

Classroom Technology Survey Spring 2011

The second annual Classroom Technology Survey of faculty and other instructors was conducted via SurveyMonkey from April 21 to May 23, 2011. Fifty responses were received (for comparison, thirty-seven responses were received during the first survey conducted in Spring 2010).

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Q1. Please tell us which classrooms you used during the Spring 2011 semester.

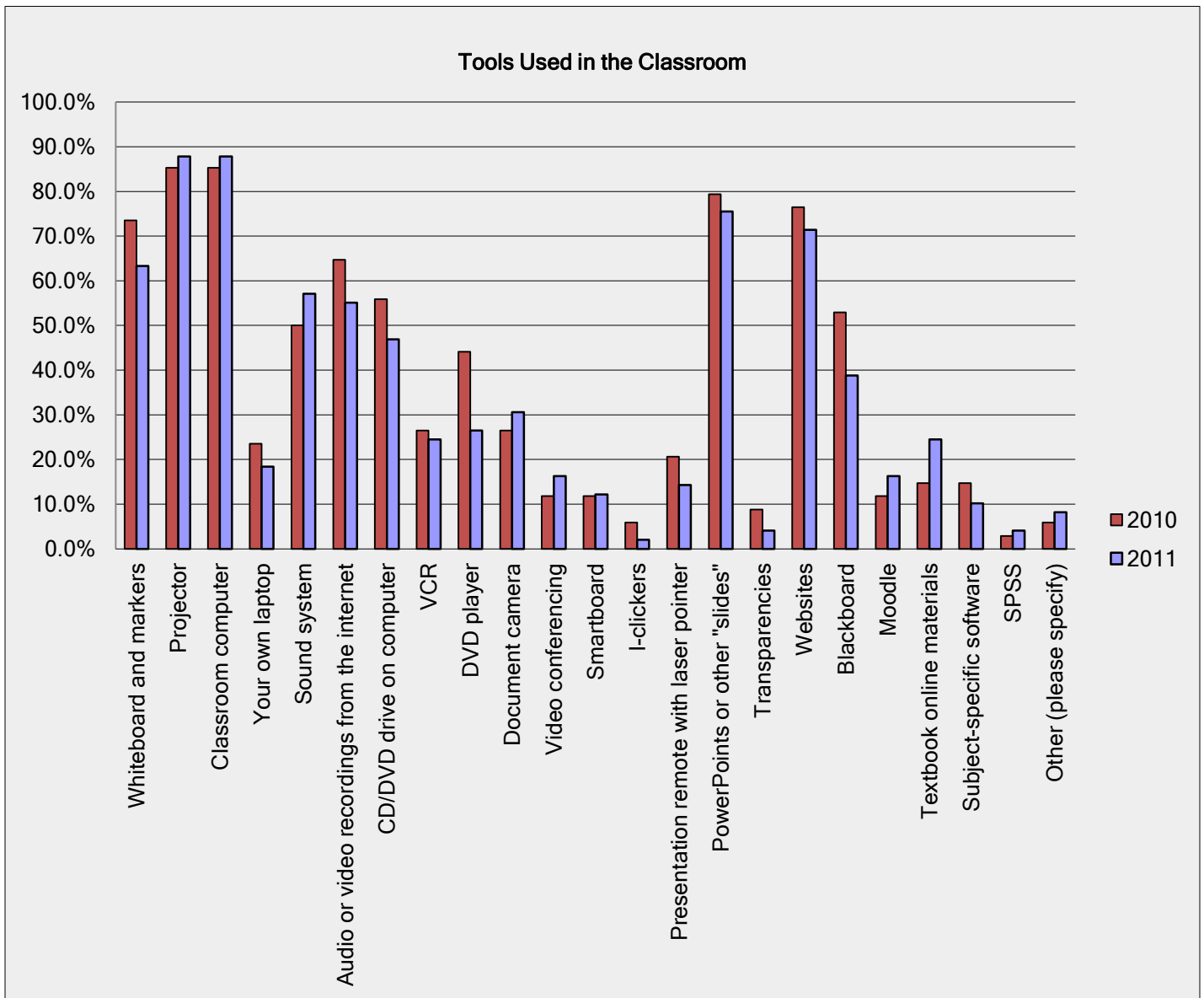
Sixty-one classrooms in Marsh Hall, Science Hall, the Rahall Center, Centennial Hall, the Fine Arts building, and the Library on the Athens campus were evaluated by the respondents. Responses were also provided for two classrooms at the Beckley Center.

Q2. Please specify which equipment and tools you used in the classrooms (check all that apply).

| Answer Options | 2011 Response Percent | 2011 Response Count | 2010 Response Percent | 2010 Response Count |
|---|-----------------------------|---------------------------|-----------------------------|---------------------------|
| Whiteboard and markers | 63.3% | 31 | 73.5% | 25 |
| Projector | 87.8% | 43 | 85.3% | 29 |
| Classroom computer | 87.8% | 43 | 85.3% | 29 |
| Your own laptop | 18.4% | 9 | 23.5% | 8 |
| Sound system | 57.1% | 28 | 50.0% | 17 |
| Audio or video recordings from the internet | 55.1% | 27 | 64.7% | 22 |
| CD/DVD drive on computer | 46.9% | 23 | 55.9% | 19 |
| VCR | 24.5% | 12 | 26.5% | 9 |
| DVD player | 26.5% | 13 | 44.1% | 15 |
| Document camera | 30.6% | 15 | 26.5% | 9 |
| Video conferencing | 16.3% | 8 | 11.8% | 4 |
| Smartboard | 12.2% | 6 | 11.8% | 4 |
| I-clickers | 2.0% | 1 | 5.9% | 2 |
| Presentation remote with laser pointer | 14.3% | 7 | 20.6% | 7 |
| PowerPoints or other "slides" | 75.5% | 37 | 79.4% | 27 |
| Transparencies | 4.1% | 2 | 8.8% | 3 |
| Websites | 71.4% | 35 | 76.5% | 26 |
| Blackboard | 38.8% | 19 | 52.9% | 18 |
| Moodle | 16.3% | 8 | 11.8% | 4 |
| Textbook online materials | 24.5% | 12 | 14.7% | 5 |
| Subject-specific software | 10.2% | 5 | 14.7% | 5 |
| SPSS | 4.1% | 2 | 2.9% | 1 |
| Other (please specify) | 8.2% | 4 | 5.9% | 2 |
| | <i>answered question</i> | 49 | | 34 |
| | <i>skipped question</i> | 1 | | 3 |

