

The Office of Financial Aid at Concord University has received the electronic results from the U.S. Department of Education that summarizes the information provided by you in the Free Application for Federal Student Aid (FAFSA) for (Aid year). You should have received your results either electronically or through regular mail, as well.

There are issues with your application that need to be resolved before you eligibility can be determined. Examples of common errors are listed below:

- You may need to provide income information in Step 2
- You and/or your parent, if required, may not have signed your FAFSA on the Web application or correction
- You may have reported the same amount of adjusted gross income and taxes paid.

Please review your FAFSA results to determine the issue with your application. You will need to make necessary corrections at www.fafsa.gov by using your U.S. Department of Education Personal Identification Number (PIN). You may retrieve your PIN at www.pin.ed.gov.

We cannot process your application for financial aid until you correct your FAFSA. You may contact us if you need assistance.

Sincerely,

Office of Financial Aid

Concord University

304-384-6069

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