of faith in word and deed.
Bonner Scholars Program - **Purpose:** To promote student development and learning through community service. This program affords students the opportunity to become involved in community service, rather than a part-time job, in order to receive funds to cover his or her financial needs. It is the ultimate goal of the program to develop experienced, knowledgeable, and committed individuals who recognize the needs of our society and each person’s responsibility to serve throughout his or her lifetime.

Campus Crusade for Christ - **Purpose:** To help students discover how God relates to their lives. **Membership:** Anyone may attend.

Cardinal Key Honor Society, Inc. - **Purpose:** Sister organization to Blue Key Honor Society. Cardinal Key is an organization for students of at least junior status in American colleges and universities who are leaders in the college community and potential leaders in the future. In addition to service and leadership activities in the community, the organization’s philanthropy is the Juvenile Diabetes Foundation. **Membership:** By invitation to currently enrolled Concord University women (undergraduate) with a minimum 3.0 GPA and a minimum number of points in the areas of community service, leadership, and academics.

Chi Omega Psi Fraternity - **Purpose:** Provide a sense of brotherhood and a social environment to interact and improve themselves in qualities of confidence, philanthropy, team work, and speaking abilities. Chi Omega believes that people in social organizations will develop skills faster than people who are not members, and that bonds made in these organizations can last for longer than mere friendships.

Circle K - **Purpose:** To offer students an opportunity to build leadership skills, build friendships, and serve the local and world-wide communities. **Membership:** Any student who can uphold the ideas of Circle K; international service; leadership & fellowship, and who is officially enrolled at Concord University.

Collegiate 4-H – **Purpose:** To promote the development of members through social and educational activities and provide service to the University and surrounding community.

Computer Science Club – **Purpose:** To provide support to students majoring in Computer Science, including offering tutoring in various programming languages, organizing field trips and visitations to different computer related events and industries, providing social activities and events for members, as well as ideas about jobs and internships related to the computer science field. **Membership:** Must submit application form to secretary of the club. Open to all Concord University students regardless of race, religion, color, sex, disability, age, marital status, national origin, or veteran status.

Concord Film Society - **Purpose:** Concord Film Society brings rare, classic, and foreign films to the University weekly. Concord is one of the only universities with a program like CFS; we encourage everyone to take advantage of these scintillating works of art and the unique cultural, educational, and sensual experiences CFS offers. **Membership:** Admission is free to all members of the community; cultural credit is available.
Concord Geology Club* -

Concord Investment Club (CIC) – **Purpose:** To familiarize and educated interested members with the fundamentals of investing and to provide the opportunity to gain real work experience in applying these principles. Members will gain an understanding of different types of asset classes, styles of investing, financial markets and institutions, different investment aids and research sources available, as well as an appreciation for the role of asset allocation in portfolio management. The club strives to create a hands-on investment atmosphere that mimics the real world using investment simulations.

Concord University American Chemical Society (CUACS) - **Purpose:** Affords students of chemical science to become better acquainted, to secure the intellectual stimulation that arises from professional association, to obtain experience in preparing and presenting technical material before chemical audiences, to foster a professional spirit among the members, to instill a professional pride in the chemical sciences, and to foster an awareness of the responsibilities and challenges of the modern chemist.

Concord Veterans Club - **Purpose:** To promote the general welfare and help ensure the academic success of current and former members of the United States Armed Forces and National Guard. One of our primary goals is to ease the transition from military life to college life through friendship and support. This support comes in many forms and addressed all aspects of the veteran’s life. **Membership:** Open to all current and former members of any branch of service. Limited membership is also available to dependents and spouses.

CU Elite Dance Team (Eloquent Leaders Inspiring to Everyone) – **Purpose:** To provide unity, leadership, athletic opportunities, as well as a fun recreational way to dance with pride and respect.

CU Sportsman’s Club – **Purpose:** Educate about local great outdoors, promote good land stewardship, fellowship, and safety.

Delta Zeta Sorority - **Purpose:** Unites its members in the bonds of sincere and lasting friendship to stimulate one another in the pursuit of knowledge, to promote the moral and social culture of its members, and to develop plans for guidance and unity in action; objects worthy of the highest aim and purpose of associated effort. The purpose of this sorority shall be advanced through the National Convention, the National Council, and the university and alumnae chapters.

Fellowship of Christian Athletes (FCA) – **Purpose:** Focuses on serving local communities by equipping, empowering, and encouraging people to make a difference for Christ.

Gamma Beta Phi - **Purpose:** Gamma Beta Phi is an organization that encourages scholastic achievement, promotes advancement of educational ideas, rewards academic merit among college students and completes service projects in the community. **Membership:** Students having completed at least twelve credit hours of college work and having a GPA of at least 3.0 will be invited to join this organization.
Gay-Straight Alliance – Purpose: Due to the immense diversity on Concord University’s campus this organization strives to promote learning, support, understanding, tolerance, acceptance, as well as a safe friendly environment where students may learn and personnel may perform their duties. These goals will be accomplished through educational programs and the promotion of tolerance, understanding, and acceptance through social awareness. It is the desire of this organization to end the spread of hatred, homophobia, and related harassment and violence in the community. Membership: Open to all persons without regard to sexual orientation, race, sex, gender, color, ethnic origin, religious affiliate, age, or disability.

Grief Support Group – Purpose: To support students who have gone or are going through various grieving processes.

Human Performance - Purpose: To increase awareness of the importance of good health and physical fitness through student involvement in the community and aspiring to help promote healthy living throughout our region. Membership: Those interested in the four disciplines of physical education including: Athletic Training, Health, Physical Education, and Sports Management.

International Students Club - Purpose: Our goal is to promote understanding and appreciation of different cultures by bringing students together from many parts of the world-including the United States. Membership: Our club is open to all students and faculty of Concord University.

Kappa Theta Fraternity – Purpose: Foster and perpetuate ties of friendship, to advance the ideals and purposes for Kappa Theta, to encourage and promote scholarship, and to strengthen and develop leadership. Membership: Any Concord University male student of good moral character is eligible.

Math Club – Purpose: Encourage interest in and advance the knowledge of mathematics.

Mu Xi Phi - Purpose: Mu Xi Phi is a local fraternity established in 1996. The purpose of this organization is to promote brotherhood, to educate each other on life’s challenges, and to form friendships that extend beyond your collegiate career. As a local fraternity we stress community service in the Athens/Princeton area. Finally it’s all about being you. Membership: Membership requirements include being a full-time male student at Concord University and possessing the same ideals as the organization.

Music Educators National Conference (MENC)-Concord University Student Chapter - Purpose: It shall be the purpose of the organization to acquaint the students with the workings of the West Virginia Music Educators Association and the MENC to make available to the members opportunities for professional development in the area of music education, and to acquaint students with the privileges and responsibilities of the Music Education profession. Membership: (1) Chapter membership shall be open to any interested registered student of Concord University, and (2) Any student, upon complying with registration requirements of Concord University and who is a paid member of the MENC Chapter, may participate in activities carried on by the MENC Chapter, State Convention, and National Convention.
Newman Club – **Purpose:** To share and learn about the Catholic faith.

No Labels Chapter – **Purpose:** To engage students with new politics of problem solving. Membership is open to any currently enrolled student.

Phi Alpha Delta - **Purpose:** Phi Alpha Delta is an international pre-law fraternity. Its purpose is to enable members to get ready for law school and/or legal education. **Membership:** All Concord students are eligible, irrespective of major.

Phi Alpha Honor Society - **Purpose:** Promotes a closer bond among students of social work and enters into a more intimate fellowship with those dedicated to the promotion of humanitarian goals and ideals by a professional group for which quality educational preparation is deemed imperative, students and faculty involved in social work education at Concord University resolve to sponsor a Chapter of Phi Alpha National Honor Society, thereby to foster high standards of education for social work and to invite into membership those who have attained excellence of scholarship and distinction of achievement as students of social work.

Phi Sigma Phi - **Purpose:** Phi Sigma Phi National Fraternity is an organization dedicated to the ideals of intelligence and brotherhood. Like the Phoenix, the mascot of Phi Sigma Phi, our fraternity has risen from the ashes, so rose Phi Sigma Phi from our former organization Phi Sigma Epsilon. It is our purpose now to create, promote, and enhance higher education among college men. **Membership:** We are looking for quality young men who possess strong character and have a steadfast dedication to excellence.

Philosophy Club - **Purpose:** Provides students with an open forum to discuss, debate, and critically evaluate past and current philosophical theories and issues. The organization will also provide adequate information and assistance to students who wish to pursue higher education in the field of philosophy.

Psi Chi - **Purpose:** Psi Chi is a national honor society whose purpose shall be to encourage, stimulate, and maintain excellence in scholarship of the individual members of all fields, particularly in psychology, and to advance the science of psychology. **Membership:** Membership in the Society is open to qualified, candidates of any age, sex, sexual orientation, race, handicap or disability, color, religion, and national and ethnic origin.

Psi Lambda Pi Sorority- **Purpose:** Local sorority committed to the concept of sisterhood, compassion for one another, fellow colleagues and the community, building leadership, communication, and social skills. **Membership:** open to any women.

Rho Alpha Sigma Honorary Society – **Purpose:** This organization serves to promote the recognition of outstanding efforts of Resident Assistants (RA or RAs) or their equivalent at all member chapters of the organization. This group strives to encourage excellence in performance of the RA position, to promote the student affairs profession amongst the most skilled RAs, and to serve as an outlet of service and education to the Resident Assistant community.
Sigma Tau Gamma Fraternity - Purpose: The gentlemen of Sigma Tau Gamma are members of the oldest fraternity on Concord University Campus. Since May 7, 1949, we have prided ourselves on our high beliefs of Value, Learning, Leadership, Excellence, Benefit, and Integrity. Membership: There shall be three classes of membership in this Fraternity: collegiate, alumni and honorary.

Sigma Sigma Sigma Sorority - Purpose: We are philanthropic sorority as well as social one. We sponsor the Robbie Page Memorial in Dallas, TX and Chapel Hill, NC. We are recognized nationally and have chapters all over the United States, including Alaska. We are the only national sorority to have a totally deaf chapter (located in New York). We also have a chapter in Germany. We are the oldest sorority on Concord’s campus being founded nationally in 1898 and locally in 1925. Our legendary symbols are “The Sailboat” and “Skull and Crossbones,” which represents our open motto, Faithful until Death. Our colors are royal purple and white with the Pearl as our jewel. We exist to develop strong womanly character and unite in sisterhood. Membership: In order to be considered for membership you must have a GPA of 2.5 and be a full-time student.

Social Work Organization - Purpose: To provide an organization through which members can coordinate their interests and act cooperatively on behalf of all social work students, practitioners, and those who serve the community at large. Membership: Open to all members of the university community.

S.O.S. – Purpose: to create and raise awareness of depression and related illnesses and to develop a peer based haven for those students in need.

Spanish Club – Purpose: Discover and celebrate cultures of Latin America and Spain.

Student Activities Committee (SAC) - Purpose: SAC provides many opportunities for students to become involved in all aspects of programming. Students have the opportunity to attend conferences, select entertainers and produce the programs. They also gain experience in leadership, decision making and responsibility. SAC has won numerous Excellence in Programming Awards from the National Association of Campus Activities (Great Lakes Region). Membership: Open to all students.

Student Athlete Advisory Committee (SAAC) – Purpose: SAAC seeks to enhance the total student-athlete experience by promoting opportunity for all student-athletes; protecting student-athlete welfare, and fostering a positive student-athlete image. Membership: Consists of two students from each sport recognized by the university; the members will be appointed by the Head Coach of their respective team.

Students for Liberty* –

Student Service Council - Purpose: The service council is to promote and coordinate the community service activities of all recognized student service organizations on campus. The council holds monthly meetings and each student organization is asked to send a representative to the meetings to share and discuss their community service and service outreach agendas.
Tau Kappa Epsilon - Purpose: To aid in the intellectual, social, and scholastic development of its members, to foster the ideals of love, charity, and esteem in its members, and to aid and support Concord University in its academic goals. Membership: Undergraduate men who are found to be of upstanding honor and character.

WVCU (Concord Radio) - Purpose: To provide the listener with musical entertainment, talk shows, news, sports, weather, and special remote broadcasts. Students gain valuable knowledge concerning the operation of a radio station to “hands-on” work experience. Membership: The class that encompasses the staff members is CART 210, Communication Workshop. All staff members must work five hours per week, attends designated meetings, and receive a satisfactory evaluation to receive the one-hour credit.

WMLT (Mountain Lion Television) - Purpose: To provide the viewer with locally produced newscasts, interview programs, sporting events, musical recitals and concerts, and other programs of the University community interest. Membership: The class that encompasses the production crew members is CART 210, “Communication Workshop”. All production crew members must work five hours per week, attend the designated meetings, and receive a satisfactory evaluation to receive the one-hour credit.

* The Interest Clubs with an asterisk did not submit material for this edition of the Student Handbook, but they are or have been recognized interest groups within the past several years. Students interested in these groups should check with the Student Activities Office in Room 203 of the Jerry and Jean Beasley Student Center.

PUBLICATIONS

The Concordian - Student produced, weekly campus newspaper (hardcopy and online edition). It is open to all writers, broadcasting or journalism majors, or anyone interested in the Journalism field. One (1) hour credit available. No fees. Meetings held once a week. Membership: Staff membership will be open to any student who attends a designated number of meetings and/or contributes to the paper on a regular basis as determined by the staff at the beginning of the school year. E-Mail: concordian@concord.edu; Campus box C-45

NEWS RELEASES

The Concordian, located in the Fine Arts Building, is the primary student newspaper publication. It normally is published weekly during the fall and spring semesters and contains information on campus life and activities.

Pine Tree Yearbook - Purpose: To publish the Pine Tree, yearbook. Membership: Open to any student interested in the work of the yearbook. Email yearbook@concord.edu or contact the Division of Fine Arts at 304-384-5275

Reflexes - Purpose: Is the campus literary magazine, and serves as an outlet for students with writing or artistic talents. Membership: Open to all students. E-Mail: relexesmag@gmail.com; Campus Box C-40.
MUSIC ORGANIZATIONS AND PERFORMING GROUPS

1. Conchords
2. Collegiate Singers
3. Marching/Symphonic Band
4. Commander Jazz Ensemble
5. Percussion Ensemble
6. Brass Ensemble
7. Woodwind Ensemble

STUDENT ACTIVITIES/CAMPUS ACTIVITIES
Jerry and Jean Beasley Student Center, Main Floor
Telephone: 304-384-5310

Student activities are defined as any event, party, entertainment or activity sponsored by Concord or by a University sponsored organization either on or off-campus.

TRADITIONAL AND REGULARLY SCHEDULED STUDENT ACTIVITIES

A. Lectures and Arts Programs: The Fine Arts Program and Performing Arts Series offer musical, dance and dramatic programs, art exhibits, lectures and campus visiting scholars. Student and local faculty talent, as well as professional artists and speakers of national eminence, provide cultural experiences for many tastes.

B. Student Center Activities: The Student Activities Committee (SAC) is responsible for developing a program of varied activities and entertainment for the Concord community. This program includes musicians, comedians, hypnotists, magicians, tournaments, etc. These events are planned and produced by the Student Activities Director and the student members of SAC. SAC is open for all students to join.

C. Recreation activities such as tennis, intramurals, and softball may be scheduled and equipment obtained from the Department of Human Performance in the Leslie R. and Ruby Webb Carter Center.

D. Outdoor recreation equipment such as corn-hole, volleyballs, Frisbees, ladder ball, washer toss, and bocce ball are available at the Game Room.

Concord University Intramurals - Purpose: To offer an organized sports and activities program and to encourage the active participation of students, faculty, and staff. Sports include tennis, flag football, soccer, badminton, racquetball, volleyball, golf, basketball, archery, softball, bowling, tug of war, and team racquetball. Membership: Open to all registered students (enrolled in at least six semester hours required for structured Intramurals), faculty, staff, and spouses of students, faculty and staff.
SCHEDULE AND APPROVAL OF ACTIVITIES

A. Any individual, department/office or organization wishing to hold any activity on campus must contact the Student Center Office to schedule the desired facility and to coordinate events. Paperwork is required.

B. The Student Center Office schedules the event on the Master Calendar and notifies the individual, department, or organization responsible for the activity to officially confirm its scheduling.

C. Activities are scheduled on a first come, first serve basis.

D. The Master Calendar lists all events that have been officially scheduled and approved. NOTE: Avoiding conflicts among University activities is imperative; therefore, please check the University Calendar in the Student Center Office or online before arranging any activity.

JERRY AND JEAN BEASLEY STUDENT CENTER ACTIVITY GUIDELINES

Students are expected to exhibit responsible behavior when participating in all activities held at Concord University. The care of equipment, general cleanliness, and order of the building depends on your personal acceptance of responsibility for events. Any activity that is sponsored by a recognized student organization shall conform to all State, County and City laws or ordinances. Sponsoring organizations shall complete and submit an activity form to the Student Center Office one week in advance of the event. By signing the form, the sponsoring organization’s member and sponsor agree to follow the guidelines/rules listed on this form.

NOTE: Please remember that your organization is responsible for any damages during your sponsored event. This includes payment of all labor and replacement costs. Organizational Advisors are required to attend their organization’s programming in the Student Center and ensure the group cleans up the area used for their program.

Jerry and Jean Beasley Student Center Policies and Procedures:

1. Alcoholic beverages are not permitted in the Student Center, unless previously authorized by the President or his/her designee.
2. Gambling is not permitted.
3. Students are required to clean up all of their own trash.
4. Animals are strictly prohibited by order of the State Board of Health, with the exception of registered service animals.
5. Bicycles, bouncing basketballs, skates, skateboards, or roller blades, hoverboards, etc. are not permitted inside the Student Center.
6. All posters, fliers, announcements, and advertisements other than those advertising campus events or regulations may only be posted with the prior approval of the Student Center Staff and only in designated areas. Poster material may be displayed in other buildings only when approved by the Director of that specific building. The organization and/or individual placing the poster or advertisement is responsible for the complete removal of advertisement not more than 24 hours following the event. Signs advertising events where alcoholic beverages will be available are not permitted in the Student Center. Signs advertising these events will be removed and discarded immediately.
7. A Concord University ID is required for admission to scheduled activities in the Student Center and for cashing a check.

8. If you wish to bring a guest who is not a Concord Student to a University-sponsored event, you are held entirely responsible for the conduct of your guest.

9. Do not place signs, tacks, or tape on wood, plaster walls, glass, or finished surfaces. There are bulletin boards available on the ground and first floors and the stairwells of the Student Center for advertisements or notices.

10. Tobacco products are not permitted at any time in Concord University owned facilities or 25 feet from building entrances.

11. No open flame candles are permitted in the Student Center.

12. Do not attempt to adjust the drapes or blinds in the ballroom. Contact a staff member to assist you.

13. Loud and unruly conduct or roughhousing will not be permitted, nor is any excessive display of affection allowed.

**CAMPUS MEETING FACILITIES**

**Administration Building (Marsh Hall):** Each campus organization is permitted the use of meeting facilities in the Joseph F. Marsh Administration Building during evening hours. Approval to use a specific classroom for meeting purposes must be obtained from the Associate Dean’s Office in A231 or the Division Office where the room is located. Organizations are completely responsible for leaving their meeting area clean and orderly. Please remember that there are often classes in the building, and disruptive behavior cannot be tolerated.

**Jerry and Jean Beasley Student Center:** The Student Center has several conference rooms that can be reserved for meetings. They are available on a first-come-first-serve basis and can be reserved by contacting the Student Center Office at 304-384-5310.

**Subway Stage Area**
The Student Activities Committee presents a wide variety of entertainment including game shows, comedians, and musicians in the Subway stage Area. Programs are presented at various times—both in the afternoon and in the evenings. Students are encouraged to watch for advertisements and read your MyCU email daily. The Subway Stage Area is also available to various campus organizations whose programs are of interest to the University community. Scheduling is arranged through the Student Center Office.

**MEDIA COMMUNICATION**
It is the policy of Concord University that all members of the University community may, at their own discretion, choose whether to respond to media inquiries. The Public Relations/Marketing Office responds to media inquiries with statements that reflect the official views of the University and, to the best of their ability, the views of the University community. We believe—especially in the academic setting—that freedom of expression is a cherished right, as is the freedom to refrain from comment, on grounds of privacy.

**SOLICITATION**
The West Virginia Board of Education, on September 5-6, 1951, passed the following order: “Resolved: that all solicitation and mailing of products upon property under the jurisdiction of
the West Virginia Board of Education is prohibited except by organizations and groups directly connected with the institution upon written approval of the respective presidents.”