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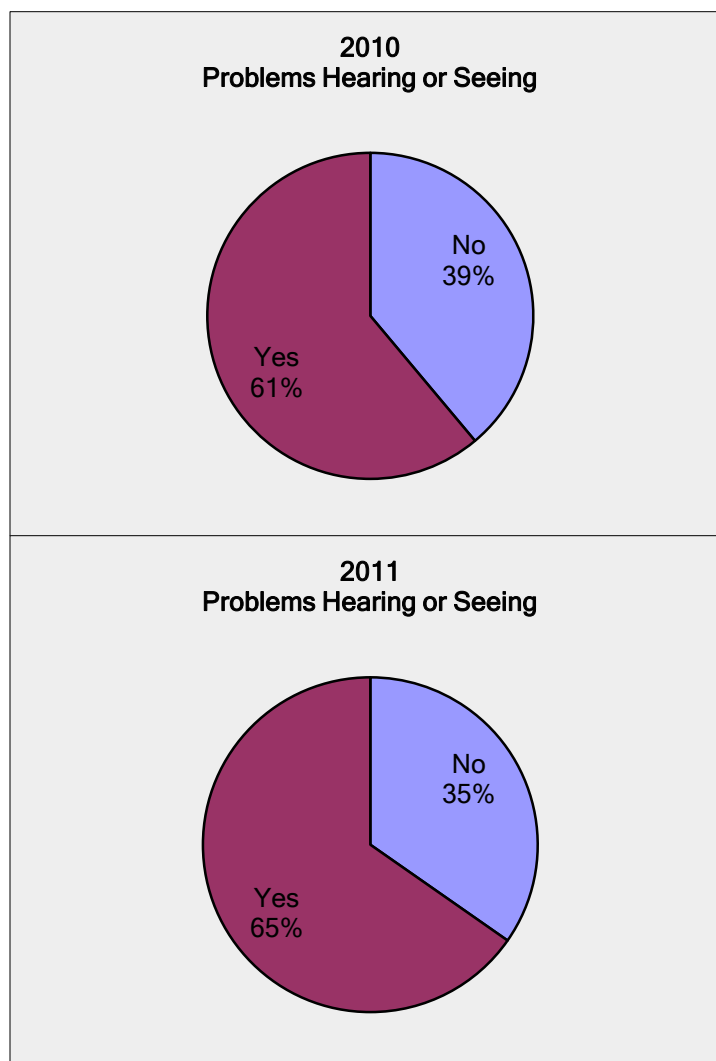
| Number | Response Date | Other (please specify) |
|--------|--------------------------|---|
| 1 | Apr 24, 2011 4:47 PM | Veterans History recording by audio/phone and recording studio equipment in Bottom of Library |
| 2 | Apr 22, 2011 8:10 PM | chalk |
| 3 | Apr 22, 2011 12:16 AM | Chalkboard |
| 4 | Apr 21, 2011 10:49 PM | individual white boards |



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Q3. Were there any problems seeing or hearing in the classrooms (including issues with room layout, podium location, sound system, room darkening, screen location, whiteboard location, etc.)?

| Answer Options | 2011 Response Percent | 2011 Response Count | 2010 Response Percent | 2010 Response Count |
|--------------------------|-----------------------|---------------------|-----------------------|---------------------|
| No | 34.7% | 17 | 38.9% | 14 |
| Yes | 65.3% | 32 | 61.1% | 22 |
| <i>answered question</i> | | 49 | | 36 |
| <i>skipped question</i> | | 1 | | 1 |



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Q4. Please describe the problem(s) with seeing and/or hearing in the classroom(s).

| Classroom | Used this room | Prefer this room | Dislike this room | Problems Hearing and Seeing (1) | Problems Hearing and Seeing (2) | Problems Hearing and Seeing (3) | Problems Hearing and Seeing (4) |
|-----------|----------------|------------------|-------------------|--|--|--|---|
| Admin 100 | 3 | 1 | | slow archaic computer, no interactive smartboard, front screen hard to see many times, literally have to get down on the floor to put in jump drive | projector goes off, sound won't work, computer hard to use | | |
| Admin 109 | 2 | 1 | | | | | |
| Admin 110 | 3 | 3 | 3 | The projector would not come on and had to be fixed. The sound did not work and had to be fixed. Also a request: PLEASE switch to Google for the search engine rather than BING. I use Google Scholar, Google Images, and the web search in general; Bing as the home page is useless in the classroom and just adds another step. Thanks! | Rm 110's projector remote doesn't work. Have to stand on chair. Batteries? | Neither 110 nor 309 has a VCR player. Can't use VCR tapes. | The projector was out for a week, but it works great now. |
| Admin 123 | 1 | | | | | | |
| Admin 136 | 3 | 1 | 1 | Screen too small | | | |
| Admin 139 | 1 | | | Sound difficulties | | | |

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| Classroom | Used this room | Prefer this room | Dislike this room | Problems Hearing and Seeing (1) | Problems Hearing and Seeing (2) | Problems Hearing and Seeing (3) | Problems Hearing and Seeing (4) |
|-----------|----------------|------------------|-------------------|---|---|---------------------------------|---------------------------------|
| Admin 237 | 2 | 2 | 1 | To maximize light for the students, I like to open the blinds when the lights are off (which they must be to see the screen), but the window shades don't always go up. | | | |
| Admin 300 | 4 | 1 | 2 | Projector is dim; need to get the room very dark. | Picture is not bright enough | No Sound! | |
| Admin 301 | 3 | 3 | | missing dry markers | No Sound! | | |
| Admin 302 | 1 | | 1 | | | | |
| Admin 303 | 2 | 1 | 3 | Had problems | The screen was down, but has been replaced. | | |
| Admin 304 | 2 | | | Despite cutains, sunlight made it hard to see image on screen. | podium locations makes it difficult for the instructor to see what students are seeing projected on the screen; room darkening is a MAJOR issue with worn out mini blinds at present ; no ELMO, and I love ELMO | | |
| Admin 307 | 2 | 2 | | room darkening; heat control and ventilation; warm weather outside makes it nearly intolerable in the ADMIN 307 lab | | | |
| Admin 308 | 2 | 2 | | Despite cutains, sunlight made it hard to see image on screen. | | | |
| Admin 309 | 4 | 1 | 1 | missing dry markers | Neither 110 nor 309 has a VCR player. Can't use VCR tapes. | | |
| Admin 310 | 3 | 1 | 2 | Had problems | missing dry markers | | |
| Admin 320 | 4 | 1 | | | | | |

