How To Guide
Create a Student User Account (1 of 11)

Purpose
This guide highlights the steps to create a Student User Account. This process includes creating both a Login.gov and an ArmyIgnitED account. The Student will need their CAC and a device that can read their CAC (i.e. laptop or desktop) to complete this registration.

- If you do not have a Login.gov account proceed to Step 1.
- If you have an existing Login.gov account but need to update it to with your .mil address, sign in to your login.gov account and proceed to Step 15:
- If you have an existing Login.gov account, and it is already setup with your .mil account, proceed to Step 20:

Steps to Create a Student User Account

2. Click Create an account to start the process of creating your Login.gov account.
3. Enter the .mil email address that you want associated with the account then click Submit.

Note: You can only associate your CAC card with one Login.gov account.
Steps to Create a Student User Account

**Note:** You will be presented with a completion screen informing you that a confirmation link has been sent to the .mil email address you entered in the previous step.

Clicking **Resend** will resend the confirmation link to the .mil email address you listed.

Clicking **use a different email address** will return to the previous page and allow you to re-enter a different email address if needed.

4. Log in to the .mil email account you requested the confirmation code to be sent to and find your confirmation email.
5. Click **Confirm email address** and you will be automatically redirected back to the Login.gov account creation process.
How To Guide
Create a Student User Account (3 of 11)

Steps to Create a Student User Account

6. Create a strong password and click continue.

Password Safety Tips: The longer and more unusual the password, the harder it is to guess. Avoid using common phrases and repeating passwords from other online accounts (banks, email address, social media, etc.).

Note: Clicking Show Password will allow you to view the characters in the password entry field instead of asterisks. Please be cautious and use good judgement when using this feature as it takes away a level of privacy when creating the password.

You will now need to select a second layer of security so only you can sign into your account.

Note: Soldiers and other government employees should select the Government Employee ID option and non-government employees should select the phone option.

7. Select Government employee ID.
8. Click Continue.

Note: Each authentication method will have its own setup instructions which will be presented after clicking continue. Follow the instructions to complete the creation of the account.
Steps to Create a Student User Account

9. Set up your PIV/CAC as a two-factor authorization method so that you can use it to sign in.
   • Give the PIV/CAC a nickname so if you add more than one, you'll know which one is which.
   • Insert your PIV/CAC into your card reader.
   • Add Your PIV/CAC. You'll need to choose a certificate (the right one likely has your name in it) and enter your PIN (your PIN was created when you set up your PIV/CAC).

10. Click Add PIV/CAC Card.

11. Select the certificate that corresponds with your PIV/CAC.

   Note: There are typically 3 certificates that you are able to choose from: Authentication, ID, and Signature. All of these certificates will work in the system, however, choosing Authentication is preferred.

12. Click OK.
Steps to Create a Student User Account

To finalize the creation of your Login.gov account you must agree to share your Login.gov information with ArmyIgnitED.

13. Click **Agree and continue** to complete the process of creating a Login.gov account.
14. **Skip to Step 20** to request your Student User account.

![Image of Agree and continue button]

JohnDoe@mail.mil
Steps to Complete a Login.gov Account (continued)

15. This is your Login.gov Account. You now have access to:
   - **Your Account**
     - Add Email Address
     - Edit Password
     - Delete Account
   - **Two-Factor Authentication**
     - Phone Numbers
     - Authentication Apps
     - Security Key
     - PIV CAC Cards
     - Backup Codes
   - **Your Connected Accounts**
   - **History**
     - A log of the changes made in your account including the action/change, IP address associated with the device that conducted the change, and date and time that the change was made
   - **Customer Support**
     - Redirects you to the Login.gov FAQ and Help Center page

If you have already added your .mil email address to your login.gov account, skip to Step 19.

16. If your .mil email address is not listed in your login.gov account, please add your .mil email address to your account.

   Click +Add email.
Steps to Complete a Login.gov Account (continued)

17. Enter your .mil email address.
18. Click Submit.

Note: You have now completed setting up your login.gov account!

19. Log out of login.gov and move to the next step.
Steps to Create a Student User Account

You have successfully created your Login.gov account and now have access to ArmyIgnitED.

20. Return to www.ArmyIgnitED.com then, click Get Started to complete the ArmyIgnitED account creation process.

21. Click Sign in with your government employee ID to sign in to ArmyIgnitED.

**Note:** If you chose another authentication method, enter the email address and password associated with your Login.gov account, click Sign In, and use your preferred authentication method to continue logging in to ArmyIgnitED.

22. Click Insert your PIV/CAC.

23. Select the certificate you wish to use then, click OK.

**Note:** There are typically 3 certificates that you are able to choose from: Authentication, ID, and Signature. All of these certificates will work in the system, however, choosing Authentication is preferred.
Steps to Complete a Login.gov Account (continued)

24. Click **Agree and continue** to complete the process of creating a Login.gov account.

*Note:* By clicking Agree and continue, you have linked your login.gov account to ArmyIgnitED.

![Image of login.gov account creation process]

You are now signing in for the first time

We'll share this information with **ArmyIgnitED**:

- **Email address**
  
  John.Doe@mail.mil

**ArmyIgnitED** will only use this information to connect to your account

[Agree and continue button]
How To Guide
Create a Student User Account (10 of 11)

Steps to Create a Student User Account

25. Confirm your personal information:
   • First Name
   • Last Name
   • Middle Name
   • Date of Birth
   • Last 4 of SSN
   • Rank
   • MOS

26. Click continue.

27. Confirm your Home of Record Address and add an optional mailing address.

28. Click continue.

29. Confirm or Edit your email address and phone number(s):
   • Military Email Address
   • Other Email Address
   • Home Phone Number
   • Duty Phone Number
   • Cell Phone Number

30. Click continue.

Note: Clicking the Previous arrow will return you to the previous page.

Note: Clicking Is incorrect information being displayed? will provide a point of contact from the offices below:
   • For Active Duty contact your S1/PAC office
   • For Army National Guard, contact your Readiness NCO
   • For United States Army Reserve, contact your Unit Administrator (UA)
How To Guide
Create a Student User Account (11 of 11)

Steps to Create a Student User Account

31. Select your preferred email address, mailing address, and phone number.
32. Click continue.
33. Confirm your education information:
   - Graduation Date
   - Previous Educational Institute
   - Previous Education Level
   - Additional Education Information
34. Click Finish.

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