Therefore, special approval must be obtained from the University President or his/her designee before any solicitation, donation, or other contribution of money, merchandise, or service becomes a part of any student activity. Approval is granted, under this ruling, only if the solicitation is deemed worthy, and for the good of the entire student body. Written application for approval must be submitted to the Office of Student Activities located in the Student Center.

Each student organization (excepting service organizations) is allowed to sponsor TWO approved money-making projects on the University campus per semester. There is no limit to the number of off-campus money earning projects that can be held. Credit card solicitation is banned on the Concord University campus.
HOUSING AND RESIDENCE LIFE

A meaningful part of a university education is the learning that comes from living with others. A good deal of adjustment occurs in the transition from high school to university and from home life to residence hall life. Concord’s Residence Life Program is designed to help you make personal, social, and academic adjustments in as healthy a way as possible, and to make your living experience both educational and enjoyable.

HOUSING AND RESIDENCE LIFE STAFF

Director of Residence Life
The Director of Residence Life manages and coordinates the day-to-day operations of the Residence Life Office; providing leadership, administration, and evaluation for the entire Residence Life program.

Resident Directors
Concord University residence halls are directly administered by full-time professional coordinators or graduate students called Resident Directors (RDs). The RD’s home is located in the residence hall he/she is assigned to administer. Each RD is fully responsible for supervision of his/her building and for coordinating and supporting the residence life staff specially trained in communication, problem solving, First Aid and CPR, conflict resolution, and other areas important to facilitating life in a residence hall.

Resident Assistants
Every residence hall has a staff of Resident Assistants or RAs. Upperclass students reside on each floor as representatives of the Student Life staff. The RAs are skilled paraprofessionals who have been trained in many areas to make the students’ experience in the residence hall healthy, safe, fun, educational and memorable.

Desk Assistants
For additional safety and service, undergraduate Desk Assistants are assigned to work duty at designated times at the main desk of each residence hall. Desk Assistants maintain safety and security by monitoring general activity and the building’s lobby/main entrance area.

Public Safety
The Department of Public Safety is made up of 7 State of West Virginia certified police officers, who have the authority to make arrests, 2 security guards, and 1 administrative staff member. A Public Safety Security Officer is stationed at the North Tower Main Desk, which also doubles as a Public Safety security station each morning from midnight until 6:00 a.m. (while university is in session only). Electronic entry systems, provided in each residence hall, are patched back to the North Tower Main Desk, allowing a Public Safety Security Officer to monitor students and visitors entering and exiting each living area during the hours noted above. In addition, Public Safety officers complete nightly duty rounds, monitor exterior doors for safety, and assist the Resident Director and Resident Assistant staff with disruptive and/or emergency situations.
Housekeeping Staff
Each residence hall has an assigned set of housekeeping staff who work routine daytime hours, Monday through Friday. The building custodial personnel are responsible for the general upkeep and appearance of the facility, but are not expected to clean any intentional mess left by students. Custodial staff obligations do not include cleaning individual student rooms or the Towers bathrooms. The residence halls are treated regularly by a pest control service to reduce or eliminate unwanted pests. Students are asked to keep their rooms tidy to also help reduce the risk of pests.

Staff Duty Hours
Residence Life Staff, including one Resident Director who covers the entire campus and one or more RAs working in each building, are on active duty from 4:00 p.m. to midnight daily. RD duty responsibilities include coordination and support for the RA staff. This is done, in part, by completing nightly campus-wide walking tours. The RA on duty is available to answer questions, maintain building safety and oversee other services. To ensure student safety, the RA on duty also makes specific building rounds in the residence hall and is required to sleep/remain in the facility throughout the night in case of any emergency. All Residence Life Staff members who are on duty remain in direct communication with Public Safety personnel via the campus radio communication system.

YOUR ROOM

Direct High Speed Internet Access
Concord University provides direct high speed Internet service to all students who live in residence halls. Students may use a standard Ethernet cable for a “hard-wired” connection, or, where available, access the Internet through a wireless connection. Wireless connections are provided in the lounge areas. Peer-to-peer (P2P) file sharing and “BitTorrent” applications largely do not work on campus.

Furniture
Every double room is equipped with a bed, mattress, dresser, desk, desk chair, and closet or wardrobe for each occupant. Each living area is equipped with an overhead lighting fixture. Students generally prefer additional lighting; however, halogen lamps are not permitted. Furniture provided in student rooms must remain in the room. Students are responsible for any furniture that is missing or damaged at the time of check-out and will be charged accordingly. Please refer to the Student Life Policy and Residence Life Survival Guide for a list of appliances that are prohibited.

Keys
Students are issued a room key and a suite door key (if in North or South Towers) during residence hall check in. For safety and security purposes, if a key is lost, a new lock may be installed and new keys issued to the student and his or her roommates/suitmates. All keys remain the sole property of Concord University and may not be duplicated for any reason. Replacement keys are obtained through your Resident Director. Students must pay a fee of $25 to cover the cost of rotating the core of a lock and cutting three new keys. Students must pay a
fee of $125 to cover the cost of a lock that was purposefully damaged. Students are forbidden to give room keys to anyone who does not reside in that room.

**Repairs**

If repairs are needed, students are asked to report work orders to their RA or call extension 5231 (Housing Office). All non-emergency maintenance requests will be handled Monday through Friday between the hours of 8:00 a.m. and 2:00 p.m. Maintenance personnel will be dispatched as quickly as possible in response to emergency situations.

**Walls**

Almost any form of tape or putty that is advertised as leaving no residual stain will in fact leave marks on the walls and may result in damage charges. Years of experience have taught us that although masking tape may not be the best substance for hanging materials in your room, it is the best medium with regard to not leaving residue behind; therefore, masking tape is the only hanging material permitted in the residence halls.

**RESIDENCE HALL MAIN DESK SERVICES**

Items may be borrowed from the main desk, anytime it is open. Some items usually available at the main desk are:

- Vacuum cleaners
- Brooms
- Pool and Ping-Pong equipment (North Tower only)
- Board games
- Pots and pans
- See main desk for other varied items depending on residence hall

Main desk locations operate at various times throughout the day and evening. Residence hall main desks are always open between 7:00 p.m. and midnight, daily. Main desk numbers:

<table>
<thead>
<tr>
<th>Location</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Towers</td>
<td>5132</td>
</tr>
<tr>
<td>South Towers/ALEF House I/Mill St.</td>
<td>5133</td>
</tr>
<tr>
<td>Wilson Hall</td>
<td>5136</td>
</tr>
<tr>
<td>Sarvay Hall</td>
<td>6200</td>
</tr>
<tr>
<td>Wooddell Hall/ALEF House II</td>
<td>5135</td>
</tr>
</tbody>
</table>

**RESIDENCE HALL POLICIES AND PROCEDURES**

Concord’s Residence Life program is intended to facilitate individual responsibility. However, there are certain restrictions governing residence halls. Students share responsibility with those around them for making their residence hall the best possible place in which to live. In order to maintain health and safety standards, students are responsible for care and cleaning of their rooms as well as for sharing in the cleanliness and upkeep of the hall.
APPLIANCES
The following appliances are not permitted in any residence hall:
- Air conditioning units of any kind or window air cleaners
- Stoves/hot plates (including Coffee Makers with Hot Plates)
- Space heaters
- Heat lamps
- Toaster ovens; toasters
- Electric blankets
- Electric heaters
- Any appliance not specified above that generates heat, electricity, or has an exposed heating element and/or is deemed by the Office of Housing & Residence Life as unsafe.
- Any student found to be in possession of any of the above specified items in a residential hall is subject to discipline under the Concord University Student Life Policy.

EVACUATION PROCEDURES
The following procedures have been developed for the health, safety, and welfare of persons residing in Concord University residence halls. Persons residing in the residence halls are required to observe these procedures and completely cooperate with staff and other personnel during any and all evacuation conditions. Failure to comply with any of the following procedures may result in disciplinary action.

GENERAL PROCEDURES FOR ALL RESIDENCE HALLS:
1. When fire and emergency alarms sound, all persons will immediately proceed to the nearest exit in a quiet and orderly fashion.
2. If the nearest exit is blocked, proceed to an alternate exit.
3. Close all doors as you leave.
4. Upon exiting the facility, move away from the evacuated building.
5. Listen for directions.
6. Report observance of any fire or people who could be in danger to those individuals in charge.
7. Re-enter the building only after being instructed by staff to do so; silencing off the alarm is not a signal to re-enter.
8. Re-enter through the main entrance only.
9. Elevators are not to be used as a means of exiting a residence hall during an evacuation.

NOTE: Upon moving into a residence hall, each person is responsible for identifying the locations of various evacuation exits available in case an emergency should occur. Be familiar with at least two, and preferably three, avenues of emergency exits. When the alarm sounds, assume an emergency exists. There have been life threatening fires in the residence halls. Likewise, smoke and heat from a small fire can travel in unusual ways and catch the unwary off-guard. Therefore, it is important to vacate the premises immediately to reduce the possibility of being trapped. The sounding of the fire alarm is the only warning that you will receive for a possible emergency.
What you will need to do when you smell smoke:
WHERE THERE IS ANY AMOUNT OF SMOKE, immediately activate the alarm system and evacuate the building.

1. Keep in mind the following guidelines when regular fire procedures are being followed:
   a. Heat and most toxic gases rise. Therefore, you should crouch or crawl to avoid the most dangerous atmosphere.
   b. Take short breaths, breathing through your nose only.
   c. If trapped, placing any room with a closed door between you and the fire/smoke may offer refuge. Wait at a window for rescue. Open the window or break it out when breathing becomes difficult.

2. NEVER OPEN A HOT DOOR—SMOKE CAN BE FATAL.
   a. If there is enough heat in the hall to penetrate the wood panels, there is more than enough to kill you before you get to the head of the stairs or exit the door. This is what you should do:
      i. Place the back of your hand on the door panel above your head. If there is heat, DO NOT OPEN THE DOOR! The hallway is already filled with deadly heated gases.
      ii. If you cannot escape through a window, then REMAIN IN THE ROOM with the door closed. Wait at the window for rescue. Shout for help.
   b. If the door does not feel hot you may open it slightly provided caution is used:
      i. Brace the door with your hip or foot.
      ii. Place your hand across the opening to determine temperature of the air.
      iii. If the air is hot, or if there is pressure against the door, CLOSE IT HARD. It is already too late to exit.
      iv. If the hallway appears safe, use a planned exit and loudly arouse other occupants as you leave.

GLASS
Glass items are allowed in the residence halls with some restrictions. However, the Office of Housing & Residence Life recognizes that glass bottles do represent a potential hazard for students, staff, and custodians. Residents are asked to be responsible with glass items in the residence halls. Students who create a hazard by shattering glass items will be written up under the Student Life Policy. The following policies apply:

1. Residents may not dispose of glass objects in garbage chutes. They must be disposed of in a recycling bin or public trash can. Any student who disposes of glass objects in garbage chutes is subject to discipline under the Student Life Policy.
2. Residents may not throw any object from a window or they will be subject to discipline under the Student Life Policy.
3. Residents may not create any threat to the health or welfare of others (i.e. intentionally shattering glass objects) under the Safety and Security section of the Student Life Policy.
4. Students may not litter on campus or they will be subject to discipline under the Student Life Policy.

The Office of Housing & Residence Life may, at any time, institute a ban on glass if it is determined that infractions relating to glass are occurring on a widespread basis.
HARASSING AND OBSCENE TELEPHONE CALLS, TEXT MESSAGES, OR SOCIAL MEDIA POSTS
Initiating abusive, harassing, or obscene telephone calls and other messaging is a violation of University policy under the Student Life Policy. Students who receive annoying, harassing, or obscene messages should report it to the Residence Life Staff or the Office of Public Safety, as soon as possible.

INDECENT EXPOSURE
Certain specific actions that are inconsistent with an academic environment are prohibited, including public nudity and other obscene conduct.

IDENTIFICATION CARD (ID) & REPLACEMENT POLICY
The following policies apply to your identification card.
1. Student University identification card must be carried at all times.
2. Your ID card may be required for entrance to any residence hall.
3. Transferring possession of your ID card to another student so that the student may mislead staff will subject you to disciplinary action under the Student Life Policy.
4. You are required to present your ID card when requested to do so by a University Employee (including Resident Assistant Staff)

KEYS
The following policies apply to residence hall keys issued to students:
1. Students must report lost or stolen keys to housing immediately. Students who fail to do so may be subject to disciplinary action under the Student Life Policy.
2. Room and suite keys are required to be returned to Housing and Residence Life staff members between each semester and immediately upon discontinuing an academic relationship with the University. Students who fail to comply with this policy will be subject to disciplinary action under the Student Life Policy.
3. Providing your residence hall room, suite, or building key to another person is strictly prohibited.

MICROWAVES
Microwaves may be no larger than 0.9 cubic feet. Any student who is found to have a microwave that does not conform to these specifications is subject to disciplinary action under the Student Life Policy.

PETS
Fish kept in aquariums (maximum of 20 gallons or equivalent per room) are the ONLY pets permitted in the residence halls. Semi-aquatic pets that can live in the same kind of aquarium may be allowed by housing on a case-by-case basis. Both roommates must consent to keeping pets in the room. If there is a dispute between roommates, housing will support the removal of the pet. Cats, dogs, ferrets, mice, gerbils, hamsters, birds, spiders, snakes, etc., are not permitted. This list is not inclusive. Accommodations will be made for documented students with disabilities who require trained service animals. Any student who violates this policy will be subject to disciplinary action.
Service and Assistance Animals
Please see the Student Handbook section titled, “CONCORD UNIVERSITY: PROTOCOL AND PROCEDURES FOR SERVING STUDENTS WITH DISABILITIES COVERED UNDER SECTION 504/ADA: Service and Assistance Animals.” (p. 111)

REFRIGERATORS
Each residence hall room is permitted a total of two refrigerators that must be UL-approved with a three-pronged, un-frayed power cord. The maximum size for student refrigerators is 5.0 cubic feet.

REPAIRS
Students are not authorized to make repairs themselves and will be billed for any damage incurred while attempting to do so. Students who are in violation of this policy may also be subject to disciplinary action under the Student Life Policy.

ROOM CARE
Rooms must be kept sanitary and free of obstructions to entrance and evacuation. Any student who consistently fails to maintain sanitary and unobstructed conditions in their room will be subject to disciplinary action.

SOLICITATION
No door-to-door solicitation without the prior approval of the Director of residence Life, either from on or off campus groups, is permitted in the residence halls. This is a Board of Governors Policy.

SMOKING
Smoking is NOT permitted in any residence hall. Residents are required to observe this policy at all times. Other tobacco use is prohibited in all designated substance-free and public residence hall areas including all outside stairwells. All campus buildings have been designated as smoke free environments. There is no smoking within 25 feet of all building entrance/exit doors.

WATERBEDS
Water beds are not permitted in the residence halls.

WEAPONS
Weapons or “look alike”/replica weapons may NOT be housed in or carried onto University property. This policy especially applies to residence halls. Possession of rifles and firearms (including BB and paint ball guns), ammunition, firecrackers, and/or explosive materials (including use of a carbide element) and similar items such as gas- powered guns (including paint and nail guns), and sharp tipped arrows are strictly prohibited. Hunting equipment should be stored elsewhere; for more information, contact your Resident Director or the Public Safety Office.
VISITATION/GUESTS/ESCORT

Open Visitation of the opposite gender is permitted in every residence hall, with roommate’s consent, every night that the residence halls are officially open. Guests wishing to stay beyond midnight, or overnight, must present a valid ID and sign in at the front desk of the residence hall they will be staying in between 7:00pm and midnight the night they plan to stay (Sign-in must occur each night someone is staying). Guests arriving after midnight will not be permitted to stay.

In roommate conflicts over excessive visitation, the University will always side with the complainant. Every guest must comply with University rules and regulations that affirm each student’s right to study, sleep, and privacy. It is the duty of the resident host to monitor and accept responsibility for the behavior of guests. All guests in any residence hall must be escorted by the host resident of that building at all times. The University reserves the right to deny access to any guest if it has been determined that he/she has disturbed, disrupted, or endangered any residents.

While visitation is open in all resident halls, there are restrictions to the number of nights guests can stay to prevent “squatting,” subletting, and other prolonged stays by persons not contractually responsible for the room. Guests, regardless of gender, may stay only two consecutive nights when class is in session the following day (i.e. Sunday-Thursday). If found in violation of this policy, and the guest is a Concord Student, both students will be subject to disciplinary action and the visiting student will be charged $20.00 per night (the Concord Affiliate Guest Rate) for each night he/she is in violation. If the guest is not a Concord Student, the resident will face disciplinary action and be charged guest fees of $26.00 per night (Non Concord Affiliate Guest Rate), and the guest will be banned from Concord University Residence Halls.

ESCORT POLICY

Each visitor(s) of the opposite sex, and any non-Concord student(s), must be accompanied by the host within the residence hall they are visiting at all times. Residents can only serve as a host in the residence hall in which they live. Each resident may escort up to two visitors at a time and must stay with the visitor(s) while the visitor(s) is in the building. Each resident is held accountable for her/his guest(s’)/visitor(s’) on-campus behavior in accordance with University policies and procedures.

TRESPASSING

West Virginia State Law defines trespassing in a residence hall as follows:

1. If a person authorized to have access to a residence hall and by his/her presence or act interferes with the peaceful or orderly operation of the residence hall, he/she may be asked to leave the residence hall at any time.

2. If an individual other than a person authorized to have access to a residence hall enters such a facility, he/she may be asked to leave the residence hall notwithstanding the fact that he/she has not interfered with the peaceful or orderly operation of the residence hall or otherwise committed a breach of the peace or violated any statute or ordinance.
3. Such a request to leave may be made by the President of the institution, an employee
designated by the President to maintain order in the residence hall, the Director of
Residence Life, Resident Director, a Public Safety Officer or their designee.
4. It shall be unlawful for a person to remain in a residence hall after being asked to leave.
   Any person who fails to vacate shall be guilty of misdemeanor trespassing.

RESIDENCE HALLS CONTRACT

The Residence Halls Policies Contract is a legal agreement between the University and the
individual student. It entitles the student to the use of the residence halls as set forth within this
document, and in other sections of the Concord University Student Handbook. This document is
a contract entered into by the student and University for said student’s use of the University
owned residence hall.

HOUSING EXCEPTIONS

All unmarried students (traditional age undergraduates) who have not received prior permission
to commute are required to reside on campus in the University’s residence halls as long as space
is available. Permission to commute is granted only to those students who will reside with their
parent(s) or legal guardian(s) in their parents’ primary place of residence within a reasonable
driving distance (45 minutes or less according to MapQuest or Google Maps) from Concord
University. Applications for a housing exception should be obtained from, and must be
submitted to, the Office of Housing and Residence Life. Applications will be reviewed by the
Director of Residence Life and/or a designated committee that will evaluate the evidence of
exemption criteria.

NOTE: Students should never sign a lease for an off-campus dwelling until they have been
approved to live off-campus. Signing a lease with another entity is not grounds for exception
approval. Any student denied an off-campus exception will be charged room and board,
regardless of having signed a lease for an off-campus dwelling.

Possible Exceptions:

1. Financial Hardship - you or your family must have recently experienced an unplanned
   financial crisis; serious illness, death, job separation, etc. Anyone expecting to qualify for
   a financial hardship must have applied for financial aid.
2. Medical - you must provide written confirmation. Documentation should include the
   existing medical problem, how long it has existed, the last date treated for the condition,
   and the estimated duration of the condition. Documentation must prove your condition
   prohibits you from living on campus.
3. Part-time Student - must maintain eleven credits or less throughout the entire semester(s)
   the student wishes to live off-campus.
4. Residing with Relative - Requests must be substantiated with a written statement from
   the relative. The statement must contain the specific relationship to the student, the full
   address and telephone number of the relative, and their agreement to house the student
   for the academic year or semester. This exception is limited to living with immediate
   relatives, defined as: Siblings, Grandparents, Aunts, and Uncles.
5. Residing on the Work Site - your physical presence is required for fulfillment of job responsibilities.

6. Age and/or Experience - 23 years of age or older; three years of full-time military experience; married; or have dependent children.

7. Senior students who have only one or two semesters until graduation. Any student wishing to apply for Senior Status Exception must provide a copy of their official progression sheet (academic check list), or their Unofficial Transcript from their MyCU account, attached to the Off Campus Housing request Form.