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| Classroom | Used this room | Prefer this room | Dislike this room | Problems Hearing and Seeing (1) | Problems Hearing and Seeing (2) | Problems Hearing and Seeing (3) | Problems Hearing and Seeing (4) |
|-----------------|----------------|------------------|-------------------|--|---------------------------------|---------------------------------|---------------------------------|
| Admin 321 | 1 | | 1 | | | | |
| Admin 330 | 2 | | | | | | |
| Admin 333 | 1 | | 2 | The remote for the projector is missing. We have to stand on a chair to turn it on and off. The projector does not face the screen. The screen is far too small. | | | |
| Admin 334 | | | 1 | | | | |
| Centhl ATTR | 1 | | 1 | | | | |
| Centhl ATEP Lab | 1 | | | Yes | | | |
| Centhl 401 | 2 | | 1 | Sound System doesnt always work | no audio | | |
| Centhl 402 | 2 | 2 | | system is to old and does not function properly | Yes | | |
| Centhl 405 | 3 | 1 | | Sound System doesnt always work | DVD/AV broke | | |
| Finart 207 | 1 | | 1 | Slow internet connection | | | |
| Finart M001 | 1 | | | | | | |
| Finart M010 | 1 | 1 | | M10. sound system is garbage | | | |
| Finart M011 | 1 | | 1 | | | | |
| Finart M103 | 1 | 1 | | | | | |
| Finart M107 | 1 | | | | | | |
| Finart M114 | 1 | | | | | | |
| Finart Theatre | 1 | | 1 | | | | |

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| Classroom | Used this room | Prefer this room | Dislike this room | Problems Hearing and Seeing (1) | Problems Hearing and Seeing (2) | Problems Hearing and Seeing (3) | Problems Hearing and Seeing (4) |
|-------------------|----------------|------------------|-------------------|---|-----------------------------------|---------------------------------|---------------------------------|
| Libry B19 | 1 | | 1 | B 19 the students have to turn on the mike to be heard and if there are lots of students it is time consuming and cumbersome and does not really allow for discussion style courses or seminars or group work etc etc | | | |
| Libry B8 | 4 | 2 | | Projection on the whiteboard is too small and instructor's computer is very slow. | Screen often had a "yellow" hue | | |
| Libry B29, B29B&C | 4 | 4 | | Color is always off. An HD projector should be better. | | | |
| Libry 102 | 1 | | | Can't see spreadsheets on SMALL screen | | | |
| Libry 138 | 1 | | 1 | poorly planned layout | | | |
| Rahall 103 | 6 | 3 | | Video conferencing issues from Lewisburg side. | white board needs to be permanent | | |
| Rahall 303 | 4 | 2 | | projector lamp was blown out for a few days. | | | |
| Rahall 304 | 1 | 1 | | | | | |
| Rahall 311 | | 2 | | | | | |
| Rahall 315A | | | 1 | | | | |
| Rahall 315B | 1 | | 1 | | | | |
| Rahall 318 | 2 | 2 | | | | | |
| Science 101 | 2 | 2 | | | | | |
| Science 102 | 2 | 2 | | | | | |
| Science 103 | 2 | | | | | | |

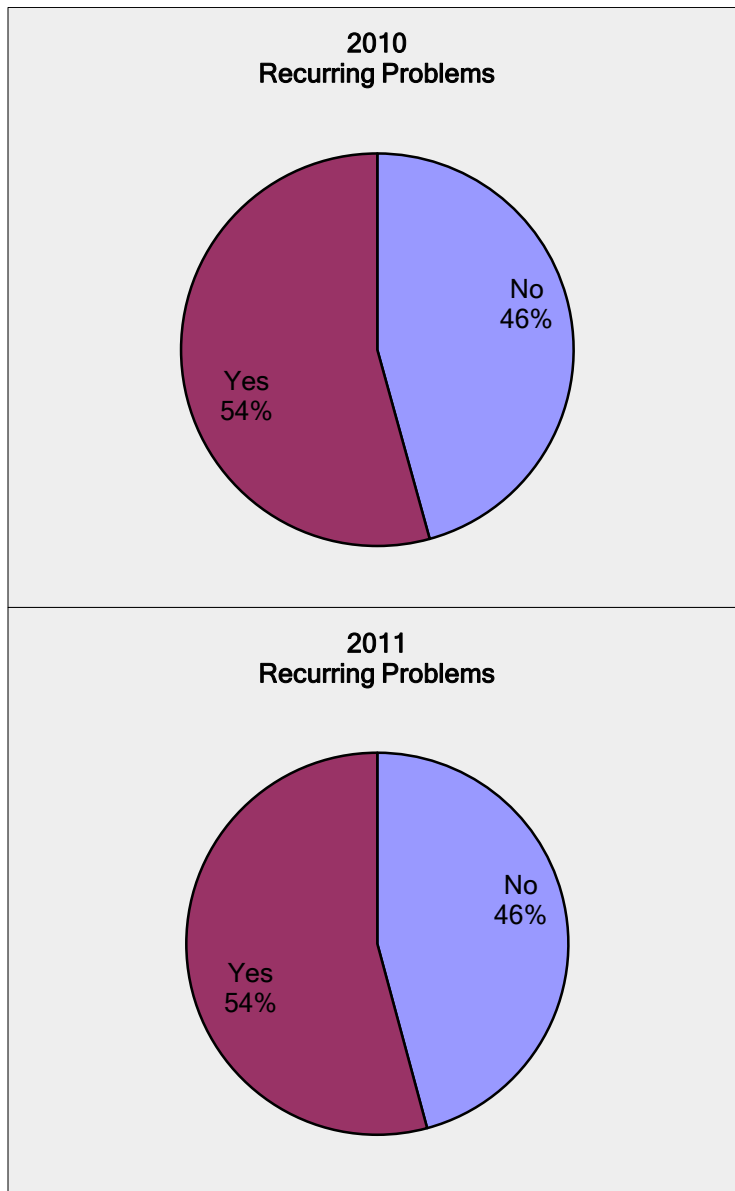
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| Classroom | Used this room | Prefer this room | Dislike this room | Problems Hearing and Seeing (1) | Problems Hearing and Seeing (2) | Problems Hearing and Seeing (3) | Problems Hearing and Seeing (4) |
|-----------------------------|----------------|------------------|-------------------|--|---|---------------------------------|---------------------------------|
| Science 105 | 1 | 1 | | | | | |
| Science 203 | 1 | | | | | | |
| Science 204 | 1 | | | | | | |
| Science 210 | 1 | | | | | | |
| Science 300 | 2 | 1 | 1 | computer is not kept up to date with browsers | | | |
| Science 301 | 1 | | | | | | |
| Science 309 | 2 | 1 | 2 | Can't see projector without turning out all lights | cannot turn off front lights where projecting; very little chalkboard space if projector in use | | |
| Science 400 | 3 | 3 | | room is not sufficiently dark in late afternoon | | | |
| Science 403 | 1 | | | | | | |
| Science 404 | 2 | | | No Overhead Projector Screen in 404, had to project onto wall | lights either all on or all off; ventilation system sometimes loud | | |
| Science 406 | 1 | | | | | | |
| Science 407 | 1 | | | | | | |
| Beckley Center W34 | 1 | | | Computer and projector do not work and could not use at all. Have asked for help in Beckley numerous times and receive none. | | | |
| Beckley Center science room | 1 | | | | | | |

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Q5. Did you have any recurring problems with technology in your classrooms this spring?

| Answer Options | 2011 Response Percent | 2011 Response Count | 2010 Response Percent | 2010 Response Count |
|--------------------------|-----------------------|---------------------|-----------------------|---------------------|
| No | 45.8% | 22 | 45.7% | 16 |
| Yes | 54.2% | 26 | 54.3% | 19 |
| <i>answered question</i> | | 48 | | 35 |
| <i>skipped question</i> | | 2 | | 2 |



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Q6. Please describe the recurring problem(s) in the classroom(s).

| Classroom | Used this room | Prefer this room | Dislike this room | Recurring Problems (1) | Recurring Problems (2) | Recurring Problems (3) |
|-----------|----------------|------------------|-------------------|--|--|------------------------|
| Admin 100 | 3 | 1 | | slow archaic computer, no interactive smartboard, front screen hard to see many times, literally have to get down on the floor to put in jump drive | projector goes off, sound won't work, computer hard to use | |
| Admin 109 | 2 | 1 | | The mouse wasn't working for several weeks at the start, I think because the mouse dock wasn't working properly. | | |
| Admin 110 | 3 | 3 | 3 | Projector not working properly on several occasions. | Again, 110's projector remote... | |
| Admin 123 | 1 | | | | | |
| Admin 136 | 3 | 1 | 1 | The projector would work sometimes when it was in sync with the computer. | Problems with projector; DVD player/function | Screen too small |
| Admin 139 | 1 | | | Sound difficulties | | |
| Admin 237 | 2 | 2 | 1 | The window shades in 237 do not always raise and lower easily. | | |
| Admin 300 | 4 | 1 | 2 | sometimes software is not up to date with regard to downloading things from the internet, I just do not count on it and really do not use it much because of this. | No Sound! | |
| Admin 301 | 3 | 3 | | No Sound! | | |
| Admin 302 | 1 | | 1 | | | |
| Admin 303 | 2 | 1 | 3 | Had recurring problems | The computer is far too slow downloading powerpoint slides, web pages and images. Also, it lacks the latest software updates (Mocrosoft Office and Adobe) making it difficult to access resources. | |

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| Classroom | Used this room | Prefer this room | Dislike this room | Recurring Problems (1) | Recurring Problems (2) | Recurring Problems (3) |
|-----------------|----------------|------------------|-------------------|--|--|------------------------|
| Admin 304 | 2 | | | | | |
| Admin 307 | 2 | 2 | | | | |
| Admin 308 | 2 | 2 | | | | |
| Admin 309 | 4 | 1 | 1 | Computer not loaded wity current QuickTime video player | A309 - The internet did not work | |
| Admin 310 | 3 | 1 | 2 | | | |
| Admin 320 | 4 | 1 | | getting connected, sometimes (training would help, having technology persons more readily available would help even more); noise and feedback from remote site (having tech savvy assistance at both ends would have prevented me from 'bagging' a couple of class sessions) | The VCR not working and then it was taken out of the room. | |
| Admin 321 | 1 | | 1 | | | |
| Admin 330 | 2 | | | | | |
| Admin 333 | 1 | | 2 | | | |
| Admin 334 | | | 1 | | | |
| Centhl ATTR | 1 | | 1 | | | |
| Centhl ATEP Lab | 1 | | | | | |
| Centhl 401 | 2 | | 1 | May or May not Work | | |
| Centhl 402 | 2 | 2 | | | | |
| Centhl 405 | 3 | 1 | | May or May not Work | | |
| Finart 207 | 1 | | 1 | Internet connection | | |
| Finart M001 | 1 | | | | | |
| Finart M010 | 1 | 1 | | M10 sound system is garbage from Radio Shack | | |
| Finart M011 | 1 | | 1 | | | |

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| Classroom | Used this room | Prefer this room | Dislike this room | Recurring Problems (1) | Recurring Problems (2) | Recurring Problems (3) |
|-------------------|----------------|------------------|-------------------|---|---------------------------------|------------------------|
| Finart M103 | 1 | 1 | | | | |
| Finart M107 | 1 | | | | | |
| Finart M114 | 1 | | | | | |
| Finart Theatre | 1 | | 1 | | | |
| Libry B19 | 1 | | 1 | | | |
| Libry B8 | 4 | 2 | | Monitor kept going out - - finally replaced and TVs not working properly, although the TVs were not a necessity I just used them as another projection option since the whiteboard screen is so small. | Screen often had a "yellow" hue | |
| Libry B29, B29B&C | 4 | 4 | | Color | | |
| Libry 102 | 1 | | | | | |
| Libry 138 | 1 | | 1 | | | |
| Rahall 103 | 6 | 3 | | often comp is locked from previous Instructor | | |
| Rahall 303 | 4 | 2 | | Computers slow connecting | | |
| Rahall 304 | 1 | 1 | | | | |
| Rahall 311 | | 2 | | | | |
| Rahall 315A | | | 1 | | | |
| Rahall 315B | 1 | | 1 | | | |
| Rahall 318 | 2 | 2 | | | | |
| Science 101 | 2 | 2 | | | | |
| Science 102 | 2 | 2 | | | | |
| Science 103 | 2 | | | | | |
| Science 105 | 1 | 1 | | | | |
| Science 203 | 1 | | | | | |
| Science 204 | 1 | | | | | |
| Science 210 | 1 | | | | | |

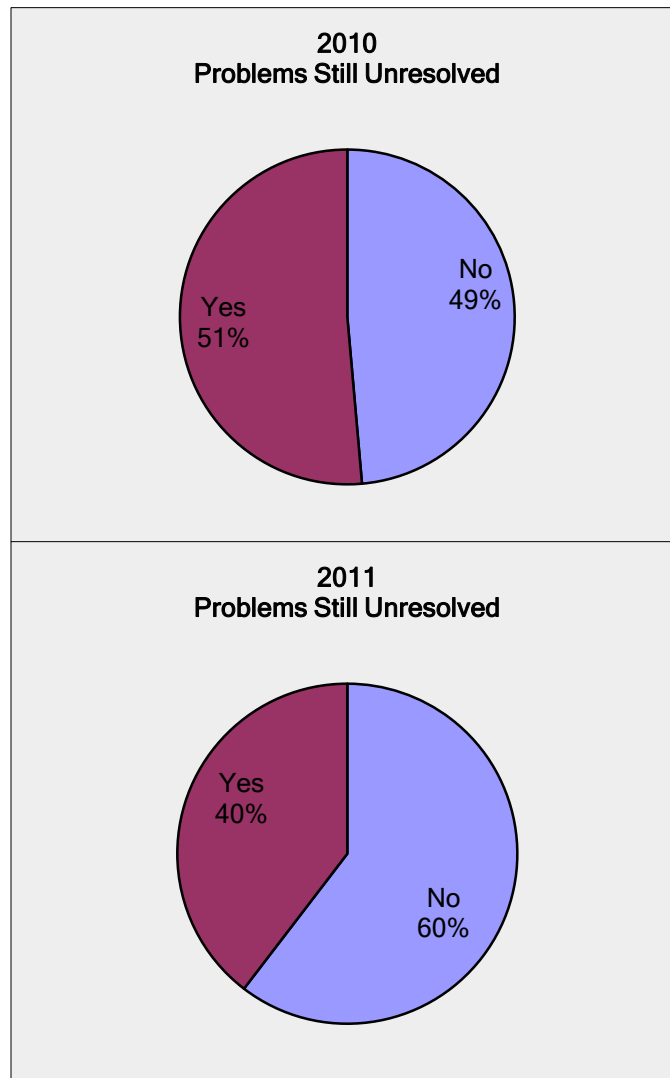
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| Classroom | Used this room | Prefer this room | Dislike this room | Recurring Problems (1) | Recurring Problems (2) | Recurring Problems (3) |
|-----------------------------|----------------|------------------|-------------------|--|---------------------------|------------------------|
| Science 300 | 2 | 1 | 1 | | | |
| Science 301 | 1 | | | no computer or display technology | | |
| Science 309 | 2 | 1 | 2 | | | |
| Science 400 | 3 | 3 | | computer and projector not synching | poor computer connections | |
| Science 403 | 1 | | | | | |
| Science 404 | 2 | | | | | |
| Science 406 | 1 | | | | | |
| Science 407 | 1 | | | | | |
| Beckley Center W34 | 1 | | | Computer and projector do not work and could not use at all. Have asked for help in Beckley numerous times and receive none. | | |
| Beckley Center science room | 1 | | | Glare from overhead lights when using doc com at Beckley Hec Science Room | | |