8. Other Reasons - give a detailed and accurate description of the situation with all supporting documentation.

Application for a housing exception should be obtained from, and must be submitted to, the Office of Housing and Residence Life. It is the student’s responsibility to provide all required substantiating information. Students subject to the conditions of the Residence Hall Room Contract and Student Handbook residential policy will have to justify being relieved of the contract.

**Deadlines for Applications:**
- Summer Terms (both) May 1st
- Fall Term March 1st (returning students)
  - June 1st (new students)
- Spring Term November 1st

*Students requesting exceptions due to financial hardship must apply for Financial Aid by February 15. A financial hardship is defined as a family unplanned (significant) financial disaster, i.e. job loss, death in the family, high medical expense, etc. Exceptions are granted for the academic year, except when extremely unusual circumstances may justify granting an exception for a semester or a summer session. Students granted these special exceptions are required to renew their request for the following semester.*

**Housing Policy and Eligibility**
Full-time traditional age students are required to live and board on campus. Eligibility to occupy the premises is limited to full-time (maintaining 12 or more credit hours) undergraduates who are appropriately registered for course work. Student occupancy of residence hall rooms is solely incident to an academic relationship. Eligibility for occupancy automatically ends upon withdrawal or termination of enrollment as a full-time student, unless an exception is granted to reside with under part-time status.

**CONTRACT TERM**
The Room Reservation Form (Housing Contract) is for the full academic year when the institution is in session from August, or the student’s official arrival date, until the spring session ends in May, and cannot be terminated or cancelled except under the conditions cited in the withdrawal or housing exception sections of this agreement. If entered into after August, this agreement applies only to the balance of the academic year.
Payment
Payment of semester room and board fees must be made to the Business Office according to published University deadlines.

Refund On Board and Room Fees
If a student withdraws from the University, refunds on the room will be made as follows:

<table>
<thead>
<tr>
<th>Regular Academic Semester</th>
<th>Amount of Refund</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to the fourth class day (Thursday Class)</td>
<td>90%</td>
</tr>
<tr>
<td>Before the eighth class day</td>
<td>70%</td>
</tr>
<tr>
<td>Before the twelfth class day</td>
<td>50%</td>
</tr>
<tr>
<td>After the twelfth class (Tues/Thurs)</td>
<td>No refund thereafter</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Summer Term (Five Weeks)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to the fourth class day</td>
</tr>
<tr>
<td>Up to the eighth class day</td>
</tr>
<tr>
<td>Up to the twelfth class day</td>
</tr>
<tr>
<td>No refund thereafter</td>
</tr>
</tbody>
</table>

Refunds shall be pro-rated based upon date of official withdrawal from the residence hall. Official residence hall withdrawal is defined as: Signing out on the Record of Residence and returning room key and removing personal items from room, and officially withdrawing from Concord through the Academic Success Center. Failure to perform any one step of this procedure will result in additional costs to the student. All refunds are calculated from the first day of upper-class check-in. Students receiving financial aid from the University will have their refund re-deposited into the financial aid account. A student who is asked to withdraw for disciplinary reasons forfeits all rights to a refund. Fees are subject to change. Such changes may take effect at once and apply to students already enrolled, unless otherwise specified.

Room Reservation Fee
When applying for a University residence hall room assignment, each student must submit to the University the sum of $50.00. This security deposit encourages the faithful performance by the student of all obligations, including payment of rent, all monies due and owing to the University on any account, and payment for the student’s share of repairs and damage to a room and general residence hall areas over and above normal wear and tear. No scholarship can be applied to this deposit so it must be paid by the student directly. There are NO exceptions to this policy.

After becoming a paid resident student for one semester, you will be eligible for a refund of the balance of your room reservation fee if you terminate your residency within prescribed guidelines. The balance will either be credited to you, if you have submitted a room application for a subsequent semester, or will be refunded to you. Checking into the residence halls and not registering as a student is not permitted, and will result in the forfeiture of the room deposit balance. Room residents will also be subjected to payment of their share of repairs as stated above, and any Guest Fee(s), if appropriate which accrue nightly.
Whenever the balance of your room deposit fee drops below $0.00, you are required to pay the amount that returns the balance to $50.00. Also, you will be subject to the cancellation deadlines of June 30 for the Fall semester, December 21 for the Spring semester, and May 1 for summer terms. Failure to cancel your room application by the appropriate deadline will result in the forfeiture of your room reservation fee. If you are unsure of your plans for the period of enrollment for which you have applied, please consider canceling your room application by the appropriate deadlines to preserve your fee. You may re-apply for a room at a later date when you decide to return. If you wish the balance of your room reservation fee to be refunded to you, a Request for Refund Form must be completed. Submission of this form serves as a confirmation of the cancellation of your room application. Also, completing this form will facilitate the mailing of the refund check to you at the correct address. The absence of such a form will result in the check being mailed to the latest known address on file at the Office of Housing and Residence Life. If the refund is returned by the U.S. Postal Service to Concord University, the University will hold the refund for a period of six months for claim by the student, and at the end of that period, if the refund is unclaimed; it will be re-deposited by the University without further notice.

Room Assignments
The University reserves the right to make room assignments in order to fully utilize all of its facilities. Specific room requests cannot be promised; however, every reasonable effort is made to assign each student to a residence hall and room accommodation of his/her choice in accordance with his/her priority, as established by receiving both the Room Reservation Form and $50.00 Room Reservation Fee in the Office of Housing and Residence Life. The date the Room Reservation Form and fifty dollar ($50.00) Room Reservation Fee are received in the Office of Housing and Residence Life can play a significant role in room/building selection. The “official date received” will always be when the Room Reservation Form is “date stamped” in the Office of Housing and Residence Life. Mutual requests for roommates are fulfilled according to available space. Requests for special accommodations warranted by a diagnosed disability will be honored whenever possible.

Residents will be responsible for paying housing charges based upon the type of occupancy in relation to the capacity of the room. The typical occupancy is two residents in a double room of which each student pays double room rates. When one student is permitted to occupy a single or double room alone, that student must pay single room rate. When two students are permitted to occupy a triple room, each student will typically pay the double room rate plus one-half the additional single room fee.

The Resident Director should be contacted if a room change is desired. Room changes may be requested at the beginning and the end of each semester. Changes will be granted only if space is available. At no time is a student authorized to make a room change without prior approval granted by the Resident Director of the Hall. Unauthorized room changes will result in an administrative charge up to $25.00 per student, and the student will be required to move back to the original room assigned. Residence hall changes may be accomplished under the same guidelines as room changes.
Room Consolidation
During the first few weeks of each semester, you may reside in a room by yourself although this same room may have been scheduled for double or triple occupancy. When this situation occurs, you should not expect to continue such occupancy. It is ultimately your responsibility to correct your room status. You will be notified by the Resident Director to arrange for correction of your occupancy. The Resident Director will explain the various options available to you. He/she will arbitrarily re-assign you to another room only if you request the Resident Director to do so, or if you fail to complete consolidation and a single room is not available for you to purchase. The deadline for completing consolidation is usually the Tuesday of the second week of the Fall semester, or the end of the first week of the Spring semester. Although you may wish to maintain a single room (and pay the single room rate) this option will only be available to you if the overall occupancy situation permits it. If you are the last resident without a roommate, you will be obligated to consolidate at whatever point another resident becomes the sole occupant of a room in the building in which you reside. Students whose occupancies are affected by roommates moving out are subject to similar room consolidation up to the midpoint of each semester.

Consolidation means that a resident will be required to either move to another room, or to accept the other resident left alone in his/her quarters as your roommate. Consolidation is determined by the building’s Resident Director. If you later decide to pay for a single room rather than to accept consolidation, you will be liable for payment of the single room fee from the date you first became the sole occupant of the room.

Independents on Organizational Floors
Organizations are expected to fill their areas, including all resident members. As a result, your room assignment can be changed to another area if it is determined that your relationship with the organization is disruptive. If a disruptive situation appears to have developed, a meeting will be held to evaluate the circumstances. If it is felt that members in the organization are relating to you unfairly, please initiate a hearing to seek correction on your behalf.

Non-members are only permitted to sign up in organizational areas with the consent of the organizations. Room assignments for non-members are subject to change each semester. Nonmembers may be reassigned at the beginning of each semester to create room for new members who need space in one of the organizational areas. If these matters are of concern to you, it will be helpful to discuss them with the involved organization prior to room sign-up. Please contact the Office of Housing and Residence Life to discuss questions you may have about organizational housing.

Check-In/Check-Out Requirements
Upon moving into or out of a room, each resident must sign for her/his keys, or sign saying he/she has returned the keys to the Residence Life Staff. Failing to check-out of one’s room officially is a $5.00 fine. Failure to return one’s room key immediately upon check-out is a $25.00 fine per key. All rooms are thoroughly inspected by the residence life staff before the hall opens. At this time, a record of the room condition and furnishings is created. The occupant of the room has the opportunity to sign and correct, if necessary, this record when he/she checks in.
Room inspection will again occur upon departure. Be advised that you will be held financially responsible for any conditions noted after check-out which are not noted on the initial inspection.

**Housing for Vacation Periods**

University residence halls are officially closed over extended breaks, however all students have the opportunity to remain in the residence halls at an additional fee. (See Concord University Break Housing Policy below for more information.) For those students leaving during breaks, the following applies.

Residence halls must be vacated within 24 hours after a student’s last final examination of the semester, or at official closing time (normally 5:00 p.m.), whichever scenario occurs earliest. Notice will be posted by the Housing and Residence Life staff prior to the closing of each semester, vacation, or recess period. However, it is a student’s and/or family’s responsibility to abide by the conditions set forth in all closing notices and to follow check-in and check-out procedures and times.

Before vacating your room for vacation periods, you should do the following in conjunction with your roommate(s) and/or suitmates:

- Remove items that might attract roaches, ants and other similar “visitors.” Empty the room trash can(s).
- Remove perishable items from the room refrigerator, then clean, unplug, and leave the refrigerator door ajar.
- Close and lock all windows (especially when residing on any ground or first floor rooms).
- Unplug everything but aquariums from room electrical outlets.
- Turn all lights off.
- In North and South Towers only, room and bathroom heating should be set at “low.”
- In North and South Towers only, water is shut off tightly.
- Be alert for information (posted, published and/or verbal) that may supplement this policy.
- Report any problems complying with these procedures to the staff promptly and always prior to closing day.

Note: The staff will check rooms for compliance. Any procedures not followed will subject residents of the room (suite) to applicable charges and for disciplinary action. The residence halls are closed, without exception, to all non-graduating residents at the end of the academic year who do not appear on any official list supplied to the Office of Housing and Residence Life of students participating in Commencement ceremonies. Only authorized University housing authorities, or persons having permission from University housing authorities, are permitted in the residence halls during official University closing. Anyone else found inside the residence halls, or found attempting to enter the residence halls, will be subject to arrest followed by prosecution.

**Concord University Break Housing Policy**

All Residential Students have the opportunity to stay on campus in their current room over Thanksgiving, Winter, and Spring breaks. Applications for Break Housing can be obtained at the
Office of Housing & Student Affairs (Student Center 201) three weeks prior to the beginning of the break in question. For all breaks a daily charge will be applicable and must be paid in advance.

Please be aware that for safety reasons Residence Hall Policies may change during break periods. Students will be notified of these changes upon applying for Break Housing. Any student found to be in violation of University Policies and Procedures during a break may be required to vacate the residence halls for the remainder of the break, and may not be guaranteed permission to stay through future breaks.

**Room Care**

Students are directly responsible for the housekeeping of their own rooms. Neat, clean, and well-organized surroundings are conducive to effective study and personal health. Students should cooperate with their roommate/suitmates in the common protection of property and maintenance of living quarters. Students are to report any maintenance problems to the Resident Director, Resident Assistant, or directly to the Office of Housing and Residence Life.

The student’s responsibility for the care of his or her room and its furnishings include refraining from defacing any University owned property by use of paints, nails, cellophane tape, decals, glue, screws, etc. All furniture that is “built in” (secured to the walls and/or floors) must not be unfastened. All free-standing furniture is to be returned to its original position when a resident checks out of the room. There is a $25.00 charge for failure to return furniture to its original position. Alcohol containers and information or articles denoting illegal drug use are not to be used for display. Please ask the Resident Director if there is any question with regard to what can or cannot be accomplished or displayed in a room.

- Residents interested in painting their rooms should check with the Resident Director for information. Under no circumstances can a residence hall room be painted without prior consent from the building Resident Director.
- Decals, pictures, or other similar items may not be attached to the hall door or door casing.
- University furniture is to remain within the room and/or lounge in which it has been placed by the University at the opening of any semester or term. There is no storage for either University or privately-owned furniture.
- The occupants of the room will be solely responsible for keeping their assigned residence hall room neat, clean and sanitary. Announced room inspections will be made while students are here, and the University will also conduct room inspections during every official closing when classes are not in session. The University reserves the right of entry into any room for announced inspections, repairs, and maintenance work.
- Unauthorized possession of University property is strictly prohibited. During authorized entry of rooms, the housing staff will remove all items belonging to the University (for example, lounge furniture and cafeteria utensils); occupants will be subject to a collection charge and to disciplinary action for such unauthorized possession. There will be a minimum charge of $25.00 for each piece of University owned furniture confiscated.
- Unauthorized removal of screens from windows deforms the frame, loosens the retaining clips, and creates a potentially dangerous situation where a screen or other object may fall from the window and strike someone below. Therefore, all students are strictly prohibited
from removing their window screens and will be assessed charges for doing so. The cost of re-installing each screen is $15.00. A new screen will cost at least $60.00, including installation.

- The room is to be used as a living unit only and no commercial operation shall be carried on therein.
- Subletting of any portion of the room is not permitted.
- Weightlifting equipment is not permitted in residence hall rooms.
- Bicycles may only be stored in individual rooms or outside of the residence hall. Bicycles may not be stored in stairwells, hallways, or other public areas inside the residence hall. Riding bicycles inside the residence halls is strictly prohibited.
- Allowing anyone to reside in any room for free is also not permitted.

The custodians are responsible for maintaining all public areas. They are required/obligated to report student damages and violations of University property to the Resident Director or Director of Residence Life.

**Conduct/Damage**
Each occupant of a room is solely responsible for his/her own conduct and that of his/her guests (invited and/or uninvited), as well as any damages they may incur. The University is not liable to the occupants or their guests for property damages or personal injuries suffered by them on University premises.

Whenever damage occurs, an effort will be made to determine the individual or group responsible for the assessment of charges. Whenever the participants cannot be determined, the damage to rooms is charged to the occupant(s). This policy also applies to occupants of suites that contain an empty room. The charge for damage elsewhere is divided among the students living in the area (or the entire unit where the damage is located). Charges not deductible from the reservation fee shall be payable within ten (10) days after the receipt of the notice of the charges (plus up to $20.00 for administrative cost after ten days).

**Safety and Security**
The following activities are strictly prohibited to ensure all residents’ health, welfare and safety:

1. Tampering with fire hoses, fire extinguishers stand pipe, sprinkler heads, or fire alarms.
2. Blocking, wedging or otherwise preventing any fire door leading to the outside from closing.
3. Creation of any threat or hazard to the health, welfare, and/or safety of any person.
4. Burning candles, incense, or other items that have exposed flame and/or are heat producing.
5. Misuse or vandalizing the elevators.
6. Throwing or dropping objects from windows. Removing window screens is not permitted.
7. Being on the roof of any building.

**Please note:** The University reserves the right to enter rooms for repairs, maintenance work, announced inspections and disciplinary actions without notice when the health, welfare, and/or safety of persons and/or property may be threatened.
Keys
- Each student is provided one room key (plus a suite door key in Towers) at the beginning of the semester. All keys remain the property of Concord University, and may not be duplicated by the student for any reason. In an effort to provide security and account for property, keys issued to students must be turned in at the end of each semester (or when otherwise moving out of the residence hall room and/or suite).
- When a student fails to surrender key(s) when checking out of any residence hall, the resident will be held responsible for the cost of changing the lock(s) to the room and/or suite.
- University residence hall keys are issued to the assigned occupant of the room. Lending your key to another person is strictly prohibited, and may result in disciplinary action.
- When residence hall keys are lost or stolen, security of the room, and possibly other facilities, become the prime consideration. The resident whose keys are missing may be wholly or in part responsible for the cost of changing and/or re-keying one or more locks. Residents are encouraged to protect personal possessions, and those of roommates and suite mates, by maintaining the security of keys. Residents should report all missing keys to the Resident Director immediately. Replacement keys are obtained from your Resident Director at a cost of $25.00 per lock and key.

Charge for Removal and Storage of Personal Belongings
A charge of $25.00 or more will be assessed to any individual whose possessions must be removed from a room by the University after the student has failed to remove such belongings. The fee must be paid before any belongings will be returned to the student. If you do not claim your personal property within eight weeks of checkout, the University will dispose of said belongings in any manner that it sees fit.

Entry and Exit of All Residence Halls
1. The main entrance is the ONLY avenue of access permitted for non-residents except when checking into or out of the residence hall.
2. The main lobby entrance is the primary avenue for admission and departure for residents of the building, although the back door in Wooddell Hall may be used during the hours listed below.
3. The back door(s) in Wooddell will be unlocked from 7:00 a.m. to 12:00 a.m. Only Wooddell residents are permitted to use this entrance/exit. Non-residents may use this door only when assisting a resident who is moving into or out of the building. In this case, it is necessary that the resident inform the building staff to avoid confusion. These doors will also be used as exits during emergency evacuations.
4. Only Wilson Hall residents are permitted to exit the silver doors on the west end of their building. Residents are not permitted to escort male visitors in or out of the silver doors at any time.

Wilson, Wooddell, and Sarvay Halls opposite Sex Bathroom Policy
Opposite sex visitors may use the community bathrooms on all floors in Wilson, Wooddell, and Sarvay Halls under the following conditions:
1. The resident which the guest is visiting goes into the bathroom first to see if anyone is present.
2. The [building] resident then stands by the bathroom door to inform others who may wish to enter that a person of the opposite sex is currently in the bathroom.

Liability
The University shall not be liable, directly or indirectly, for loss of or damage to any article of personal property anywhere on the premises, due to, but not limited to, insufficient or excessive heat, smoke, fire, water, steam, the elements, actions of third persons, or similar causes.

General Policies
1. Residents are expected to comply with all regulations described in the Concord University Student Handbook, the Concord University Residence Life Key, the Concord University Academic Catalog, the Concord University Vehicle Registration and Parking Regulations Handbook, the Substance-Free Contract (if applicable), and the Concord University Room Reservation Form.
2. Within the contract, federal, state and local law and University regulations have been designed to maintain an appropriate environment for the mutual benefit of all residents. Violations may result in University and/or criminal judicial action.
3. Additional policies may be instituted as communicated by the President, Director of Residence Life, Director of Public Safety, and the Vice President for Student Affairs.
4. If any provision(s) in this part of the handbook shall be declared illegal or unenforceable, the remaining provisions will remain in full force and effect.

MISSING STUDENT PROTOCOL

Concord University takes student safety very seriously. To this end, the following protocol has been developed in order to assist in locating currently enrolled Concord University student(s) living in University owned, on-campus housing under a current housing contract, who based on the facts and circumstances known to the University, are determined to be missing. This policy is in compliance with Section 488 of the Higher Education Act of 2008.

Most missing person reports in the college environment result from students changing routines without informing their roommates, friends, or families of the change. Anyone who believes a student to be missing should report their concern to the Concord University Police Department or Student Affairs / Office of Housing & Residence Life. Every report made to the campus will be followed up with an immediate investigation once a student has been missing for 24 hours. Depending on the circumstances presented to University officials, parents/guardian of a missing student will be notified. In the event that parental notification is necessary, the Dean of Students or his/her designee will place the call.