Classroom Technology Survey Spring 2011

Q7. Are there currently any unresolved problems in any of the classrooms you used this spring?

| Answer Options | 2011 Response Percent | 2011 Response Count | 2010 Response Percent | 2010 Response Count |
|--------------------------|-----------------------|---------------------|-----------------------|---------------------|
| No | 60.4% | 29 | 48.6% | 17 |
| Yes | 39.6% | 19 | 51.4% | 18 |
| <i>answered question</i> | | 48 | | 35 |
| <i>skipped question</i> | | 2 | | 2 |



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Q8. Please describe the unresolved problem(s) in the classroom(s).

| Classroom | Used this room | Prefer this room | Dislike this room | Unresolved Problems (1) | Unresolved Problems (2) |
|-----------|----------------|------------------|-------------------|---|--|
| Admin 100 | 3 | 1 | | No smart board, slow computer, hard to see front screens | |
| Admin 109 | 2 | 1 | | | |
| Admin 110 | 3 | 3 | 3 | 110's projector remote... Seems like a small thing, but who is responsible for checking remotes, including batteries? [Note from Lynne White: Remote working as of 5/25/11] | |
| Admin 123 | 1 | | | | |
| Admin 136 | 3 | 1 | 1 | Screen too small | |
| Admin 139 | 1 | | | | |
| Admin 237 | 2 | 2 | 1 | the shades in 237 | |
| Admin 300 | 4 | 1 | 2 | | |
| Admin 301 | 3 | 3 | | | |
| Admin 302 | 1 | | 1 | | |
| Admin 303 | 2 | 1 | 3 | Had unresolved problems | The computer is far too slow downloading powerpoint slides, web pages and images. Also, it lacks the latest software updates (Mocrosoft Office and Adobe) making it difficult to access resources. |
| Admin 304 | 2 | | | Despite cutains, sunlight made it hard to see image on screen. | room darkening |
| Admin 307 | 2 | 2 | | climate control | |
| Admin 308 | 2 | 2 | | Despite cutains, sunlight made it hard to see image on screen. | |
| Admin 309 | 4 | 1 | 1 | A309 - The internet did not work [Note from Lynne White: Internet working 05/25/11] | |
| Admin 310 | 3 | 1 | 2 | | |
| Admin 320 | 4 | 1 | | tech savvy assistance needed more than anything, as well as equipment and network upgrades (feedback from CAT folks) | |
| Admin 321 | 1 | | 1 | | |

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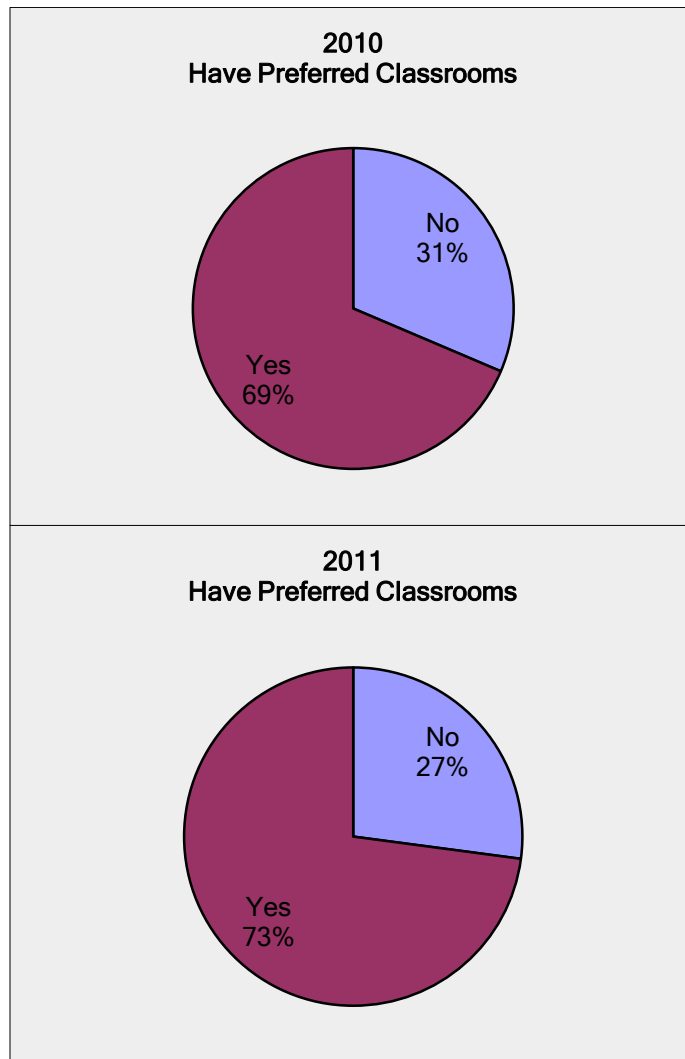
| Classroom | Used this room | Prefer this room | Dislike this room | Unresolved Problems (1) | Unresolved Problems (2) |
|-------------------|----------------|------------------|-------------------|--|-------------------------|
| Admin 330 | 2 | | | | |
| Admin 333 | 1 | | 2 | The remote for the projector is missing. We have to stand on a chair to turn it on and off. The projector does not face the screen. The screen is far too small. | |
| Admin 334 | | | 1 | | |
| Centhl ATTR | 1 | | 1 | | |
| Centhl ATEP Lab | 1 | | | | |
| Centhl 401 | 2 | | 1 | no audio | |
| Centhl 402 | 2 | 2 | | | |
| Centhl 405 | 3 | 1 | | | |
| Finart 207 | 1 | | 1 | | |
| Finart M001 | 1 | | | | |
| Finart M010 | 1 | 1 | | M10 sound system is garbage | |
| Finart M011 | 1 | | 1 | | |
| Finart M103 | 1 | 1 | | | |
| Finart M107 | 1 | | | | |
| Finart M114 | 1 | | | | |
| Finart Theatre | 1 | | 1 | | |
| Libry B19 | 1 | | 1 | | |
| Libry B8 | 4 | 2 | | The classroom needs to be updated -- which is being planned!!! | |
| Libry B29, B29B&C | 4 | 4 | | | |
| Libry 102 | 1 | | | | |
| Libry 138 | 1 | | 1 | poorly planned layout | |
| Rahall 103 | 6 | 3 | | cant open projector | |
| Rahall 303 | 4 | 2 | | | |
| Rahall 304 | 1 | 1 | | | |
| Rahall 311 | | 2 | | | |
| Rahall 315A | | | 1 | | |
| Rahall 315B | 1 | | 1 | | |
| Rahall 318 | 2 | 2 | | | |
| Science 101 | 2 | 2 | | | |
| Science 102 | 2 | 2 | | | |
| Science 103 | 2 | | | | |
| Science 105 | 1 | 1 | | | |
| Science 203 | 1 | | | | |
| Science 204 | 1 | | | | |
| Science 210 | 1 | | | | |