At the beginning of each academic year, residential students will be asked to provide, on a voluntary basis, emergency contact information in the event he/she is reported missing while enrolled at Concord University. This emergency information will be kept in the Office of Student Affairs / Housing & Residence Life, and will be updated annually.
GENERAL PROCEDURE
1. The Concord University official receiving the missing student report will collect and document the following information at the time of the report:
   A. The name and relationship of the person making the report.
   B. The date, time and location the missing student was last seen.
   C. The general routine or habits of the suspected missing student (e.g. –visiting friends who live off-campus, working a job away from campus) including any recent changes in behavior or demeanor.
   D. The missing student’s cell phone number (if known by the reporter).
2. The Concord University official receiving the report will contact the Resident Director on duty (R.D.) and the Dean of Students in order to update them on the situation and to receive additional consultation. The Dean of Students or his/her designee will ascertain if/when other members of the Concord University Police Department, Cabinet, and other support staff need to be contacted.
3. Upon notification from any entity that a student may be missing, Concord University may use any or all of the following resources to assist in locating the student. Concord University reserves the right to institute other means for locating the student than those listed below. The resources listed below are not in a specific order of priority.
   A. Call/text/social media the missing student.
   B. Go to the student’s residence hall room.
   C. Talk to the student’s RA, roommate and floor mates to see if anyone can confirm the missing student’s whereabouts and/or confirm the date, time, and location the student was last seen.
   D. Secure a current student ID or other photo of the student from a friend or institutional sources.
   E. Call/text/email any other student numbers/emails on record, including the emergency contact numbers listed on his/her Missing Student Emergency Contact Form.
   F. Send the student an email using his/her Concord University email and any other known email address for the student.
   G. Check all possible locations mentioned by the parties above including, but not limited to library, residence hall lounges, campus areas, fitness center, etc. The Concord University Police Department and the Office of Housing & Residence Life, and other support staff may be asked to assist in order to expedite the search process.
   H. Contact or call any other on-campus or off-campus friends or contacts that are (made) known. This could include checking a student’s social networking sites such as Facebook, Instagram, Twitter, etc.
   I. Ascertain the student’s car make, model, and license plate number. A member of the Concord University Police Department will also check Concord University parking lots for the presence of the student’s vehicle.
4. The Concord University Technology Services staff may be asked to obtain email, Blackboard, MyCU or other logs in order to determine the last log in and/or access of the Concord University network.
5. Once all information is collected and documented and the Dean of Students (or his/her designee) is consulted, Concord University staff may contact the local police to report the information. (Note: If in the course of gathering information described above, foul play is evident or strongly indicated, the police can be contacted immediately.) If it is necessary to
contact the local or state authorities, police procedure and protocol will be followed by the University.

6. If a student is missing and that student’s child(ren) is (are) unattended on campus, the administrator on duty will ask another staff member to stay with the child(ren) until the investigation can ascertain the status of the missing student. Once the student is located or the situation necessitates filing a missing person report (see steps above), the Dean of Students (or his/her designee) will contact Mercer County Child Protective Services and/or an immediate family member of the missing student.
STUDENT LIFE POLICIES
STUDENT CODE OF CONDUCT

ARTICLE I
INTRODUCTION

Concord University has developed the following regulations and procedures to describe the general bounds of student responsibility and behavior. The system is intended to serve as a guide for the conduct of students and to ensure fair and equitable treatment to all. In other words, the system is intended to provide safeguards for each individual and, at the same time, protect the University community while creating an atmosphere conducive to fulfilling the University’s mission.

Similar to an academic record, a student’s behavioral record may impact future educational or employment opportunities. Just as graduate schools and employers will request a student’s academic transcript, they may also inquire about any disciplinary actions or student conduct violations involving the student. Therefore, every student should be conscientious of both behavioral and academic records while enrolled at Concord University.

ARTICLE II
SCOPE, LIMITATIONS, AND APPLICABILITY

The primary objective of the University in establishing a Code of Conduct is to maintain order and protect the person and property of all students, faculty and staff. The Code of Conduct promotes a safe educational environment not only in the classroom but in many aspects of University life. Developed as a supplement to University policy and State of West Virginia statutes, the Code does not replace, limit, or otherwise alter Board of Governors policies or state law. The Code will be subject to periodic review and updating so that it will remain appropriate to current conditions on campus.

The University retains the right to establish additional regulations and procedures as it deems necessary to meet and maintain the aforementioned institutional goals. Such policies shall be publicized to all students in the form of electronic media and/or prominently displayed signs.

This Code shall apply to all students or non-students subject to discipline by a University conduct panel. It does not apply to faculty, staff, or administrative personnel of Concord University. This Code shall be in effect on all campuses of the University, including online students; for undergraduate and graduate students; and at University-sanctioned off-campus events. In certain circumstances where conduct occurring off-campus represents a possible threat to persons or property on campus, the jurisdiction of the University may be extended off campus at the discretion of the University President or the President’s designee. Examples of such conduct include, but are not limited to, felonies and non-forcible sex offenses. In an emergency situation where the discretion of the University President or the President’s designee to extend jurisdiction off-campus is not readily ascertainable, prior approval should be assumed.
ARTICLE III
DEFINITIONS

The following terms are referenced in the Student Code of Conduct and are defined as follows:
1. **Alcoholic Beverage** - refers to any “non-intoxicating beverage” as defined by West Virginia Law. NOTE: At the time of this publication a non-intoxicating beverage is one which has a percentage alcohol by volume of less than or equal to twelve percent (12%). Beverages containing more than 12% alcohol (spirits) are not permitted on campus, except as provided by ARAMARK via its ABC license or by special permission of the President or his/her designee.
2. **Bullying**: means repeated and/or severe aggressive behavior likely to intimidate or intentionally hurt, control or diminish another person, physically or mentally on the basis of actual or perceived membership in a Protected Category.
3. **Complainant**: means any current employee, student or applicant to Concord University (regardless of whether he or she is applying for employment or for admission as a student), vendor or contractor representative, or visitor, who reports an alleged violation under this policy. The complainant is not required to be the person who allegedly suffered the discriminatory or harassing treatment; rather, it could be a witness to the events or a Mandatory Reporter.
4. **Credible Threat**: A threat to the health or welfare of another that is issued by a declarant who appears to have the ability and the intent to act upon it.
5. **Emergency Suspension**: refers to the act of temporarily removing a student who poses a threat to safety or the rights, welfare, or property of another, including the University, pending an investigation.
6. **Gambling Behavior**: refers to playing games of chance by betting items of value in the hope of winning other items of value, without prior University approval.
7. **Habitual Offender** Any student found in violation of offenses set forth in Article IV of the Student Code of Conduct on four (4) occasions in one (1) academic year, five (5) occasions in two (2) academic years, or six (6) occasions during enrollment at the University, regardless of whether enrollment is continuous, shall be considered an habitual offender.
8. **Hazing**: any activity expected of someone joining a group (or to maintain full status in a group) that humiliates, degrades, ostracizes, or risks emotional and/or physical harm, regardless of the person’s willingness to participate.
9. **Resident**: A person who resides in a Concord University residence hall or University owned house pursuant to a valid contract between the Office of Housing and the student.
10. **Respondent**: any person who is accused by a complainant or the University of a violation.
11. **University Employee**: For the purposes of this Article, there are four classes of University employee, each having different official capacities.
   a. **University Official**: “University Official” includes any non-student member of the Concord University faculty, staff, or administration. Such individuals are considered to be acting in their official capacity when in performance of their duties at any location on campus or at any University sponsored event.
   b. **Graduate Assistant**: “Graduate Assistant” includes an individual who serves in a support role at the University on a part-time basis who has completed his/her undergraduate degree. Such individuals are considered to be acting in an official capacity
when fulfilling their assigned job duties. Graduate Assistants may be enrolled in post-baccalaureate study at the University or another institution.

c. **Student Manager/Resident Assistant**: “Student Manager/Resident Assistant” includes any student who is hired by the University to manage a facility or part of a facility. Such individuals are considered to be acting in an official capacity while on duty in the facilities they manage and while in the vicinity of such facilities. In the case of Resident Assistants, the word “facilities” may be construed to mean any facility managed by the Office of Housing and Residence Life. Student Managers/Resident Assistants may be granted the authority to act outside of the facilities that they manage during special events on or off campus and throughout a campus emergency.

d. **Student Employee**: “Student Employee” includes any student who is employed by an office of the University who is not considered a Student Manager/Resident Assistant. Such individuals are considered to be acting in an official capacity during the hours that they are working in, or in the vicinity of the office by which they are employed. This definition shall include students who are granted the authority to help manage special events.

**ARTICLE IV**

**VIOLATIONS**

The following constitutes behaviors that are considered violations of the Student Code of Conduct. In addition to the listed violations, violations of the Concord University Board of Governors policies may be considered as part of the student’s conduct record, as well as violations of an academic nature, as stipulated in the most current edition of the Academic Catalog.

1. **Academic Dishonesty** - Any student who engages in academic dishonesty as described in the University Academic Dishonesty Policy as outlined in the Academic Catalog shall be found in violation of this section.

2. **Accessory**
   a. Any student who aids, abets, or compels another individual to violate a criminal statute as defined in Article IV Section 5 of this policy shall be found guilty of this section.
   b. Any person who is present during and aware of an act for which another student is charged for violation of a criminal statute as defined in Article IV Section 5 shall be found in violation of this section.
   c. If more than six (6) students are present and aware of an act for which another student is violating any section listed in Article IV of the Student Conduct Policy, they may be found in violation of this section.

3. **Alcoholic Beverages** - NOTE: The President of the University or his/her designee shall have the right to approve written procedures that supersede subsections 10b,c,d, and e, at his or her discretion and for a period of time that he/she specifies.
   a. **Underage Consumption of Alcohol** - Any person under the age of twenty-one (21) who possesses and/or consumes alcoholic beverages on the premises of the University or at any University-sponsored event shall be found in violation of this section.
b. **Possession of University-Prohibited Alcoholic Beverages** - Any student found to be in possession of any type of alcoholic beverage other than what is outlined in Article III Section 1 shall be found in violation of this section.

c. **Volume Provision for Alcoholic Beverages** - Any individual who is found to have more than six (6) cans or seventy-two (72) fluid ounces of beer or any other alcoholic beverage as defined in Article III Section 1 in his/her possession while in a residence hall shall be found in violation of this section.

d. **Conveyance Provision for Alcoholic Beverages** - Any person who brings an alcoholic beverage onto University property must convey the substance in a sealed container that also reasonably conceals its contents. Any person who fails to comply with this provision shall be found in violation of this section.

e. **Consumption of Alcohol in an Unauthorized Area** - An individual who may lawfully consume alcohol beverage as defined in Article III Section 1 according to the criteria set forth in this section may do so in a residence hall room, if and only if, all individuals within the room are over twenty one (21) years of age. Any student who fails to comply with this provision shall be found in violation of this section. This rule shall not apply in instances where the University authorizes the consumption of alcohol in other locations.

f. **Supplying Alcohol to an Underage Individual** - Any person who provides alcohol to another person who is under the age of twenty-one (21) shall be found in violation of this section.

4. **Assault and Battery**
   a. **Assault** - Any person who attempts to commit a violent injury to the person of another, or commits an act which places another in reasonable apprehension of immediate violent injury, he/she shall be found in violation of this section.

   b. **Battery** - Any person who willfully and intentionally causes physical harm to another, or intentionally touches another in an offensive manner, shall be found in violation of this section. Any person who batters another in the course of defending oneself from battery shall not be found in violation of this section so long as the means of defense are not excessive when compared to the means of battery employed by the batterer.

5. **Criminal Statute** - Any student who is perceived to be in violation of any municipal, state, or federal law on the premises of the University or at any University-sponsored event shall be found in violation of this section if reasonable evidence can be supplied to indicate the student violated a criminal statute and the student is not being charged with the offense under another provision of the Student Code of Conduct.

6. **Damage of Property** - Any person who vandalizes or maliciously damages any property that does not belong to that person, on campus or at any University-sponsored event, shall be found in violation of this section.

7. **Disorderly Behavior** - Any person who exhibits disorderly conduct such as abusive, indecent, obscene, or excessively noisy behavior or language on University property shall be found in violation of this section.

8. **Disruption of Activities** - Any person who intentionally disrupts or obstructs teaching, research, administrative proceedings, or any other campus-based or University-sanctioned activity shall be found in violation of this section.

9. **Failure to Comply** - Any student who commits any of the following acts shall be found in violation of this section:
a. Failure to obey the instructions of any University or Student Conduct hearing panel, or members acting on behalf of the hearing panel, or failure to comply with or perform applied sanctions may be found in violation of this section.

b. Failure to answer a University summons or request to appear when such notice is sent at least seventy-two (72) hours in advance.

c. Any act which substantially hinders the function of any University or Student Conduct panel.

10. **Failure to Cooperate with Staff**
   a. **Noncompliance** - Any person who fails or refuses to comply with directions or instructions of a University Employee, as defined in Article III Section 11a, 11b, 11c, and 11d so long as such directions or instructions are reasonable and within the scope of the authority of the employee, shall be found in violation of this section.

   b. **Verbal Abuse of a University Official** - Any person who verbally abuses a University Official, as defined in Article III Section 11a, in his/her presence while the official is executing his/her duties shall be found in violation of this section.

11. **Furnishing False Information** - Any student who knowingly furnishes the University or a University Official with false information, by means of communication, forgery, alteration of documents or use of fraudulent documentation shall be found in violation of this section.

12. **False Reporting** - Any student who intentionally and falsely reports that a campus threat has or will take place shall be found in violation of this section.

13. **Gambling** - Any student who engages in any gambling behavior as defined in Article III Section 6 shall be found in violation of this section.

14. **Harassment** - Any student who engages in a course of conduct directed towards another person that would cause a reasonable individual to fear for his/her safety shall be found in violation of this section.

15. **Hazing** - Any group, person or persons in a group who engage in hazing as defined in Article III Section 8 shall be found in violation of this section.

16. **Littering** - Any person who disposes of waste in a place other than a designated container such as a trash can or recycling bin shall be found in violation of this section.

17. **Obstruction**
   a. **Obstruction** - Any student who prevents or attempts to prevent evidence from being offered in any University conduct hearing shall be found in violation of this section.

   b. **False Testimony** - Any student who deliberately lies or offers false testimony before any University or Student conduct hearing shall be found in violation of this section.

18. **Possession of a Controlled Substance** - Any student on University property or at any University-sponsored event, who is found to be engaged in the use, possession, or distribution of a controlled substance that has not been prescribed to the student shall be found in violation of this section. Nothing in this rule shall preclude Article II of the Student Code of Conduct.

19. **Possession of Keys** - Any person found to be in possession of any key to the University which that person is not authorized by the University to have access to shall be found in violation of this section.

20. **Public Intoxication** - Any person found to be intoxicated on University property or at a University-sponsored event, whether such intoxication results from alcohol, narcotic drug or other intoxicant or drug shall be found in violation of this section.
21. **Published Rules and Regulations** - Any person who acts in violation of any rule or regulation that has been adequately posted and/or published in accordance with Article II of the Student Code of Conduct shall be found in violation of this section.

22. **Retaliation** – Any adverse action taken against a person who makes a good faith reporting of alleged improper or wrongful activity shall be found in violation of this section.

23. **Safety and Security**
   a. Any student who willingly and knowingly creates any form of threat to the health, welfare, or safety of a person or persons on University property or at a University-sponsored event or who issues a credible threat as defined in Article III Section 4 against another shall be found in violation of this section.
   b. Any student who misuses, tampers with, intentionally or falsely activates, or otherwise disturbs any fire or safety equipment including but not limited to fire extinguishers, fire alarms, fire hoses, thermal detectors, or carbon monoxide detectors shall be found in violation of this section.
   c. Any student who fails to evacuate a building through the nearest approved fire exit upon the sounding of a fire alarm, or who re-enters a building prior to authorization to do so, shall be found in violation of this section.
   d. Any person who wedges open a fire door or otherwise keeps it from closing shall be found in violation of this section unless the student is given prior authorization to do so by a University Official.

24. **Student Identification Cards** - Any student who fails to present his/her University identification card when asked to do so by a University Official shall be found in violation of this section. A student found in violation of this section shall have forty-eight (48) hours, excluding weekends or breaks, to present his/her ID to an appropriate University official to avoid disciplinary action.

25. **Technology Misuse** - Any student found to be in violation of any Concord University Computing Policy shall be found in violation of this section.

26. **Theft**
   a. **Theft in General** - Any person who steals or otherwise misappropriates property from the University, from any person on University property, or from any person during the course of a University-sponsored event shall be found in violation of this section.
   b. **Wrongful Possession** - Any person found in possession of stolen property, who is aware or should reasonably have been aware that he/she is in possession of such property, shall be found in violation of this section.

27. **Throwing Items from a Window** - Any student who throws, drops, or otherwise propels any item out of a window on University property shall be found in violation of this section.

28. **Trespass** - Any student who makes an unwarranted or uninvited entry into any room, building or facility that requires prior authorization to enter shall be found in violation of this section.

29. **Weapons**
   a. **Possession of a Lethal Weapon** - Any person found to be in possession of firearms, ammunition, fireworks, explosives, electroshock weapons, bladed arrowheads, or any article calculated to seriously injure or seriously discomfort any person, and who possesses such an article on campus or at any University-sponsored event, shall be found in violation of this section. NOTE: No concealed weapons permit supersedes this section.
b. **Use of a Weapon** - Any person who uses or discharges any weapon or article conforming to the criteria established in Article IV Section 28(a) or 28(c) shall be found in violation of this section.

c. **Brandishing a Weapon** - Any person who brandishes any weapon or article that has the potential to cause harm in such a manner that evokes immediate fear or apprehension of physical harm to another shall be found in violation of this section.

d. **Possession of a Non-Lethal Weapon** – Any person found to be in possession of a weapon that is not intended to kill a living target, such as a paintball or air soft gun, kitchen knife and/or a pocket knife with a blade exceeding three and one half (3½) inches, is in violation of this section.

e. **Replica Weapons** - Any person in possession of an object that is designed to resemble a weapon as outlined in Article IV Section 29a, but is non-functional shall be found in violation of this section.

Exceptions to this provision include possession of self-defense spray and/or other implements used for their intended purpose or in self-defense, including a pocket knife with maximum three and one half (3 1/2) inch blade and/or household or kitchen implements unless brandished or used pursuant to Article IV Section 28(b) or (c).

**ARTICLE V**
**SANCTIONS**

The range of University disciplinary action that may be invoked as a consequence of rule infractions, either by individuals or groups, varies from a warning to expulsion from the University. The action depends largely upon the severity of the infraction and the student’s disciplinary history. Consistent penalties will be applied in similar cases, but each case will be considered according to the circumstances of the offense. Sanctions other than those listed below may also be applied, but in all cases, the University will strive to have sanctions fit, and be proportional to, the nature and severity of the violation(s). Sanctions will go into effect immediately upon notification to the student, unless the decision is under appeal.

1. **Warning Letter** - A Warning Letter is a written statement from the Student Conduct or University Hearing Board or a University Administrator officially warning a student or organization about behavior unacceptable to the University. A copy of the warning is placed in the student’s or organization’s file in the Office of Student Affairs. The warning may or may not establish a probationary period, during which the student may not commit any offense or violate any University policy without facing added sanctions.

2. **Community Service** – Community Service involves volunteer activities that are performed for the benefit of others, including individuals, organizations, or communities. Community Service completed as a sanction must be pre-approved by the Vice President of Student Affairs and Dean of Students or designee. It is the sanctioned student’s responsibility to obtain official documentation of completion of a volunteer activity. Failure to provide approved, official documentation of the completion of community service will render the community service as inapplicable to the imposed sanction.
3. **Assessment and Counseling**—Students may be required to participate in assessments and counseling through an Office of Student Affairs approved service. Typically, such assessment and counseling is available free of charge to students through the University Counseling service, but students may opt to complete the assessment through a mutually agreed upon private or public service provider; 3rd party assessment and counseling must be pre-approved by the Office of Student Affairs and at the expense of the student.

4. **Student Conduct Education** – Student Conduct Education may be conducted by a member of the Student Conduct Board or a University official. Student Conduct Education is intended to familiarize students with the Student Conduct Policy and other institutional rules and regulations, including possible sanctions and potential consequences of non-compliance. The sanction is intended to be instructional, rather than punitive, so that future violations are avoided.

5. **Restitution**—Monetary restitution or replacement of lost, stolen, or damaged property may be allowed, pending approval by the Vice President of Student Affairs and Dean of Students or his/her designee. The amount of restitution should not exceed the replacement cost of the property, including any labor costs that may be incurred by the University. Replacement should be of an equal or greater value of the item or property.

6. **Discretionary Sanctions** – Discretionary sanctions may be assigned in lieu of or in addition to other sanctions and may include a letter of apology, essay, oral presentation, or other appropriate educational activity that directly relates to the violation.

7. **Organizational Sanctions** – Any of the sanctions included in the Student Code of Conduct may be applied to an organization. Members of the organization may be subject to individual sanctions for the same violation. Organizations may be placed on probation, during which time their activities are restricted to regular meetings with no social functions, public meetings, or activities other than those involving community service or sanction-assigned.

8. **Probation** - Probation is the limitation or revocation of certain privileges for a specified period of time. A student may be placed on disciplinary probation if one of the University hearing boards determines the sanction necessary. Notice of Probation is kept on file in the Office of Student Affairs. If further disciplinary action becomes necessary during the probationary period, the University may suspend or expel the student who violated the terms of his/her probation. Restriction of visitation privileges, prohibition from participation in University-sanctioned activities, and limitation of access to University facilities are all examples of special restrictions which may be applied as a part of probation. Organizations may also be placed on probation, during which time their activities are restricted to regular meetings, with no social functions, public meetings, or other activities except preapproved community service. (Article IV Section 8)

9. **Restrictions** - Restrictions may be full or partial. Full restrictions limit student activities to class attendance, dining in the cafeteria, residing in the residence halls, using Library facilities, and participation in anything for which a student will receive academic credit. For a student or organization on full restrictions, the use of the Student Center is restricted to dining in the cafeteria, checking campus mail, and conducting business in the Bookstore or other Student Center offices. Under the sanction of full restrictions, a student may purchase a meal in the Subway area but he/she may not consume the food in this area. A student on full restrictions may maintain employment throughout the duration of his/her sanction. A student on full restrictions who is a member of an athletic team may participate in activities required
by the Coach, such as practice, games or scheduled events, community service, or other team requirements. A student who is on full restrictions may NOT do the following:

a. Use the Student Center Game Room.
b. Receive visitors in the restricted student’s residence hall.
c. Visit any residential student in any residence hall area other than the main lobbies.
d. Attend any University-sponsored social activities on or off campus (e.g. parties, dances, movies).
e. Pledge or participate in social activities with any recognized University organization on or off campus.
f. Possess or consume any alcoholic beverage on campus, even if the restricted student is over the age of twenty-one (21).

When a student receives Full Restrictions and leaves the Concord campus and therefore cannot complete the required sanctions, the sanctions will remain in effect for one (1) year. If the student returns to the Concord University campus within that one-year period of time, he/she will be required to serve out the remaining portion of his/her sanctions.

10. Suspension - Suspension is the temporary termination of a person’s status as a student for a specified period of time. Notice of the suspension is placed on the student’s permanent record in the Registrar’s Office and may also be sent to the parents/guardians. After the student is suspended, he/she is not allowed on campus except with the prior consent of the Vice President of Student Affairs and Dean of Students, the Director of Public Safety, or their designee to conduct business with an officer of the University. A student who has been suspended from the University may apply for readmission at the end of a specified period. Readmission, however, is not automatic.

   Emergency Suspension - The University reserves the right to immediately remove any student who poses a threat to safety or the rights, welfare, or property of another, including the University.

11. Expulsion - Expulsion from the University is the termination of a person’s status as a student. Notice of the expulsion is placed on the student’s permanent record in the Registrar’s Office and also sent to the parents if the student is under eighteen years of age or has waived his/her FERPA protection to allow notification to occur. The University reserves the right to notify parents in the case of dependent students. Expulsion also includes termination of any remaining right or privilege to receive some benefit of recognition or certification. After the student is expelled, he/she is not permitted on campus except with the prior consent of the Vice President of Student Affairs and Dean of Students, the Director of the Office of Public Safety, or their designee. As the most severe penalty imposed, expulsion carries the presumption of finality; however, the possibility of readmission, if any, may be stated on the order for expulsion. Offenses for which the penalty would otherwise be suspension, committed either while the student is on probation or by a student who has been suspended, may result in expulsion.
Termination of Sanctions Provision
At the termination of two-thirds (2/3) of a student’s sanction, other than suspension or expulsion, the student may petition for a release from the remainder of his or her sanction. A release may be granted on the conditions that: (a) the student has complied with the directions of his or her sanction; (b) the student has maintained good, overall conduct; and (c) no further violations whatsoever have been committed by the student. The request for a Sanction Review will be first submitted to the Vice President of Student Affairs and Dean of Students, who may then forward it to the hearing board that issued the sanctions. The hearing board reviewing the appeal will then recommend its findings to the Vice President of Student Affairs and Dean of Students. The student is notified of the decision made in regard to his or her petition or a release from the remainder of his or her sanctions.

ARTICLE VI
ADMINISTRATIVE AUTHORITY AND THE HEARING BOARDS

In accordance with the West Virginia Higher Education Policy Commission policies, the President of the University is responsible for the administration of the policies, rules, and regulations applicable to the University. In turn, the President of the University delegates considerable authority and responsibility for such administration to the Vice President of Student Affairs and Dean of Students.

The University Hearing Board was created in compliance with Board of Governors’ policies calling for the University to establish a primary disciplinary body. The University Hearing Board has original jurisdiction in disciplinary matters. Members of the University Hearing Board are appointed by the Vice President of Student Affairs and Dean of Students or his/her designee.

The Student Conduct Board\(^1\) was created as part of the Constitution of the Student Government Association. It allows for the processing and sanctioning of student offenses in a hearing comprised of students. The Student Conduct Officer\(^2\) of the Student Government Association (SGA) presents the cases before the Student Conduct Board, while the Student Advocate\(^3\) of the SGA advises and represents the student who is allegedly in violation of institutional regulations. For more information about the Student Conduct Board visit the Concord University Student Government Association Office.

The University Hearing and Student Conduct Boards use the Preponderance of Evidence standard in most instances for deciding whether or not an individual violated University policy or the Student Code of Conduct.

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\(^1\) Previously termed Student Hearing Board
\(^2\) Previously termed Attorney General
\(^3\) Previously termed Public Defender
ARTICLE VII
PROCEDURES FOR STUDENT CONDUCT BOARD ON VIOLATIONS OF
STUDENT LIFE POLICIES AND THE STUDENT CODE OF CONDUCT

1. Student Conduct Steering Committee
   a. Alleged violations of the Student Code of Conduct or other Board of Governors’ Policies
      must be reported to the Director of Residence Life and the Vice President of Student Affairs and Dean of Students. Residence Life staff members and Public Safety officers should, whenever possible, inform students that allegations are being brought against the student.
   b. The alleged violations will be screened by the institutional Student Conduct Steering Committee before they are directed to the appropriate hearing board. The Steering Committee will determine whether the case should be directed to the University Hearing Board or Student Conduct Board.
   c. The alleged violator may request to have his/her case heard in an Administrative Hearing. The Vice President of Student Affairs and Dean of Students or his/her designee will assign the University official who will hear the case.
   d. The student will then be notified of the impending disciplinary hearing by receiving a Notification of Allegations. A Notification of Allegations explains the available options to the student in the impending hearing process. If the alleged violator cannot attend the scheduled hearing, he/she must notify the appropriate contact listed on the Notification of Allegations at least twenty-four (24) hours in advance of the hearing.

2. University Hearing Board
   a. When the Student Conduct Steering Committee believes that the allegations, if upheld, may result in the student being suspended or expelled, the case is sent to the University Hearing Board. The student will be notified of the allegations and the time and place of the University Hearing Board.
   b. The University Hearing Board, whose members are appointed by the Vice President of Student Affairs and Dean of Students, hears all cases that may result in suspension or expulsion if the student is found in violation.
   c. The University Hearing Board makes recommendations to the Vice President of Student Affairs and Dean of Students at the conclusion of the hearing.
   d. Decisions of the University Hearing Board may be appealed to the Appeals Committee, the Vice President of Student Affairs and Dean of Students, and then to the President of the University.
   e. If the student does not complete the sanctions issued by the University Hearing Board, or is found to have committed further violations while under these sanctions, every effort will be made to have the student appear before the original panel of University Hearing Board members for a second hearing.

3. Student Conduct Board
   a. When the Student Conduct Steering Committee believes that the allegations, if upheld, would not likely result in the student being suspended or expelled, the case is sent to the Student Conduct Board.

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4 Previously termed Judicial Steering Committee
b. The Student Conduct Board, whose members are appointed by the President of the Student Government Association, hears all cases that are not expected to result in suspension or expulsion if the student is found in violation.

c. The Student Conduct Board shall issue sanctions if deemed appropriate.

d. If the student does not respond to the Student Conduct Board or if the student pleads Not in Violation and does not appear before the Student Conduct Board, he/she may be found in violation of the alleged offenses and charged with Failure to Comply (Article IV Section 9).

e. The accused student reserves the right to appeal the Student Conduct Board’s decision to a higher disciplinary channel such as the Appeals Committee and/or Vice President of Student Affairs and Dean of Students. (See Article VII Section 5 for Appeals Process)

4. Pleadings and Procedure

a. Students whose cases will be heard by the University Hearing Board, Student Conduct Board, or by Administrative Hearing will receive a Notification of Allegations and information about the hearing process.

i. The Notification of Allegations will include the time and place to appear before the appropriate board.

ii. The Notification of Allegations must be sent to the student at least three (3) class days prior to the hearing.

b. There are three acceptable responses to a Notification of Allegations: “In Violation,” “In Violation with Circumstances,” and “Not in Violation.”

i. **In Violation** - The student may wish to enter an “In Violation” plea and waive the right to regular conduct proceedings if the student does not contest the allegations brought against him/her. If a student pleads in violation of University policy, sanctions will be determined by the appropriate authority.

ii. **In Violation with Circumstances** - The student may wish to enter an “In Violation with Circumstances” plea and waive the right to a hearing. “In Violation with Circumstances” is the proper plea when a student admits to wrongdoing but cannot reasonably comply with certain disciplinary sanctions that may be issued by the appropriate University authority or if there are extenuating circumstances that the student wishes the hearing authority to consider when issuing sanctions.

iii. **Not in Violation** - The student may wish to enter a “Not in Violation” plea if the student disputes the charges brought against him/her. If a “Not in Violation” plea is entered, the student must attend all University proceedings that address the allegations.

c. Regardless of the plea entered, the student reserves the right to appear before the Student Conduct Board, University Hearing Board, or Administrative Hearing at the time and place stated on the Notification of Allegations.

d. At the disciplinary hearing there will be presentation of evidence and testimony from witnesses. For the Student Conduct Board, the Student Conduct Officer will present the case and the Student Advocate will represent the accused student. In the event of a disciplinary infraction that warrants the convening of the University Hearing Board, the student may choose the representation of the Student Advocate or he/she may obtain any other representative, including but not limited to external legal counsel at the expense of the accused student.
e. The student will receive the sanctions recommended by the Student Conduct or University Hearing Board either at the time of the hearing or by mail/email following the hearing.

f. The student may elect to have the case heard by Administrative Hearing. To exercise this option, the student must notify the Vice President of Student Affairs and Dean of Students at least 24 hours prior to the time stated on the Notification of Allegations for the student to appear before the Student Conduct Board. The Vice President of Student Affairs and Dean of Students will then schedule an Administrative Hearing. The decision of the Administrative Hearing can be appealed to the Appeals Committee, Vice President of Student Affairs and Dean of Students (or his/her designee), and in University Hearing Board cases to the President of the University or his/her designee.

5. Appeal Procedure
   a. A student found in violation of any disciplinary infraction has the right to file a written appeal within three (3) days.
   b. The student requesting an appeal must base the appeal upon questions of due process, appropriateness of the sanction, and/or new evidence in order to be granted an appeal to a higher disciplinary authority. In any case, the burden of proof is on the student to demonstrate that there are sufficient grounds for an appeal.
   c. An appeal of a finding or sanction of the Student Conduct Board or Administrative Hearing held in lieu of a Student Conduct Board may be heard by the Appeals Committee and/or the Vice President of Student Affairs and Dean of Students. The Appeals Committee consists of one administrator, one faculty member, and one student – all annually appointed by the President of the University, or his/her designee.
   d. An appeal of a finding or sanction by the University Hearing Board or an Administrative Hearing held in lieu of a University Hearing Board may be heard by the Appeals Committee, Vice President of Student Affairs and the President of the University.
   e. Appeals must be reviewed within one (1) week of the request and a determination made as to whether or not to grant the appeal.
   f. Students wishing to appeal should contact the Office of Student Affairs.
   g. Sanctions will not be implemented if an appeal is made, pending the outcome of the appeal. If there is no appeal, the sanctions will go into effect immediately upon notification to the student. If the Appeals Committee and/or the Vice President of Student Affairs and Dean of Students deny the appeal, all sanctions will go into effect immediately. The University reserves the right to initiate or retain temporary measures to ensure safety while the decision and/or sanctions are under appeal.

ARTICLE VIII
LESSER COURTS WITH RESTRICTED JURISDICTION

The Student Conduct Board, with jurisdiction as defined by the Concord University Student Government Association Constitution and Bylaws, may recognize lesser boards to handle minor offenses. These boards must provide due process for the protection of student rights. Any decision of a lesser board is subject to review by the Student Conduct Board.
ARTICLE IX
EXPUNGEMENT PROCEDURE

Certain Student Life Policy infractions, while important enough to merit disciplinary action, may adversely affect future employment, graduate school prospects, or professional licensure. Therefore, the Concord University Expungement Procedure was adopted to allow students to request the expungement of minor offenses, typically those that involve infractions of institutional policy, rather than matters of law. Expungement may be available to students after graduation from the University and in other limited cases. Any infraction that may result in suspension or expulsion from the University may not be expunged. Contact the Office of Student Affairs for more information.

NOTE: If at any point a Concord University Student Code of Conduct or Student Life Policy is found to be in conflict with a Concord University Board of Governor’s Policy, the Board of Governor’s Policy always supersedes the Student Code of Conduct of Student Life Policy.

CONCORD UNIVERSITY BOARD OF GOVERNORS POLICIES

Following is a list of Concord University Board of Governors (BOG) policies most often applicable to Concord University Hearing Boards and judicial processes and of interest to students. (Note: A full list of Concord University BOG policies is available online: http://www.concord.edu/administration/board-governors/policies):

Policy No. 15: Parking and Traffic Policy
Policy No. 20: Student Rights and Responsibilities
Policy No. 21: Policy on Use of Institutional Facilities
Policy No. 23: Policy on Alcoholic Beverages on the Concord University Campus
Policy No. 25: Student Academic Rights
Policy No. 29: Policy on Social Justice
Policy No. 36: Policy on Parental Notification of Student Offenses
Policy No. 37: Sexual Harassment Policy
Policy No. 45: Wireless Network Policy

CONCORD UNIVERSITY BOARD OF GOVERNORS
POLICY No. 37

Nondiscrimination, Sexual Misconduct, and Other Forms of Harassment
Effective Date: 02/25/2014

Section 1: Authority
1.1 W. Va. Code § 18B-1-6
1.2 W. Va. Code R. § 133-4
Section 2: Definitions

2.1 “Bullying” means repeated and/or severe aggressive behavior likely to intimidate or intentionally hurt, control or diminish another person, physically or mentally on the basis of actual or perceived membership in a Protected Category.

2.2 “Complainant” means any current employee, student or applicant to Concord University (regardless of whether he or she is applying for employment or for admission as a student), vendor or contractor representative, or visitor, who reports an alleged violation under this policy. The complainant is not required to be the person who allegedly suffered the discriminatory or harassing treatment; rather, it could be a witness to the events or a Mandatory Reporter.

2.3 “Consent” means informed, knowing, voluntary and clear permission, through mutually understandable word or action, to engage in mutually agreed upon sexual activity. Under West Virginia law, a lack of consent results from: (1) forcible compulsion; (2) incapacity to consent; or (3) if the complaint charges sexual abuse, any circumstances in addition to the forcible compulsion or incapacity to consent in which the victim does not expressly or impliedly acquiesce in the actor’s conduct. A person is deemed incapable of consent when such person is: (1) less than sixteen years old; (2) mentally defective; (3) mentally incapacitated; or (4) physically helpless. Consent is discussed in more detail in Section 7.2 of this policy.

2.4 “Discrimination” means actions that deprive others of educational or employment access, benefits or opportunities on the basis of their actual or perceived membership in a Protected Category.

2.5 “Domestic Violence/Intimate Partner Violence” means the occurrence of one or more of the following acts between family or household members or between individuals in an intimate relationship to each other, including dating: (1) attempting to cause or intentionally, knowingly or recklessly causing physical harm to another with or without dangerous or deadly weapons; (2) placing another in reasonable apprehension of physical harm; (3) creating fear of physical harm by harassment, stalking, psychological abuse or threatening acts; (4) committing either sexual assault or sexual abuse as those terms are defined in Chapter 61 of the West Virginia Code; and (5) holding, confining, detaining or abducting another person against that person's will.

2.6 “Hazing” means acts likely to cause physical or psychological harm or social ostracism to any person within the Concord University community, when related to the admission, initiation, pledging, joining, or any other group-affiliation activity on the basis of actual or perceived membership in a Protected Category.

2.7 “Hostile Environment” means an environment created by oral, written, graphic, or physical conduct that is sufficiently severe, persistent, or pervasive and objectively offensive so as to interfere with, limit, or deny the ability of an individual to participate in or benefit from educational programs or activities or employment access, benefits, or opportunities.

2.8 “Incapacitation” means a state where a person cannot make rational, reasonable decisions because he or she lacks the capacity to give knowing consent (e.g., to understand the “who, what, when, where, why or how of his or her sexual interaction”).

2.9 “Intimidation” means implied threats or acts that cause an unreasonable fear of harm in another on the basis of actual or perceived membership in a Protected Category.

2.10 “Mandatory Reporter” means all employees, both full-time and adjunct faculty and full-time and part-time staff of Concord University, but does not include student employees, such as Resident Assistants in the Residence Halls.

2.11 “Minor” means a person under the age of 16 years.
2.12 “Non-Consensual Sexual Contact” means any intentional Sexual Touching, however slight, including with any object, by a person upon another person, that is without consent and/or by force.
2.13 “Non-Consensual Sexual Intercourse” means any Sexual Penetration or intercourse (anal, oral or vaginal), however slight, with any object, by a person upon another person, that is without consent and/or by force.
2.14 “Protected Category” means a category under which an individual falls or is perceived to fall that is protected under federal, state, or local anti-discrimination laws, including race, color, religion, sex (including pregnancy), sexual orientation, gender identity, national origin, age, marital status, veteran or military status, disability, or genetic information.
2.15 “Respondent” means the accused employee, student, or campus visitor who allegedly perpetrated acts of discrimination, harassment, or sexual misconduct.
2.16 “Retaliation” means any adverse action taken against a person due to the fact that he or she complains about harassment, supports a complainant involving harassment, assists in providing information relevant to a claim of harassment, or otherwise participates in any way in the investigation of the complaint.
2.17 “Sexual Exploitation” means a situation in which a person takes nonconsensual or abusive sexual advantage of another, and situations in which the conduct does not fall within the definitions of Sexual Harassment, Non-Consensual Sexual Intercourse, or Non-Consensual Sexual Contact. The term includes, but is not limited to, the following situations:
2.17.1 Sexual voyeurism, such as watching a person undressing, using the bathroom or engaging in sexual acts without the consent of the person observed;
2.17.2 Taking pictures or video or audio recording another in a sexual act, or in any other private activity without the consent of all involved in the activity, or exceeding the boundaries of consent, such as allowing another person to hide in a closet and observe sexual activity, or disseminating sexual pictures without the photographed person’s consent;
2.17.3 Prostitution;
2.17.4 Engaging in sexual activity with another person while knowingly infected with human immunodeficiency virus (HIV) or other sexually transmitted disease (STD) and without informing the other person of the infection; and
2.17.5 Administering alcohol or drugs (such as date rape drugs) to another person without his or her knowledge or consent for the purpose of engaging in sexually-related activity with that person.
2.18 “Sexual Harassment” means any unwelcome sexual advances, requests for sexual favors, and other verbal, visual, or physical conduct of a sexual/gendered nature. A form of sexual harassment occurs when submission to such conduct is made either explicitly or implicitly a term or condition of an individual’s employment or academic status, submission to or rejection of such conduct by an individual is used as the basis of employment or academic decisions affecting such individual, or such conduct creates a Hostile Environment.
2.19 “Sexual Penetration” means vaginal or anal penetration by a penis, tongue, finger or object, or oral copulation by mouth to genital contact or genital to mouth contact.
2.20 “Sexual Touching” means any bodily contact with the breasts, groin, genitals, mouth or other bodily orifice of another individual, or any other bodily contact in a sexual manner.
2.21 “Stalking” means a course of conduct (i.e., repetitive and/or menacing pursuit, following, harassment and/or interference with the peace and/or safety of another) directed at a specific person that is unwelcome and would cause a reasonable person to feel fear.
2.22 “Title IX Coordinator” means the Vice President of Student Affairs/Dean of Students, or other individual assigned by the President to serve in this capacity.