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| Classroom | Used this room | Prefer this room | Dislike this room | Unresolved Problems (1) | Unresolved Problems (2) |
|-----------------------------|----------------|------------------|-------------------|---|-------------------------|
| Science 300 | 2 | 1 | 1 | computer is not kept up to date with browsers | |
| Science 301 | 1 | | | no computer or display technology | |
| Science 309 | 2 | 1 | 2 | | |
| Science 400 | 3 | 3 | | | |
| Science 403 | 1 | | | | |
| Science 404 | 2 | | | No overhead projector screen hung in Science 404 | |
| Science 406 | 1 | | | | |
| Science 407 | 1 | | | | |
| Beckley Center W34 | 1 | | | My lab in Beckley had SPSS on computers for class and it was erased off and noone has reinstalled even though it has been requested several times!! So I can't teach it to the students! [Note from Lynne White: Reported as Service Request #2541] | |
| Beckley Center science room | 1 | | | Glare from overhead lights when using doc com at Beckley Hec Science Room | |

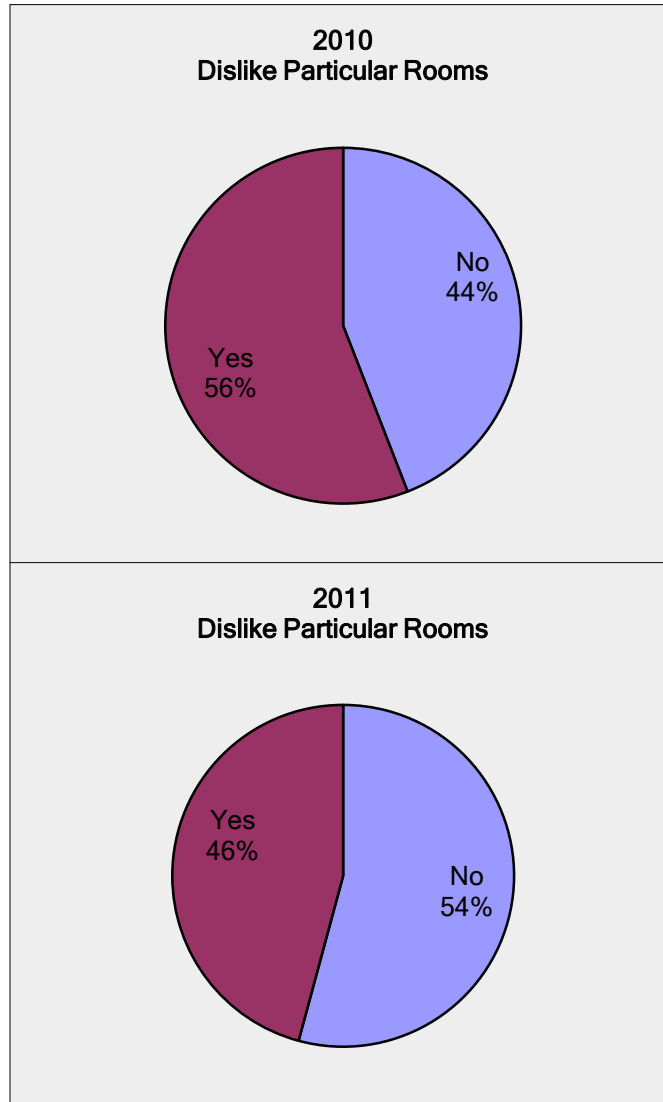
Q9. Are there particular classrooms you prefer to use?

| Answer Options | 2011 Response Percent | 2011 Response Count | 2010 Response Percent | 2010 Response Count |
|----------------|-----------------------|--------------------------|-----------------------|---------------------|
| No | 27.1% | 13 | 31.4% | 11 |
| Yes | 72.9% | 35 | 68.6% | 24 |
| | | <i>answered question</i> | 48 | 35 |
| | | <i>skipped question</i> | 2 | 2 |



Q11. Are there classrooms you especially dislike using?

| Answer Options | 2011 Response Percent | 2011 Response Count | 2010 Response Percent | 2010 Response Count |
|----------------|-----------------------|--------------------------|-----------------------|---------------------|
| No | 54.2% | 26 | 44.1% | 15 |
| Yes | 45.8% | 22 | 55.9% | 19 |
| | | <i>answered question</i> | 48 | 34 |
| | | <i>skipped question</i> | 2 | 3 |



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Q10. Why do you prefer these rooms?