Section 3: General Provisions
3.1 Concord University (“Concord”) is committed to promoting the goals of fairness and equity in all aspects of the educational enterprise. This policy applies with equal force to employees, students, vendors, contractors, and any other outsiders who may interact with Concord University or its students or employees.
3.2 This policy applies to behaviors that take place on campus, at Concord University Sponsored events, and may also apply off-campus and to actions online when the Title IX Coordinator determines that the off-campus conduct affects a substantial Concord interest. A substantial Concord interest includes, but is not limited to, the following:
3.2.1 Any action that constitutes a criminal offense as defined by federal or state law. This includes, but is not limited to, single or repeat violations of any local, state or federal law committed in the municipality where Concord is located;
3.2.2 Any situation where it appears that the accused individual may present a danger or threat to the health or safety of him/herself or others;
3.2.3 Any situation that significantly impinges upon the rights, property or achievements of self or others or significantly breaches the peace and/or causes social disorder;
3.2.4 Any situation that is detrimental to the educational interests of Concord; or
3.2.5 Any online postings or other electronic communication, including cyberbullying, cyber-stalking, cyber-harassment, occurring within Concord’s control (e.g. Concord networks, websites or between Concord email accounts). Any online postings or other electronic communication, including cyber-bullying, cyber-stalking, cyber-harassment, occurring outside of Concord’s control jurisdiction will be investigated when those online behaviors may have the effect of creating a Hostile Environment at Concord or for its employees or students or otherwise cause a substantial on-campus disruption.
3.3 Inquiries about this policy may be made internally to either the Director of Human Resources, in person, via telephone, or via email at titleix@concord.edu; or the Vice President of Student Affairs/Dean of Students and/or Title IX Coordinator, in person, via telephone, or via email at titleix@concord.edu. Contact information for these individuals is located on the Concord website, at http://www.concord.edu.

Section 4: Discriminatory Harassment
4.1 Concord is committed to providing a work and educational environment free of discriminatory harassment. This harassment policy is not meant to inhibit or prohibit educational content or discussions inside or outside of the classroom that include germane, but controversial or sensitive, subject matters.
4.2 The following forms of harassment are prohibited under this policy:
4.2.1 Discriminatory and Bias-Related Harassment
   (i) Harassment constitutes a form of discrimination that is prohibited by law. This policy explicitly prohibits any form of harassment on the basis of actual or perceived membership in a Protected Category, by any member or group of the Concord community, which creates a Hostile Environment, both objectively and subjectively. Merely offensive conduct and/or harassment of a generic institutional nature not on the basis of an actual or perceived membership in a Protected Category is not prohibited by this policy, and should be addressed with civil confrontation or
effective conflict resolution mechanisms. For assistance with conflict resolution, contact the Concord Office of Human Resources or, if you are a student, the Office of Student Affairs. Harassment that does not rise to the level of creating a Hostile Environment is still a concern to Concord and should be reported so that appropriate intervention and remedies can be implemented, if needed.

(ii) Concord will not tolerate discriminatory harassment against any employee, student, visitor, or guest on the basis of his or her actual or perceived membership in a Protected Category.

4.2.2 Sexual Harassment
Sexual Harassment, which applies to employer and employees and students, is a form of sex/gender discrimination, is an unlawful discriminatory practice, and is a violation of this policy.

Section 5: Additional Misconduct Offenses

5.1 Threatening or causing physical harm, extreme verbal abuse, or other conduct which threatens or endangers the health or safety of any person on the basis of their actual or perceived membership in a Protected Category;
5.2 Intimidation;
5.3 Hazing (see Concord’s policy on hazing);
5.4 Bullying;
5.5 Domestic Violence/Intimate Partner Violence;
5.6 Stalking (including cyber-stalking); and
5.7 Failure to comply with restrictions or sanctions during or after the investigation, including but not limited to no contact orders as defined in Section 11.
5.8 Violating any other Concord policies or procedures, when such violation is motivated by the actual or perceived membership of the victim in a Protected Category.

Section 6: Consensual Relationships

6.1 There are inherent risks in any romantic or intimate relationship between individuals in unequal positions. Thus, except as otherwise provided in Section
6.2, any romantic or intimate relationships in which power differentials are inherent are prohibited, which include, but are not limited to, the following:
6.1.1 relationships between students or applicants for admission and administrators, faculty, or any other Concord employee where a direct power differential exists between the student or applicant for admission and the employee;
6.1.2 relationships between a Concord employee holding a direct or indirect supervisory and/or evaluative role over the other person in the relationship; or
6.1.3 any other romantic or intimate relationship between students or applicants for admission and employees or between employees where any employment related power differential exists between the persons in the relationship.
6.2 Notwithstanding the prohibitions in Section 6.1, any romantic or intimate relationship prohibited in Section 6.1 that exists prior to the creation of a power differential between the individuals involved in the romantic or intimate relationship shall not violate this policy if (i) the individuals in the relationship report the existence of the relationship as required in Section 6.4 upon the creation of the power differential and (ii) the individuals consent to the removal of any potential power differential that could exist. This may require appropriate administrative action, including but not limited to, shifting or otherwise relocating an employee to a separate
department or reporting capacity from the other individual involved in the relationship or the shifting of grading or other decision-making responsibilities of a faculty member which affect a particular student in the case of a pre-existing relationship with that student.

6.3 Issues may also arise in the educational setting or workplace from romantic or intimate relationships between students or applicants for admission and Concord employees or between Concord employees where a direct or indirect supervisory and/or evaluative role or other power differential does not exist between the persons in the relationship. Thus, while not prohibited, such relationships are highly discouraged.

6.4 If a relationship develops that falls under Sections 6.2 or 6.3, the student, applicant for admission, or employee involved in the relationship must timely report the existence and termination, if any, of such relationship as follows: applicants for admission and students shall report to the Vice President and Academic Dean and employees shall report to the Director of Human Resources.

6.5 Once a relationship is reported under Section 6.4, the Vice President and Academic Dean and the Director of Human Resources, respectively, shall inform the persons involved in the relationship of Concord’s standards concerning consensual relationships, may set parameters while the persons are on campus, and make take other steps as appropriate.

6.6 Persons who engage in any relationship prohibited by Section 6.1 or who engage in any relationship listed in Sections 6.2 and 6.3 and who fail to timely report shall be subject to administrative action, up to and including termination of employment or dismissal from Concord, as applicable.

Section 7: Sexual Misconduct

7.1 Acts of sexual misconduct may be committed by any person upon any other person, regardless of the sex, gender, sexual orientation and/or gender identity of those involved. The following acts of sexual misconduct are prohibited:

7.1.1 Sexual Harassment, as set forth in Section 7.2.2 of this policy;
7.1.2 Non-Consensual Sexual Intercourse;
7.1.3 Non-Consensual Sexual Contact; and
7.1.4 Sexual Exploitation.

7.2 Consent

7.2.1 Since individuals may experience the same interaction in different ways, it is the responsibility of each party to make certain that the other has consented before engaging in the sexual activity. For consent to be valid, it must be informed, knowing, and voluntary. Consent is demonstrated through mutually understandable words and/or actions that clearly indicate a willingness to engage in that specific sexual activity. Although consent does not need to be verbal, verbal communication is the most reliable form of asking for and gauging consent, and you are thus urged to seek consent in verbal form. Talking with sexual partners about desires and limits may seem awkward, but serves as the basis for positive sexual experiences shaped by mutual willingness and respect.

7.2.2 A person cannot consent if he or she is unable to understand what is happening or is disoriented, helpless, asleep, or unconscious for any reason, including due to alcohol or other drugs. An individual who engages in sexual activity when the individual knows, or should know, that the other person is physically or mentally incapacitated has violated this policy. It is not an excuse that the individual initiating or furthering the sexual misconduct was intoxicated and, therefore, did not realize the incapacity of the other.
7.2.3 This policy also covers a person whose incapacity results from mental disability, involuntary physical restraint, and/or from the taking of incapacitating drugs.

7.2.4 Consent to some sexual contact, such as kissing or fondling, cannot be presumed to be consent for other sexual activity, such as intercourse. A current or previous dating or sexual relationship is not sufficient to constitute consent. The existence of consent is based on the totality of the circumstances, including the context in which the alleged incident occurred and any similar previous patterns that may be evidenced. Silence or the absence of resistance is not consent. A person can withdraw consent at any time during sexual activity by expressing in words or actions that he or she no longer wants the act to continue, and, if that happens, the other person must stop immediately.

7.2.5 In the State of West Virginia, a minor cannot consent to sexual activity. Thus, sexual contact by an adult with a person younger than 16 years old is a crime as well as a violation of this policy, even if the minor wanted to engage in the act.

7.3 Filing of Complaints

7.3.1 To file a complaint of sexual misconduct or other violation of this policy falling under Title IX, an employee, student, or applicant may complete a Sexual Misconduct Complaint Form. Forms may be obtained from the Office of Student Affairs, the Office of Human Resources, or on the Concord website. The Title IX Coordinator will provide assistance in completing the form.

7.3.2 Completed Sexual Misconduct Complaint Forms shall be submitted to the Title IX Coordinator as soon as possible after the incident. If a complaint is against the Title IX Coordinator, the Sexual Misconduct Complaint Form shall be filed with the Vice President and Academic Dean, who will immediately designate a person to begin an investigation consistent with this policy.

7.3.3 As is addressed in more detail in Section 7.5, the Title IX Coordinator shall conduct a prompt, thorough, reliable, and impartial investigation of all complaints or shall appoint unbiased investigators to do so. Interim corrective measures may be taken during the investigation process, such as a ban from certain locations or events on campus, an adjustment to an academic schedule, a temporary suspension or removal from campus. The University will endeavor to complete the investigation within sixty (60) days; however, there are occasions when the investigation may take longer. Parties will be informed, on an ongoing basis, of the status of the investigation, to the extent possible or practical, and provided the update does not interfere with the investigation. Parties requesting information on the status of the investigation should contact the Title IX Coordinator.

7.3.4 Upon completion of the investigation, the Title IX Coordinator shall provide a written report of investigation, which will set forth the final determination of the complaint on the basis of the legal standard of “preponderance of the evidence.” Parties will be notified simultaneously and in writing of the disposition of the complaint and the process for appeal.

7.4 Receipt of Notice Regardless of whether a complaint is filed under Section 7.3, if a Mandatory Reporter (as defined herein) receives notice concerning alleged sexual misconduct or other violation of this policy falling under Title IX, then that Mandatory Reporter shall report to the Title IX Coordinator as much of the information as that employee is permitted to report under applicable confidentiality laws, unless an immediate threat of harm exists to self or others. Upon receipt of the notice, the Title IX Coordinator shall investigate the information contained in the notice, determine what sexual misconduct or other violation of this policy occurred, if any, and respond appropriately. The Title IX Coordinator’s response may vary, depending on the
information contained in the particular notice, including initiation of the formal investigation process set forth in Sections 7.3.3 and 7.3.4 above.

7.5 Investigation
7.5.1 Following the receipt of a report of sexual misconduct, the respondent will be notified that a report has been filed and will be given written notice of the allegations. The respondent will have the opportunity to submit a written statement within five business days, whenever possible. The respondent and complainant will be given the opportunity to meet separately with the Title IX Coordinator (or designee) to review the policy and procedure.

7.5.2 A specially trained investigator(s) designated by the Title IX Coordinator will interview the complainant, respondent, and any witnesses. This investigator(s) will also gather any pertinent documentation materials. The investigator will not interview witnesses whose sole purpose is to provide character information. The investigator(s) will then prepare a report detailing the relevant content from the interviews and the documentation materials gathered.

7.5.3 Directly following the conclusion of the investigation, a determination of whether or not to proceed to the administrative resolution (see below) phase will be made. This determination will be based on whether reasonable cause exists to believe that a policy violation may have occurred. If reasonable cause does not exist, the procedure will be concluded at this point. However, Concord may institute other forms of remedial, community-based efforts such as educational initiatives and/or trainings.

7.6 Administrative Resolution
7.6.1 If reasonable suspicion exists to move to the administrative resolution phase of the process, the respondent and complainant will have the opportunity to review the investigative report and the documentation from the investigation. Given the sensitive nature of the information provided in the investigative report, the review of the report must occur in the Title IX Coordinator’s or Director of Human Resources’ office. Ample time will be afforded to the complainant and respondent, within reason, to review the report prior to responding to the allegations.

7.6.2 Following this review, the respondent will be given the opportunity to respond to the alleged violation of policy in the following ways: 1) No response; 2) Not Responsible; or 3) Responsible.

7.6.3 If the respondent is a student and accepts responsibility, the Vice President for Student Affairs (or designee) will be notified and will determine the sanction based on the evidence provided in the investigative report and documentation. The Vice President for Student Affairs (or designee) will schedule a meeting with the respondent to inform him/her of the sanctioning outcome within five business days whenever possible. If this determination and meeting cannot occur within five business days, the Vice President of Student Affairs should provide written notification as to why there is a delay and when to expect a determination and meeting.

7.6.4 The complainant and respondent will be made aware of the sanctioning decision. The respondent and complainant will then have the opportunity to appeal the sanctioning decision by Vice President for Student Affairs or his or her designee. The acceptance of responsibility, however, is not appealable (see Appeals Process).

7.6.5 If the respondent is a student and declines responsibility, or chooses not to respond, a University Hearing Board panel will be convened, unless the student agrees to move to the sanctioning phase without need for a University Hearing Board panel. At no time should a claim of sexual misconduct be heard by the student judicial system. It is a matter for a University Hearing Board panel.
7.6.6 If the respondent is an employee, the results of the investigation will be forwarded to the President for appropriate administrative resolution.

7.7 The Hearing Process

7.7.1 Every effort will be made to convene a University Hearing Board panel as soon as practicable following the conclusion of the investigation – ideally within 15 calendar days after the receipt of the final investigation report. The hearing will follow the process and procedures set out in Concord’s Student Handbook and/or Student Judicial Manual.

7.8 Refusal to Participate

7.8.1 In cases where a complainant and/or respondent is a student and refuses to participate in the investigative process and/or the hearing panel, and where it is determined that reasonable suspicion exists to believe a policy may have been violated, a University Hearing Board panel will convene and determine a finding based on the information available to them. In most cases, refusal to participate in the investigative process will preclude a party’s ability to participate in the hearing panel.

7.9 Appeal

7.9.1 Any party who wishes to appeal the recommendations contained in the report of investigation, as they relate to sexual misconduct or other violations of this policy falling under Title IX, including the sanctions imposed, may do so by submitting that party’s appeal in writing to the Vice President and Academic Dean (hereinafter “Appeals Officer”). Signed appeals should be hand-delivered or emailed in pdf format to the Appeals Officer within three (3) business days of the issuance of the final report of investigation. The Appeals Officer may share a copy of the written appeal with the other party, who may be given an opportunity to respond to the appeal. All responses to the appeal must be submitted in writing to the Appeals Officer within three (3) business days of receiving the copy of the appeal from the Appeals Officer.

7.9.2 Recommendations not related to a student’s alleged sexual misconduct or other student violations of this policy falling under Title IX shall be addressed through applicable Concord policies and procedures, including handbooks, concerning employee and student conduct, as set forth in Section 9.

7.9.3 All appeals and responses are then reviewed by the Appeals Officer to determine if the appeal request meets the limited grounds and is timely. The original recommendations and sanctions will stand if the appeal is not timely or does not fall within the grounds for appeal set forth below, and the decision is final. The original recommendations and sanctions will also remain in effect pending the outcome of any appeal. If the appeal has standing, the Appeals Officer will consider the appeal. The party requesting the appeal has the burden of proving the error, as the original recommendations and sanctions are presumed to have been decided reasonably and appropriately. The only grounds for appeal are as follows:

(i) A procedural or substantive error occurred that significantly impacted the outcome of the investigation, such as substantiated bias or material deviation from established procedures;
(ii) To consider new evidence, unavailable during the original investigation, that could substantially impact the original recommendations or sanctions (a detailed description of this new evidence and its potential impact must be included); or
(iii) The sanctions imposed are substantially disproportionate to the severity of the violation.

7.9.4 Within ten (10) business days of receiving the response(s) to the appeal(s), if any, the Appeals Officer will provide to both parties a Memorandum of Decision.

7.9.5 If the Appeals Officer determines that a material procedural or substantive error occurred, the Appeals Officer may return the matter to the original investigators with instructions to
reconvene to cure the error. When the original investigators are unavailable, another specially trained investigator may be substituted by the Title IX Coordinator to review the appeal. The results of a reconvened investigation cannot be appealed. In rare cases where the procedural or substantive error cannot be cured by the original investigators, as in cases of substantiated bias, the Appeals Officer may order a new investigation on the complaint with new investigators. The results of a new investigation can be appealed, once, on the applicable grounds for appeals.

7.9.6 If the Appeals Officer determines that new evidence should be considered, the Appeals Officer will return the matter to the original investigators to reconsider in light of the new evidence only. The reconsideration of the original investigators is not appealable.

7.9.7 If the Appeals Officer determines that the sanctions imposed are disproportionate to the severity of the violation, the Appeals Officer will return the matter to the investigators, who will modify the sanctions according to the directions of the Appeals Officer. The modified decision of the investigators is final.

7.9.8 Once an appeal is completed, the parties will be notified, simultaneously, of the final determination and any changes that result.

Section 8: Reporting of Violations of this Policy

8.1 Reports of violations of this policy should be made promptly as follows:

8.1.1 Reports of discrimination, harassment, retaliation, or other violations of this policy should be made to the Director of Human Resources;

8.1.2 Reports of sexual misconduct or other violations of this policy falling under Title IX should be made to the Title IX Coordinator;

8.1.3 Reports of violations of this policy involving the Director of Human Resources or the Title IX Coordinator should be made to the Vice President and Academic Dean;

8.1.4 Reports of violations of this policy involving the Vice President and Academic Dean should be made to the President of Concord;

8.1.5 Reports of violations of this policy involving the President of Concord should be made to the Chair of the Concord Board of Governors; and

8.1.6 Reports of violations of this policy involving the Chair of the Concord Board of Governors should be made to the Chancellor of the West Virginia Higher Education Policy Commission.

8.2 If a reporting individual believes that an immediate threat of harm exists to self or others or that an individual has violated federal, state, or local law, the reporting individual should immediately contact law enforcement.

8.3 Individuals responsible for receiving and investigating complaints made under this rule shall ensure victims are notified of their option to seek—or not to seek—assistance from law enforcement and/or campus authorities and the potential consequences of any such election. In addition, victims shall be provided with contact information for the local domestic violence shelter and magistrate court for purposes of determining whether to seek civil relief from the complained-of conduct.

8.4 Upon receiving a report of an alleged violation of this policy, the appropriate administrator listed in Section 8.1 shall promptly investigate the alleged violation contained in the report.

8.5 Although reports of violations of this policy should be made promptly, there is no time limitation on the filing of reports, as long as the accused individual remains subject to Concord’s jurisdiction.
Section 9: Violations of Policy
9.1 Any employee or student who is found to have violated this policy will be subject to administrative action, up to and including termination of employment or dismissal from Concord, as applicable.
9.2 Except as provided in Section 7 of this policy concerning sexual misconduct or other violations of this policy falling under Title IX, violations of this policy shall be addressed as follows:
   9.2.1 Violations by students shall be addressed through Concord policies and procedures on student conduct.
   9.2.2 Violations by employees shall be addressed through the West Virginia Higher Education Policy Commission rules and procedures and the Concord policies and procedures on employee conduct, including applicable faculty and staff handbooks.

Section 10: Retaliation
10.1 Retaliation is a serious violation of this policy. No retaliation should occur against any individual who participates in any way in an investigation of a claim of discrimination, sexual misconduct or harassment, including but not limited to alleging discrimination, sexual misconduct or harassment, supporting a complainant, or for providing information relevant to a claim of discrimination, sexual misconduct or harassment. It will be treated as another possible instance of harassment or discrimination, and should be reported immediately as set forth in Section 8.1. Concord will take appropriate steps to protect individuals who fear that they may be subjected to retaliation.

Section 11: Campus No-Contact Orders
11.1 A campus no-contact order is a directive issued by a campus authority that prevents contact between parties or from one party to another. Such an order may be issued through the formal reporting process (i.e. Student Affairs, Human Resources, or the Office of Public Safety) or under the direction of a Title IX Coordinator. This may apply to communications in-person, online, and other forms of contact, both on- and off-campus. It is important to note that this is different than a civil order, which is issued by a court. Campus no-contact orders may be issued as a sanction or outcome and may also be issued on an interim basis while an incident is under investigation or adjudication. It is important to note that the burden of proof for a campus no-contact order is often less than that required for a court issued order, and the consequences for violating it are also limited to action that can be taken by Concord, such as an additional student conduct charge of failure to comply with a college official. When interim measures to avoid contact between the parties are instituted, in most instances the respondent will be subject to the interim measures.

Section 12: Remedial Action
12.1 Concord will implement initial remedial and responsive actions upon notice of alleged harassment, retaliation, or discrimination, and will take additional prompt remedial and/or disciplinary action with respect to any member of the Concord community, guest, or visitor who has been found to engage in harassing or discriminatory behavior or retaliation.
12.2 Deliberately false and/or malicious accusations of harassment, as opposed to complaints which, even if erroneous, are made in good faith, are just as serious an offense as harassment and will be subject to appropriate disciplinary action.
Section 13: Confidentiality of Reported Information
13.1 Individuals wishing to report violations of this policy must be aware that Concord administrators, depending on their roles, have varying reporting responsibilities and abilities to maintain the confidentiality of the individual making the report. Prior to reporting a violation of this policy to a particular administrator, an individual should inquire as to whether that administrator is bound by certain confidentiality and mandatory reporting requirements. Some Concord resources may be able to maintain confidentiality, offering options and advice without any obligation to inform an outside agency or individual unless the reporting person requested information to be shared or the information indicates an immediate threat of harm to self or others.
13.1.1 If one wishes to keep their identity and the details of an incident confidential, they may find it helpful to speak with on-campus mental health counselor, campus health service provider, or off-campus rape crisis resources or clergy members who can maintain confidentiality. A campus counselor is available to help free of charge. A complainant may wish to consider this option if he or she:
(i) Would like to know about support and assistance, but are not sure if they want to pursue formal action against the individual;
(ii) Have questions or would like to process what happened with someone without involving police or campus disciplinary procedures; or
(iii) Do not want the perpetrator to know that they are seeking help or support.
13.1.2 There are occasions when even confidential resources have some obligations to report, such as in situations of imminent danger and/or sexual abuse of a minor. Thus, Concord cannot guarantee confidentiality to those who report incidents of sexual violence except where those reports are privileged communications with licensed health care professionals. In such instances, Concord will investigate and take appropriate action, taking care to protect the identity of the complainant and any other reporter as best possible in accordance with this procedure.
13.2 When a report of gender-based misconduct is filed, the complainant, the respondent, and all identified witnesses who are named in the investigation, will be notified of Concord’s expectation of confidentiality/privacy. Subject to the issues addressed in Section 13.1, Concord will make all reasonable efforts to maintain the confidentiality/privacy of parties involved in sexual or gender-based misconduct investigations. Breaches of confidentiality/privacy may result in additional disciplinary action.

Section 14: Federal Timely Warning Obligations
14.1 Victims of sexual misconduct should be aware that Concord administrators must issue timely warnings to the Concord community for incidents reported to them that pose a substantial threat of bodily harm or danger to members of the campus community. No such warning will identify a victim or contain information that could do so unless permitted by the victim.

Section 15: Implementation of Policy
15.1 This policy will be implemented using applicable West Virginia Higher Education Policy Commission rules and procedures, Concord policies and procedures, and Concord faculty, staff, and student handbooks. In the event the individual, name, title, or contact information changes for any of the individuals listed in this policy, the President of Concord may revise such information within this policy without resubmittal of this policy through the rulemaking process.
SEXUAL VIOLENCE

Definitions and Procedures in Instances of Sexual Violence
Sexual Violence is any sexual act forced upon someone against their will and includes acts that are verbal, physical, attempted, or completed. West Virginia law defines sexual abuse as intentional touching of a sexual nature. Sexual assault involves sexual penetration with another person without the consent of that person. Lack of consent may result from forcible compulsion or incapacity to consent.

Concord University policy recognizes that sexual assault may occur against a victim who has willingly taken a controlled or intoxicating substance. If the sexual contact occurs after the victim has become temporarily incapable of appraising or controlling his or her conduct, such contact is sanction-able as a sexual offense. Additionally, and separate from the disciplinary action of the University, the accused may be brought to trial under West Virginia state law and subject to action as directed by the court.

Allegations of sexual assault or abuse, including what is commonly referred to as date (acquaintance) rape, are investigated by Concord University and referred to the Office of Public Safety/Campus Police. If you have been the victim of sexual violence you are strongly encouraged to immediately seek medical attention, if needed, and report the incident to law enforcement by calling 911 (North American Emergency Telephone Number) or Concord University Office of Public Safety at (304) 384-5357.

Resources for Victims of Sexual Violence
To advocate for past or current victims of sexual violence, Concord University has an established Sexual Assault Response Team, or SART, composed of trained volunteers to assist you. Current members of the Concord University SART team are:

<table>
<thead>
<tr>
<th>Name</th>
<th>Day Contact</th>
<th>Evening Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mr. Rick Dillon, Chair</td>
<td>304-384-5231</td>
<td>304-920-4373</td>
</tr>
<tr>
<td>Ms. Megan Webber</td>
<td>304-384-5230</td>
<td>304-384-5140</td>
</tr>
<tr>
<td>Ms. Khalilah Workfield</td>
<td>304-384-5230</td>
<td>304-384-5138</td>
</tr>
<tr>
<td>Chief Mark Stella</td>
<td>304-384-5356</td>
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<tr>
<td>Dr. Delilah O’Haynes</td>
<td>304-384-5261</td>
<td></td>
</tr>
<tr>
<td>Dr. Joan Pendergast</td>
<td>304-384-5289</td>
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<tr>
<td>Dr. Susan Williams</td>
<td>304-384-6026</td>
<td></td>
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<tr>
<td>Ms. Terri Philpott</td>
<td>304-384-5282</td>
<td></td>
</tr>
<tr>
<td>Sgt. Terry Moulder</td>
<td>304-384-6333</td>
<td></td>
</tr>
</tbody>
</table>

The Family Refuge Center and The Women’s Resource Center (WRC) are crisis resources for victims of sexual assault and domestic violence and their families. Professional staff and volunteers provide advocacy, information and referral, support, and counseling to abuse victims. Information on the agencies’ websites: Family Refuge Center http://www?familyrefugecenter.org and http://www.wrcwv.org. 24 Hour Hotlines: FRC 1-866-645-6334 and WRC 1-888-825-7835. Family Refuge Center serves Mercer (beginning fall 2016), Monroe, Greenbrier and
Pocahontas Counties; WRC serves Raleigh, Fayette, Summers, and Nicholas counties in West Virginia.

Other Rape Crisis Centers in West Virginia may be found via the **Foundation for Rape Information Services (FRIS)** website [http://www.fris.org/](http://www.fris.org/). The FRIS website contains comprehensive information and resources regarding sexual violence/assault.

The **National Sexual Assault Hotline** telephone number is 800-656-4673(HOPE). The free hotline provides immediate assistance to victims of sexual violence.

**Southern Highlands Community Mental Health Center** in Princeton, West Virginia operates a free 24-hour crisis line. Phone: 800-615-0122. Counseling services are available.

The Concord University Office of Public Safety offers the following tips for preventing sexual assault:

1. Residential students should always carry their room keys with them, be aware of where they are going, and know a quick and safe way home whenever practical. If you are at a bar or party, make sure you have a plan to arrive home safely.
2. Carry a fully-charged cell phone with you at all times.
3. Be aware that sexual assaults are not often perpetrated by an unnamed attacker on the street. Usually it's someone you know. About 85 percent of sexual assault victims are familiar with the perpetrator.
4. Have a friend go with you so you can watch out for each other.
5. Don’t leave your drink unattended or allow others access to your drink due to the possibility of date rape drugs.
6. Beware of how much alcohol you and your date consume.
7. Avoid dates who have domineering or controlling personalities.
8. Clearly communicate and stand up for your rights; don’t be pressured into doing something that you do not want to do.
9. Take a self-defense class. Most people who take self-defense courses feel empowered to handle more serious situations.

**What to Do If You Are Sexually Assaulted**

1. Get to a safe place.
2. If on campus, contact the Office of Public Safety, a responsible official (e.g. Resident Assistant or Director, advisor) or a friend or call 911.
3. Preserve evidence (e.g. do not shower, dispose of clothing or other evidence, etc.).
4. Seek medical attention (e.g. go the hospital Emergency Room—in Athens, the closest ER is Princeton Community Hospital; request a forensic nurse or SANE).
5. Seek counseling (e.g. SART members, Concord Counseling Center, community or private mental health professionals, 24-hour crisis lines).

**What to Do If a Friend is Sexually Assaulted**

In addition to assisting your friend with the above:

- Be supportive. Don’t be judgmental.
- Be reassuring and a good listener.
• Encourage your friend to report the sexual assault to a responsible official.

Although most sexual assaults involve male perpetrators and female victims, sexual assaults can involve same sex couples or women perpetrators and male victims. The same tips, advice, and procedures should be followed regardless of the sex of the perpetrator or victim.

PREVENTION OF SEXUAL VIOLENCE

Bystander Intervention

Bystanders are individuals who notice a behavior or situation that could lead to a negative scenario and are faced with the choice to: help, do nothing, or contribute to the negative behaviors. There are two types of bystanders: (1) Passive bystanders do nothing; (2) Active bystanders do something.

Bystander intervention addresses the behavior of others that surround an act or pattern of abuse, offering an opportunity to address behaviors BEFORE violence occurs. It is always better to prevent violence!

The idea behind bystander intervention is to SAFELY intervene when you see a potentially dangerous, undesirable, or pre-violent situation. Men and women can intervene by doing the following:

• Distract the person who is acting inappropriate or aggressively
• Make certain that the potential victim makes it home safely
• Grab a friend—or two—to help you intervene
• Act as if you are with the potential victim, even if you aren’t
• Act as if you need to speak privately with the potential victim and lead them away to a public place from the potential perpetrator

CONCORD UNIVERSITY
PROTOCOL AND PROCEDURES FOR SERVING STUDENTS WITH DISABILITIES COVERED UNDER SECTION 504/ADA

PURPOSE:
To establish procedures for identifying students with disabilities and providing reasonable accommodations in compliance with Section 504 of the Rehabilitation Act and the Americans with Disabilities Act.

COORDINATION OF SERVICE:
Office of Disability Services
Student Center, Main Floor, Room 107

5 From FRIS Violence Prevention Toolkit, Bystander Intervention Training Presentation
PROCEDURE:
1. Admissions Office sends to all new students, upon acceptance, the Special Student Criteria Form, which provides students the opportunity to disclose a disability to the institution. This form, when returned to the Office of Disability Services, constitutes the student’s initial self-identification and request for accommodations. The timely submission of this form is encouraged but not a prerequisite for receiving services, nor does the submission of this form alone guarantee the provision of services (see numbers 4-9 below).

2. Current students requesting services should contact the Office of Disability Services to register, provide documentation, and request accommodations. The office is located on the lower level of the Student Center.

3. Faculty and staff, University offices, Student Support Services, Academic Success Center, Admissions, Counseling Center, and Student Affairs should refer any student who discloses a disability and/or requests accommodations to the Office of Disability Services.

4. After the student self-discloses (via the Special Student Criteria Form or contacting the Office of Disability Services), the student should make an appointment with the Disability Services Coordinator, who will register the student using the Office of Disability Services Registration Form, accept appropriate documentation for the disability, and begin the process of determining and implementing appropriate accommodations.

5. Providing appropriate documentation of the disability is the student’s responsibility, although the Office of Disability Services may assist in this process by securing the student’s signature on the Office of Disability Services Permission for Release of Information Form and forwarding it to the applicable agency, school or professional. Appropriate documentation from a physician, therapist, vocational rehabilitation counselor, or other professional qualified to make the diagnosis must be current (no older than five years), be presented on letterhead stationery, state the specific diagnosis/disability, include the professional’s recommendation (if any) for accommodations needed to assist with the academic program, and list any medications the student is taking for the disability. A recent high school Individual Education Program (IEP) or Transitional Plan may be used as documentation, but it must contain a diagnosis and recommendations for accommodations.

6. While awaiting requested supporting documentation, Concord University is under no legal obligation to provide services; however, some reasonable accommodations may be made at the discretion of the Office of Disability Services and other involved faculty, staff and administrators. In the event the student claiming a disability has never been professionally diagnosed and therefore does not have supporting documentation, Concord University is not obliged to provide or fund the required evaluation. However, the Office of Disability Services may assist the student in locating an appropriate professional to complete the evaluation or refer the student to a Division of Rehabilitation Services office for possible assistance with the evaluation and diagnosis process.

7. Within a week of the submission of documentation of the disability, the Office of Disability Services will provide to the student a response granting or denying the requested accommodations and begin coordinating the approved accommodations. Accommodations will be implemented in a reasonable time period specific to the request, and although coordinated by the Office of Disability Services may be provided by any number of University offices and personnel, including faculty, staff and administrators as well as the
Office of Disability Services, depending on the nature of the accommodations. When necessary, the Office of Disability Services may make a written referral of the student to other campus offices using the Office of Disability Services Referral Form.

8. All documents, forms, and other written information regarding the student’s disability are considered confidential and will be stored securely in locked file cabinets in the Office of Disability Services. With the written permission of the student (secured on the Office of Disability Services Registration Form), the Office of Disability Services may share with other University personnel only the information necessary for those personnel to provide the requested accommodations and to serve the best interests of the student.

9. If a student believes that the services or accommodations provided or recommended do not meet his/her needs, the student should consult the Concord University Grievance Procedure for Students with Disabilities Covered under Section 504/ADA. Such grievances are processed by the 504/ADA Compliance Officer for students, Dr. Cheryl Barnes, Associate Academic Dean.

**NOTE:** The University encourages students to request the desired accommodations as early in the semester as possible. In the event the student chooses to delay registering with the Office of Disability Services, providing documentation and/or making a request for accommodations, the University will not provide retroactive accommodations, but will upon the student’s request begin the procedure for approving and implementing future accommodations.

**CAMPUS ACCESS PLAN**

The Concord University Campus Access Plan allows University community members with a disability meaningful access to services, events, and classes.

The campus ADA Coordinator is Mr. Rick Dillon, Vice President of Administration and Associate Dean of Students. He may be reached at telephone number 1-800-344-6679, extension 5231, or by mail at Campus Box D-129, P.O. Box 1000, Concord University, Athens, WV 24712. Mr. Dillon may also be contacted by e-mail: rdillon@concord.edu.

The campus 504 Coordinator is Dr. Cheryl Barnes, Associate Academic Dean. She may be reached at telephone number 304-384-5220 or by e-mail: cbarnes@concord.edu.

The University Disability Services Coordinator is Ms. Nancy Ellison. The Office of Disability Services is located on the ground floor of the Student Center and can be reached by telephone at 1-800-344-6679, extension 6086, or by mail at Campus Box 86, P.O. Box 1000, Concord University, Athens, WV 24712. Ms. Ellison may also be contacted by e-mail: nellison@concord.edu.

**SERVICES AND PROGRAMS**

1. The majority of campus services and programs are housed in accessible buildings.
2. The following buildings are not accessible to persons with mobility impairment.
   a. Bonner House
   b. Observatory
   c. Sarvay Residence Hall
3. The following buildings are partially accessible to persons with mobility impairment.

**Carter Center** - The elevator in the Carter Center is not ADA-compliant; therefore access to classrooms on the second floor of the building is limited to only some wheelchairs.

**Maintenance Building** - Although this building has a ramp, fully accessible bathrooms can be found on the main floor of the Fine Arts Building located next to the Carter Center.

4. In the event a student with a mobility impairment needs to access a service housed in one of the inaccessible or partially inaccessible buildings, the student should contact the designated responsible person or the campus Disability Coordinator to administer an accommodation which allows the student meaningful access to the service.

5. For each building, the designated responsible person and telephone extension is provided:

- **Bonner House**: Kathy Ball (Director of Bonner Services) 6009/6080
- **Carter Center**: Kevin Garret (Athletic Director) and Anita Conner (Administrative Assistant to the Athletic Director) 5347
- **Maintenance Building**: Gerry VonVille (Physical Plant Director) 5266
- **Sarvay Residence Hall**: Bill Fraley (Director of Residence Life) 5231
- **Wooddell Residence Hall**: Bill Fraley (Director of Residence Life) 5231
- **Mill Street Hall**: Bill Fraley (Director of Residence Life) 5231
- **ALEF House I**: Bill Fraley (Director of Residence Life) 5231
- **ALEF House II**: Bill Fraley (Director of Residence Life) 5231

When the designated responsible person becomes aware of, or is contacted by, a student with mobility impairment who needs access to a service housed in a building for which he or she is responsible, that person should work to provide meaningful access by offering the service to that student in an alternate, accessible, and appropriate location. If a confidential reason is needed for meeting space, please contact Nancy Ellison, Disability Services Coordinator at 6086.

6. If the student’s need for access to the services housed in one of the inaccessible buildings is frequent, regular and ongoing, serious consideration should be given to the feasibility of a physical modification.

7. Requests for access to services should be addressed immediately and a solution provided within two working days (with the exception of solutions that require physical modifications).

8. Students with disabilities who anticipate the need for access to services in buildings that are inaccessible or partially inaccessible should make this need known as soon as possible to allow sufficient time for the designated responsible person to develop and implement a method of access.

9. Whenever the designated responsible person cannot promptly and easily identify a method of meaningful access, he or she should coordinate an appropriate response with Nancy Ellison, the campus Disability Services Coordinator at telephone number 304-384-6086, or by mail at Campus Box 86, P.O. Box 1000, Concord University, Athens, WV 24712.
EVENTS
1. Whenever possible, events will be scheduled in rooms and buildings that are accessible to those with disabilities.
2. Posted or distributed notices of events should include the name and number of the campus Disability Services Coordinator, who can arrange accommodations for those with disabilities. Persons with a disability should contact Nancy Ellison, extension 6086, if special accommodations are required for events.
3. The Disability Services Coordinator will give immediate attention to the request for accommodations. Events will be moved to accessible locations, preferential seating will be provided, and/or other reasonable accommodations will be made.
4. Those with a disability who anticipate the need for accommodations at campus events should make this need known as soon as possible to allow sufficient time for accommodations to be developed and implemented.

CLASSES
1. Most classes are held in accessible buildings and areas.
2. If the student selects a class to meet in a location that is physically inaccessible to the student, he/she should certainly register for the class.
3. After registration, students with a disability should immediately deliver a copy of the Registrar’s printout of their schedule to the Associate Dean of Academic Affair’s Office, A-240 on the second floor of Marsh Hall.
4. The Associate Academic Dean’s Office, is responsible for arranging classroom locations and will address any physical accessibility issues apparent in the student’s schedule, and if necessary, move classroom locations to accommodate the student.
5. The Associate Academic Dean’s Office will notify the student of any changes in classroom locations, courses listing, so that any later changes in the classroom locations will not be made without considering the presence of a student with a disability.
6. The student’s timely registration, prompt delivery of the schedule to the Associate Academic Dean’s Office, and notification of any apparent accessibility issues should allow sufficient time for the necessary accommodations to the arranged and also prevent later classroom changes that would impede the student’s access to class.

PROCEDURE FOR ADMINISTERING TESTING ACCOMMODATIONS
1. Any student with a disability requesting academic accommodations must be registered with the Office of Disability Services (ODS), Student Center, ground floor, Room 107.
2. The student requesting accommodations must provide the Office of Disability Services (ODS) with documentation to verify disability diagnosis. Documentation must be from a physician, therapist, vocational rehabilitation counselor, or other professional qualified to make the diagnosis, and must meet the following requirements:
   a. Be on letterhead stationery
   b. State the specific diagnosis/disability
   c. Include the professional’s recommendation (if any) for accommodations needed to assist with the academic program
   d. List any medications the student is taking for the disability
   e. Be dated within the past 5 years or from a high school if an IEP
3. ODS will write a memo to faculty members detailing appropriate accommodations. The student is responsible for providing a copy to each professor(s) whom accommodation is being requested. The professor may meet with the student in private to discuss the accommodations and may address any concerns or questions to ODS.

**NOTE:** (a) student does not have to disclose any details about his/her disability to the faculty member, (b) the memo does not contain an accommodation ending date because once it is written, it is valid until changed and may be used as is until the student has graduated or is no longer enrolled at Concord, (c) concerns must be resolved immediately. Faculty must not refuse to provide accommodations; instead, the faculty member should postpone the situation in question (e.g. testing) and discuss his/her concern with ODS.

4. When a professor announces an upcoming test, or the student sees on the syllabus that one is approaching, the student should speak with the professor to remind him/her of the testing accommodation and the need to either deliver a copy of the test to ODS or arrange for alternative testing accommodations. The student is also required to speak with his/her disability service provider in ODS to schedule the test.