Q12. Why do you dislike these rooms?

| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-----------|----------------|------------------|-------------------|--|------------------------------------|---|------------------------------|--|
| Admin 100 | 3 | 1 | | | | | | |
| Admin 109 | 2 | 1 | | For our small research class, this room is essential because it is next door to the rat lab (used by many students in their projects) and we often move back and forth during class time. We also house our research equipment and paper assessment measures in the rat lab and/or in the storage closet inside 109. The conference tables and computer/screen is great for us, too. | | | | |
| Admin 110 | 3 | 3 | 3 | My classes are often very large, and I like that it's a deep (rather than wide) class so the students can all see the board/screen at the front and I can see all of them. AND! It is right across from my office and I forget stuff ALL the time and have to run back for it... so I can retrieve stuff from my office without wasting the students' time. | Dislike sizes and shapes of rooms. | 110 is too long and narrow, making it difficult to connect with student in the back of the room. (I have used this room in the past.) | Size. Location. | A110 is convenient for me, but the room itself isn't all that great. The arrangement of the room makes it hard to see students in the back. I find it difficult to get to know them. |
| Admin 123 | 1 | | | | | | | |

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| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-----------|----------------|------------------|-------------------|---|---|------------------------------|------------------------------|------------------------------|
| Admin 136 | 3 | 1 | 1 | If the technology is not in sync, it is hard trying to get it back to working. | The room size and layout are compatible with my class; The room is right across the hall from my office (helpful due to mobility issues). | | | |
| Admin 139 | 1 | | | | | | | |
| Admin 237 | 2 | 2 | 1 | I dislike any classroom where the seats are fixed. We do many hands on applied activities with the materials and fixed seats just do not work. We need more rooms with excellent technology and moveable seats. I have been asking for this for 11 years. | A237 is a great room. I love the stadium seating. It really helps me see each of the people in my classes. | | | |
| Admin 300 | 4 | 1 | 2 | I dislike using all classrooms in the Admin bldg...the technology is so slow and the rooms never get dark enough! | The projector (as of F 10 was old and didn't project brightly enough. | Size. Location. | | |

Classroom Technology Survey Spring 2011

| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-----------|----------------|------------------|-------------------|--|---|---|------------------------------|------------------------------|
| Admin 301 | 3 | 3 | | The projector is new enough that it projects clearly without darkening the room. | It would be wonderful if the Admin building had rooms with equipment like Rahall building. That is what I want. And the HEC building is very nice to teach in however they must resolve the technology issues because I could not even use the systems this semester!!! | Size. Location. | | |
| Admin 302 | 1 | | 1 | The technology in ADMIN 302 is hard for me to use successfully. | | | | |
| Admin 303 | 2 | 1 | 3 | size and shape of the room. lousy technology set-up-out of date computer & programs. | Dislike sizes and shapes of rooms. | 303 and 333 have unresolved technical issues. | | |
| Admin 304 | 2 | | | | | | | |
| Admin 307 | 2 | 2 | | | | | | |

Classroom Technology Survey Spring 2011

| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-----------|----------------|------------------|-------------------|--|---|------------------------------|------------------------------|------------------------------|
| Admin 308 | 2 | 2 | | This particular side of the building has less noise from lawn mowers during warm weather. ADMIN 308 has all technology and it is easily accessible. For example, in ADMIN 302, there is a certain amount of time the "on" button must be pressed and sometimes it is necessary to click on a different piece of technology (from Room Control) from the one you want to use and then click on what you DO want to use. | | | | |
| Admin 309 | 4 | 1 | 1 | layout, student capacity, convenience to my office | 309 and 310 are cramped and usually hot. Too many desks, not enough room. | | | |
| Admin 310 | 3 | 1 | 2 | Dislike sizes and shapes of rooms. | 309 and 310 are cramped and usually hot. Too many desks, not enough room. | | | |
| Admin 320 | 4 | 1 | | I like the style of seating for the students. | | | | |
| Admin 321 | 1 | | 1 | | | | | |
| Admin 330 | 2 | | | | | | | |

Classroom Technology Survey Spring 2011

| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-----------------|----------------|------------------|-------------------|---|---|------------------------------|------------------------------|------------------------------|
| Admin 333 | 1 | | 2 | 303 and 333 have unresolved technical issues. | A333 is a difficult room to use because the tables are large for such a small room, the projector does not face the screen, and the room is too light for the dimness of the projector. | | | |
| Admin 334 | | | 1 | ADMIN 334 is too small for most classes to fit comfortably (when I had a mini-course with only six or so students, however, it was fine). | | | | |
| Centhl ATTR | 1 | | 1 | Too many students and coaches walking in and out of the rooms to provide quality instruction to the students. Needs to be revamped. | | | | |
| Centhl ATEP Lab | 1 | | | | | | | |
| Centhl 401 | 2 | | 1 | Too many students and coaches walking in and out of the rooms to provide quality instruction to the students. Needs to be revamped. | | | | |

Classroom Technology Survey Spring 2011

| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-------------|----------------|------------------|-------------------|--|---|------------------------------|------------------------------|------------------------------|
| Centhl 402 | 2 | 2 | | Projector accessible from desktop computer | The computer is newer and it works. The other computers in Carter are very outdated. The ATEP Lab had to wait from January until April to get our projector hooked up-should not have to wait that long for an educational supply-ridiculous. | | | |
| Centhl 405 | 3 | 1 | | Projector accessible from desktop computer | | | | |
| Finart 207 | 1 | | 1 | 10 year old computers and bad internet connection | | | | |
| Finart M001 | 1 | | | | | | | |
| Finart M010 | 1 | 1 | | Blackboards (real ones) have music staves on them - very useful, and it has a good piano. Occasionally use the sound system, but it is garbage, | | | | |
| Finart M011 | 1 | | 1 | Because there is no technology. Lab/lecture for Speech was changed because of the lack of technology in the main theatre and the perceived lack of money being dedicated to change this. | | | | |
| Finart M103 | 1 | 1 | | Good technology. The other rooms are very bad. | | | | |
| Finart M107 | 1 | | | | | | | |

Classroom Technology Survey Spring 2011

| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-------------------|----------------|------------------|-------------------|---|--|--|------------------------------|------------------------------|
| Finart M114 | 1 | | | | | | | |
| Finart Theatre | 1 | | 1 | Because there is no technology. Lab/lecture for Speech was changed because of the lack of technology in the main theatre and the perceived lack of money being dedicated to change this. | | | | |
| Libry B19 | 1 | | 1 | I dislike any classroom where the seats are fixed. We do many hands on applied activities with the materials and fixed seats just do not work. We need more rooms with excellent technology and moveable seats. I have been asking for this for 11 years. | | | | |
| Libry B8 | 4 | 2 | | I also like library B8, and wish that a room like that could be set up in Rahll. | Many of the assignments require the use of computers. Also, presentations are facilitated by the technology available in this classroom. | | | |
| Libry B29, B29B&C | 4 | 4 | | The DNA lab also has the necessary equipment for my courses in the room. | B29 has a nice layout with a huge screen. Very easy for students to follow along while teaching computer based curriculum. Really no other way to do it. | This is where the Div Mac computer reside. So most all of my classes require the use of the macs | | |
| Libry 102 | 1 | | | | | | | |