5. A disability service provider from ODS will contact the professor to confirm the test date, time and delivery method.

6. The professor is responsible for delivering the test to ODS whether in person, or through campus mail, e-mail, or a responsible student worker. The professor should include any instructions important to the administration of the test (for example, what materials, if any, the student may use, such as dictionary, books, handouts, calculators, etc.).

7. Every effort will be made to administer the test at the same time as it is scheduled for the class except if the student’s schedule for other classes before and/or after the test would interfere with the accommodation of extra time. The only other exception would be if several other tests have already been scheduled at the same time in ODS and there is no room for the student to work in a quiet environment. In these cases, the test may be given shortly before or after the regular time.

8. Professional staff in ODS cannot be free to continually proctor the student throughout the exam. However, the student is not allowed to bring his/her backpack or materials (other than those the professor specified as acceptable) into the exam space, and any paper required is provided by ODS. ODS staff will periodically check on the student during the test and a camera is used to observe their behavior when not continuously monitored. Any irregularities will be reported to the professor.

9. Once the student has completed the test, ODS will return it to the professor as soon as possible either in person or in a sealed-signed envelope. Professors should notify the disability service provider of any preference in return procedures (for example, under the door of the office, in the Division mailbox or with the Division secretary if the professor is not available).

10. Professors who prefer to provide the testing accommodations themselves should consult with ODS to ensure that the appropriate accommodations are delivered in a suitable fashion.

**As a final note to both students and professors, we ask your cooperation in following these procedures. You must remember how many there are of you, and yet only one professional on campus providing this service. With your assistance, in fulfilling your responsibilities, we can smoothly meet the University’s obligation to provide special testing accommodations.**
DISABILITY RESTROOMS
Disability restrooms are found in the following buildings:
1. North Tower Residence Hall - The unisex ADA compliant restroom is located in the main lobby, immediately to your right upon entering the building.
2. Jerry and Jean Beasley Student Center - There are two compliant restrooms, one male and one female, located on the 2nd floor of this building.
3. Marsh Library - There are two compliant restrooms, one male and one female, located on the ground floor of the Marsh Library. Use the disability entrance on the provided disability pathway to access the restrooms. There is a unisex ADA bathroom located on the main Library floor.
4. Marsh Hall (admin. building) - There are six ADA compliant restrooms, three male and three female in Marsh Hall. One male and one female compliant restroom is located on each of three floors.
5. Science Hall - The ADA compliant restrooms (1 male and 1 female) are located on the ground floor of the Science Hall.
6. Fine Arts Building - There are two compliant restrooms, one male and one female, located on the main floor of this building. Follow the disability pathway, enter at the automatic disability door, the bathrooms will be immediately on your right.
7. Carter Center - ADA compliant unisex restrooms are located off the main entrance, in the Athletic Office’s area.
8. Rahall Technology Center – This building has accessible bathrooms on each floor.
9. University Point – This building has accessible bathrooms on each floor.

DISABILITY-ACCESS MAP
For information referencing accessible pathways, and entrances, please consult the Concord University Campus Access Maps, located in the Concord University Student Handbook, and on the campus signs located in front of the Student Center, in front of the Mill Street Residence Hall, and the Rahall Technology Center. A printed map detailing pathways of accessibility can be obtained from the Student Center Main Office, the Office of Admissions, or on the University webpage. The Campus Access Plan is also available in Braille and can be obtained at the Office of Disability Services.

SERVICE AND ASSISTANCE ANIMALS
Concord University is committed to compliance with state and federal laws regarding individuals with disabilities. Members of the University community who seek reasonable accommodation for disabilities should contact the Office of Disability Services, located on the ground floor of the Jerry and Jean Beasley Student Center, Room 107. Students requesting to have service or assistance animals in the residence halls will also need to communicate with the Office of Housing and Residence Life or Student Affairs to receive permission and make arrangements with the Director of Housing and Residence Life for the animal to reside in University owned housing.

The following information includes various laws governing service or assistance animals, including definitions of service and assistance animals.
- Title II of the American Disability Act (ADA) applies to state and local governmental entities, including all public colleges/universities and states that public entities must
modify policies, practices or procedures to permit the use of a service animal by an individual with a disability. Under Title II, a service animal is defined as any dog that is individually trained to do work or perform tasks (directly related to the disability) for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Under Title II, the Department of Justice explicitly states that animals other than dogs are not defined as service animals, except for special provisions permitting miniature horses). Additionally, animals that serve solely as crime deterrents or provide emotional support, comfort or companionship are not considered service animals under the DOJ’s definition in Title II.

- Title III of the ADA applies to business and nonprofit entities that are “public accommodations” such as public and private colleges/universities and states that individuals with disabilities shall be permitted to be accompanied by their service animals in all areas of a place or public accommodation. As in Title II, the definition of service animal is restricted and does not include animals other than dogs, animals that are not effectively controlled or housebroken, or animals that are emotional support animals.

- Section 504 of the Rehabilitation Act applies to any institution receiving federal financial assistance, which includes nearly all public and private colleges and universities and states that a college/university may not impose upon a student with disabilities any policy that has the effect of limiting the participation of the student with disabilities in the University’s educational program or activity. The Department of Education’s Office for Civil Rights has adopted the definition of service animal provided by Title II and Title III for their interpretation of Section 504 of the Rehabilitation Act.

- The Fair Housing Act applies to residential “dwellings”, including “any building, structure, or portion thereof which is occupied as, or designed or intended for occupancy as, a residence by one or more families.” §42 U.S.C. 3602(b) and states that it is unlawful to discriminate against any person in the terms, conditions, or privileges of sale or rental of a dwelling, or in the provision of services or facilities in connection with such a dwelling because of a disability of that person. To date, there has not been affirmation by the court system as to whether the FHA applies to residential dormitories as there is legal debate whether “family” includes a single individual according to the legal definition. The FHA applies only to residential dwellings and not to academic, administrative and common areas on campus.

After reviewing the aforementioned laws, Concord University has developed the following Service and/or Assistance Animal policy:

- With respect to a request for a service or assistance animal, Concord University will determine, on a case by case basis, and in accordance with applicable laws and regulations, whether such animal is a reasonable accommodation on campus. In doing so, the University must balance the needs of the individual with the impact of the animal on other campus community members.

- Where it is not clear that an animal is a service animal as defined by the ADA, Concord may require sufficient information and documentation to determine whether the animal qualifies as a service or assistance animal under disability legislation. The University may require any or all of the following:
  - Documentation from a treating physician or mental health provider showing that the service or assistance animal is required in order for the student to be
successful in completing his/her degree requirements, including how the animal assists the student.

- Documentation detailing or verifying the appropriate training of the service or assistance animal.
- Documentation from a veterinarian that the animal is current on vaccinations and all veterinary care, including flea and tick control.
- Documentation that said veterinary care is kept up to date throughout the duration of the animal’s residency on campus.
- For assistance animals which do not meet the requirements stated by Title II and Title III of ADA legislation, but which might meet requirements under the Fair Housing Act, and have been approved by the Director of Housing & Residence Life, the following policy will be enforced:
  - Assistance animals will be permitted only in the residence hall in which the approved student resides, and must be harnessed, leashed, or tethered when not in the resident’s individual room. Assistance animals will not be permitted in academic buildings, administrative buildings, or residence halls in which they do not reside.
  - In order to ensure the safety of others as well as the animal, assistance animals must be harnessed, leashed, or tethered at all times on University Property, with the exception of the resident’s individual room. Assistance animals must also be kept in a cage or carrier in the room when the student is not present in the room.
  - For all residential students who are approved to have service or assistance animals living in their residence hall room the following guidelines will be enforced.
    - Residents with service or assistance animals may be required to pay the additional private room fee, unless they are able to provide a roommate who agrees to share a room with the service or assistance animal.
    - Residents may be subject to monthly health and safety inspections, in addition to the regular bi-semester inspections.
    - Residents with service or assistance animals will be required to complete additional documentation with Office of Residence Life Staff as mentioned above.
    - Residents must read and sign the Service/Assistance Animal in Residence Hall Agreement.

CONCORD UNIVERSITY
GRIEVANCE PROCEDURE FOR STUDENTS WITH DISABILITIES COVERED UNDER SECTION 504/ADA

An internal grievance procedure provides for prompt and equitable resolution of complaints alleging an action prohibited by the Americans with Disabilities Act (ADA) and by the Department of Education regulations implementing Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S. 794). Section 504 states, in part, that “no otherwise qualified handicapped individual shall, solely by reason of his handicap, be excluded from the
participation in, be denied the benefits of, or be subject to discrimination under any program or activity receiving federal financial assistance.”

Campus Process
Student-related 504/ADA complaints should be addressed to the Associate Academic Dean, P.O. Box 1000, Concord University, Athens, West Virginia, 24712-1000 (304-384-5241), who has been designated administrative responsibility for student-related 504/ADA compliance efforts.

1. A complaint should be filed in writing or verbally, contain the name, address, and contact information of the person filing it, and briefly describe the alleged violation of the regulations.

2. A complaint should be filed within 30 working days after the complainant becomes aware of the alleged violation. (Processing allegations of discrimination that occurred before this grievance procedure was in place will be considered on a case-by-case basis.)

3. An investigation, as may be appropriate, will follow a filing of complaint. The investigation will be conducted by the Associate Academic Dean or his/her designee(s). These rules contemplate informal but thorough investigations, affording all interested persons and their representatives, if any, an opportunity to submit evidence relevant to a complaint.

4. A written determination as to the validity of the complaint and a description of the resolution, if any, will be issued by the investigator and a copy forwarded to the complainant within 30 working days after its filing, unless the investigation is delayed by special circumstances beyond the University’s control.

5. The Associate Academic Dean will maintain the files and records of Concord University relating to the complaints filed.

6. The complainant can request a reconsideration of the case in instances where he or she is dissatisfied with the resolution. The request for reconsideration should be made within 20 working days to Dr. Kendra Boggess, President of Concord University.

7. The right of a person to a prompt and equitable resolution of the complaint filed hereunder will not be impaired by the person’s pursuit of other remedies such as the filing of a Section 504 or ADA complaint with a federal or state department or agency. Using this grievance procedure is not a prerequisite to the pursuit of other remedies, although complainants are encouraged to make use of internal resolution processes at the campus level.

8. These rules will be construed to protect the substantive rights of the interested persons, meet appropriate due process standards and assure that Concord University complies with the ADA, Section 504 and their implementing regulations.

External Process
The United States Office for Civil Rights (OCR) is the federal agency responsible for addressing complaints related to discrimination on the basis of disability. Complaints must be filed in a timely manner with OCR. The U.S. Office for Civil Rights can be reached by phone at (215) 596-6772 (Voice) or 596-6794 (TTY). OCR’s policies and procedures may change over time, so please contact the regional office directly with questions and for deadlines for filing.
Helpful Techniques
Effective techniques to problem resolution involve clearly stating the problem and expected outcomes and identifying those who can assist with the issue. Be certain that you have focused your concerns around issues that can be addressed. Furthermore, analyze alternative solutions to determine those that are acceptable and unacceptable. Articulate reasons for the choices you make. In situations that are heavy with emotion, it is often helpful to write an outline of concerns so that you have clear focus of the issues you are trying to resolve. Keep summary notes on your interactions in order to more accurately recall the sequence of events related to the situation.

FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)
(from 2015-2016 Concord University Academic Catalog)

The Family Educational Rights and Privacy Act or FERPA is a federal law that affords students certain rights with respect to their educational records. These rights include:

1. The right to inspect and review the student’s education records within 45 days of the day the university receives a request for access. Students must submit written requests to our office that identify the record(s) they wish to inspect. The university official will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the university official to whom the request was submitted, that official shall advise the student of the correct official to whom the request should be addressed.

2. The right to request the amendment of the student’s education records that the student believes are inaccurate or misleading. Students may ask the university to amend a record that they believe is inaccurate or misleading. They should write the university official responsible for the record, clearly identify the part of the record they want changed, and specify what it is inaccurate or misleading. If the university decides not to amend the record as requested by the student, the university will notify the student of the decision and advise the student of his or her right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

3. The right to consent to disclosures of personally identifiable information contained in the student’s education records, except to the extent that FERPA authorizes disclosure without consent. One exception which permits disclosure without consent is disclosure to school officials with legitimate educational interests or concerns of health and safety. A school official is a person employed by the university in an administrative, supervisor, academic or research, or support staff position (such as health staff); a person or company with whom the university has contracted (such as an attorney, auditor, or collection agent); a person serving on the Board of Governors; or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility.
4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by Concord to comply with the requirements of FERPA.

Directory Information: FERPA allows for the designation of certain academic record information as “directory information” [academic record information not requiring written permission prior to release]. Concord defines directory information as follows:
- Student’s name
- Local and Permanent address
- Telephone Number(s)
- Major field of study (including second majors, minors, etc.)
- Whether a student is currently enrolled
- Enrollment status (full-time, half-time, etc.)
- Class (freshman, sophomore, etc.)
- Academic level (associate, undergraduate, graduate, professional)
- Anticipated graduation date
- Certification of application for degree
- Dates of enrollment
- Degree(s) earned, including date, honors and level of distinction
- Participation in officially recognized activities and sports
- Weight and height of members of athletic teams

Directory information will be withheld if requested by the student. To withhold directory information, the student should contact the University Registrar’s Office, Room A-202, Marsh Hall, 304-384-5236.

FERPA DISCLOSURE
The Family Educational Rights and Privacy Act (FERPA) requires that the student authorize the University prior to release of any academic record information to a third party. Students may consent to disclose educational records to third parties at their discretion. Consent is limited to particular instances, as allowed by the student and by law. To facilitate the consent process, students may complete an electronic FERPA release, granting consent to third parties. Students are encouraged to sign FERPA releases in advance for individuals who may need on-going permission, including parents; spouses; legal dependents; employers; and third-party agencies that may need financial aid or grade information. Students may rescind consent or change the type of information to be released through the same process as permitting consent. To allow the release of information electronically, students should follow the steps below:
1. Log into MyCU (http://mycu.concord.edu)
2. Click on FERPA Release
3. Enter your Username and Password
4. Complete the form, assigning a PIN number for the individuals to whom you are granting permission for release of your indicated university information
5. Provide the PIN number to the person(s) to whom you are allowing information access. NOTE: Information will not be released to an authorized individual without the person knowing the PIN. This is for your protection.
Concord University will release academic information on tax dependent students to their parents. This requirement is allowable with the guidelines of FERPA. Documentation must be presented prior to the information being shared. Any records obtained by a campus police unit are not considered confidential since police activity is a matter of public record. Persons employed by the University may view a student’s educational records without prior consent. These officials are required to keep any information gleaned from such records confidential from unauthorized parties.

In disciplinary proceedings where a violent crime or non-forcible sex offense (including sexual harassment) has been committed, the University may disclose the result to the victim. The University may also disclose the name, offense, and sanction received by a guilty student to the public.

**Required Demographic Information**
Concord University procedures require the annual collection of specific demographic data for each student: local mailing address and emergency contact confirmation.

**PROCEDURE REGARDING EMERGENCIES AT CONCORD UNIVERSITY**

Concord University recognizes that one of its primary responsibilities is protecting the health, welfare and safety of its students, staff, faculty, and visitors. Toward this end Concord exercises every practical means to prevent emergencies from occurring. However, since emergencies still may occur, the University has established procedures for specific types of crises.

Although the general safety of the University community is primarily monitored by the Public Safety staff, administrative and supervisory personnel, all members of the University community must cooperate if this responsibility is to be fully met.

The University expects everyone in the University community to support its efforts to provide a safe, orderly, healthful environment. Such support is required for maximum safety and security. Therefore, Concord will not tolerate any act that interferes in any way with its efforts to provide for the general safety of the University community.

The University will exercise appropriate disciplinary measures, including civil/criminal prosecution, against anyone who intentionally creates an emergency, who deliberately creates a false emergency, or who renders inoperative any fire alarm system or safety equipment. The University will apply the same measures to anyone who interferes with, or fails to cooperate with, university personnel at all levels, or with public safety personnel during the process of dealing with emergency, or when implementing any emergency procedure.
CONCORD UNIVERSITY TOBACCO USE

TOBACCO USE IS PROHIBITED:
- Within all campus buildings
- In all public areas within residence halls, including (but not limited to): lobbies, lounges, elevators, restrooms, recreation rooms, laundry rooms, storage rooms, and kitchens
- Within twenty-five (25) feet of any entrance to any campus building including residence halls
- Within the confines of Callaghan Stadium and Anderson Field and within twenty-five (25) feet of the main entrances to Callaghan Stadium and Anderson Field, and Concord University may prohibit tobacco use at future outdoor athletic facilities of a similar nature at the discretion of the Athletic Director

FACULTY AND STAFF DIRECTORY

An up-to-date list of Concord University faculty and staff is found on the Concord University website [http://www.concord.edu/fsdirectory.php](http://www.concord.edu/fsdirectory.php)
**EMERGENCY NUMBERS**

(Numbers are subject to change. Please check the CU website and local directories for updates.)

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
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<tbody>
<tr>
<td>Athens Medical Center</td>
<td>304-384-7325</td>
</tr>
<tr>
<td>Athens Police</td>
<td>304-384-3525</td>
</tr>
<tr>
<td>Athens Fire Department</td>
<td>911/304-384-7333</td>
</tr>
<tr>
<td>Concord University Emergency Police Line</td>
<td>911</td>
</tr>
<tr>
<td>Concord University Office of Public Safety-Non-Emergency</td>
<td>304-384-5356, 5357,5965,6333, 304-333-1243 (night cell)</td>
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<tr>
<td>County Emergency Dispatch</td>
<td>911</td>
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<tr>
<td>Director of Residence Halls</td>
<td>304-384-5231</td>
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<tr>
<td>S.A.F.E. (Victim’s Advocate Beeper)</td>
<td>304-384-7820</td>
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<tr>
<td>Sexual Assault Response Team (8am-4:30pm)</td>
<td>304-384-5231</td>
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<tr>
<td>Southern Highland Crisis Counseling Line</td>
<td>1-800-615-0122</td>
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<tr>
<td>WV Poison Center</td>
<td>1-800-642-3625</td>
</tr>
<tr>
<td>WV State Fire Marshal</td>
<td>1-800-233-FIRE</td>
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<tr>
<td>WV State Police</td>
<td>304-425-2101</td>
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<tr>
<td>Women’s Resource Center (long distance call)</td>
<td>304-255-2559</td>
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<tr>
<td>24hr Rape Crisis Center (24-hour hotline—toll free)</td>
<td>866-399-7273, 800-656-HOPE</td>
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<tr>
<th>RESIDENT DIRECTORS</th>
<th>HOME</th>
<th>MAIN DESK</th>
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<tr>
<td>North Tower</td>
<td>304-384-5138</td>
<td>304-384-5132</td>
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<tr>
<td>South Tower/Mill Street Hall/Alef House 1</td>
<td>304-384-5139</td>
<td>304-384-5133</td>
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<tr>
<td>Wilson &amp; Sarvey Halls</td>
<td>304-384-5140</td>
<td>304-384-5136/304-384-6200</td>
</tr>
<tr>
<td>Wooddell Hall/ALEF House II</td>
<td>304-384-5142</td>
<td>304-384-5135</td>
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<thead>
<tr>
<th>OTHER IMPORTANT NUMBERS</th>
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<tr>
<td>ADA/504 Compliance Issues-Office of Disability Services</td>
<td>304-384-6086</td>
<td></td>
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<tr>
<td>Academic Success Center</td>
<td>304-384-6074</td>
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<tr>
<td>Career Services</td>
<td>304-384-5325</td>
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<tr>
<td>Counseling Center</td>
<td>304-384-5290</td>
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<tr>
<td>Concord University Switchboard/Lost &amp; Found/Info Desk</td>
<td>304-384-5246</td>
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<tr>
<td>CVS Pharmacy</td>
<td>304-384-7851</td>
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<tr>
<td>Jerry &amp; Jean Beasley Student Center Office</td>
<td>304-384-5310</td>
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<tr>
<td>Mercer County Health Department Clinic</td>
<td>304-324-8851</td>
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<tr>
<td>Athens Post Office</td>
<td>304-384-7056</td>
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<tr>
<td>Athens Town Hall</td>
<td>304-384-3525</td>
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<tr>
<td>BB&amp;T</td>
<td>304-384-9697</td>
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<tr>
<td>Deli Mart</td>
<td>304-384-9057</td>
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<td>First Community Bank</td>
<td>304-384-9010</td>
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<td>Gino’s Restaurant</td>
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