Classroom Technology Survey Spring 2011

| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-------------|----------------|------------------|-------------------|--|---|------------------------------|------------------------------|------------------------------|
| Libry 138 | 1 | | 1 | Horrible layout. | | | | |
| Rahall 103 | 6 | 3 | | They are in the building of my Division and I like the projection system and having the computers available for use in class. I especially like Rahall 103 for a class that requires discussion and small group work. I also like library B8, and wish that a room like that could be set up in Rahll. | More conducive to group work. Also the technology is reliable in this room. | | | |
| Rahall 303 | 4 | 2 | | They are in the building of my Division and I like the projection system and having the computers available for use in class. | | | | |
| Rahall 304 | 1 | 1 | | Rahall 304 is big enough for my large sections. | | | | |
| Rahall 311 | | 2 | | They are in the building of my Division and I like the projection system and having the computers available for use in class. | | | | |
| Rahall 315A | | | 1 | Classrooms on 3rd floor that have shared controls, e.g. rooms divided by screen | | | | |
| Rahall 315B | 1 | | 1 | Classrooms on 3rd floor that have shared controls, e.g. rooms divided by screen | | | | |
| Rahall 318 | 2 | 2 | | The technology always works, it's very visible to all the students with the tiered seating. | | | | |
| Science 101 | 2 | 2 | | CLOSE TO OFFICE | Things work. | | | |
| Science 102 | 2 | 2 | | CLOSE TO OFFICE | Things work. | | | |
| Science 103 | 2 | | | | | | | |
| Science 105 | 1 | 1 | | Has all the equipment I need; some classrooms don't have the same equipment | | | | |

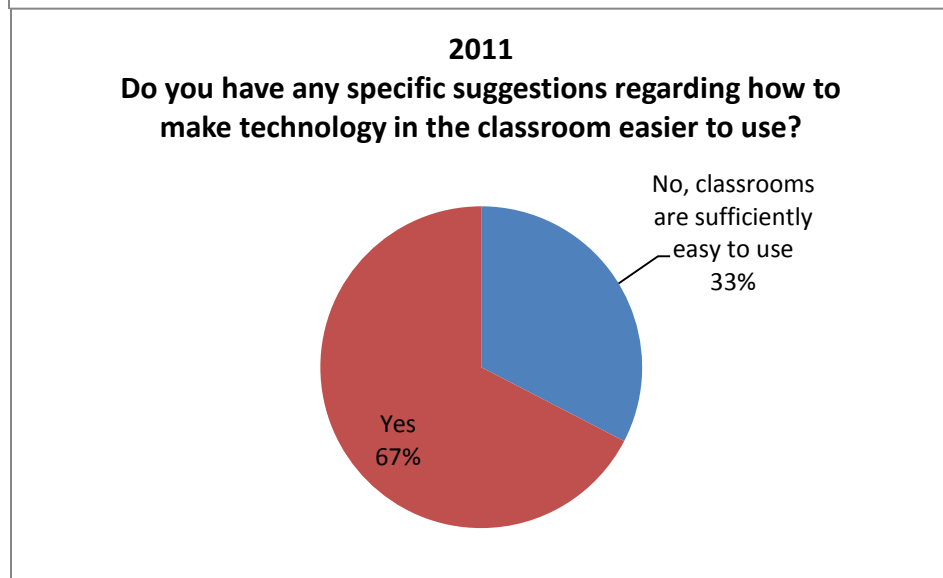
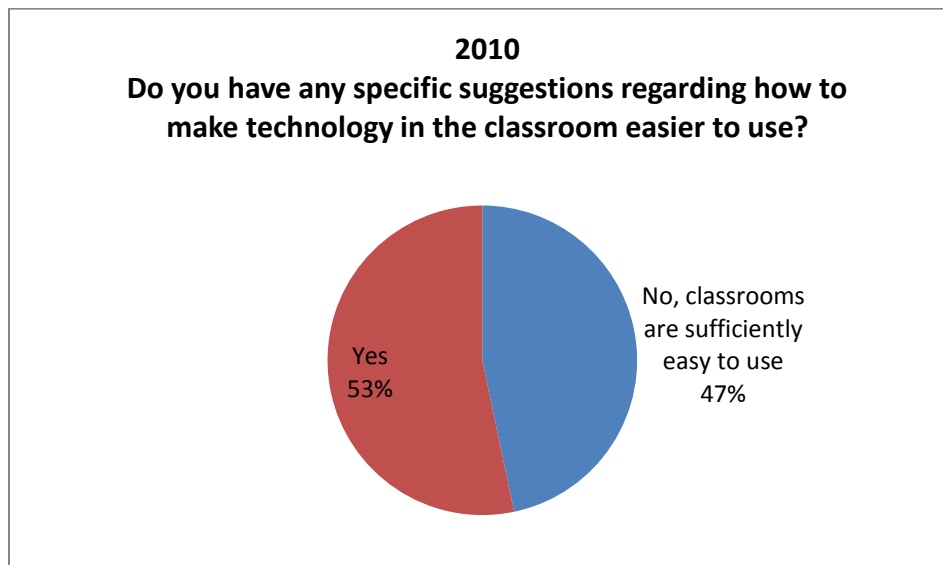
Classroom Technology Survey Spring 2011

| Classroom | Used this room | Prefer this room | Dislike this room | Reason Prefer or Dislike (1) | Reason Prefer or Dislike (2) | Reason Prefer or Dislike (3) | Reason Prefer or Dislike (4) | Reason Prefer or Dislike (5) |
|-----------------------------|----------------|------------------|-------------------|--|---|---|------------------------------|------------------------------|
| Science 203 | 1 | | | | | | | |
| Science 204 | 1 | | | | | | | |
| Science 210 | 1 | | | | | | | |
| Science 300 | 2 | 1 | 1 | S400 & S300 - able to use project and chalk/white board at same time; better lighting | dusty chalk | | | |
| Science 301 | 1 | | | | | | | |
| Science 309 | 2 | 1 | 2 | Don't like layout in general; prefer marker board to chalk board; have to turn out all lights to see projector | TWO FLOORS AWAY FROM OFFICE LAB TABLE IN FRONT OF CLASS | S309 - able to use smart podium | | |
| Science 400 | 3 | 3 | | Prefer white boards to chalk board and room has much better computer/projector/screen combination. | S400 & S300 - able to use project and chalk/white board at same time; better lighting | large room, white boards, computer connection | | |
| Science 403 | 1 | | | | | | | |
| Science 404 | 2 | | | | | | | |
| Science 406 | 1 | | | | | | | |
| Science 407 | 1 | | | | | | | |
| Beckley Center W34 | 1 | | | | | | | |
| Beckley Center science room | 1 | | | | | | | |

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Q13. Do you have any specific suggestions regarding how to make technology in the classroom easier to use?

| Answer Options | 2011 Response Percent | 2011 Response Count | 2010 Response Percent | 2010 Response Count |
|---|--------------------------|---------------------|-----------------------|---------------------|
| No, classrooms are sufficiently easy to use | 32.6% | 15 | 46.7% | 14 |
| Yes | 67.4% | 31 | 53.3% | 16 |
| If yes, please share your suggestions: | | 31 | | 18 |
| | <i>answered question</i> | 46 | | 30 |
| | <i>skipped question</i> | 4 | | 7 |



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| Number | Response Date | If yes, please share your suggestions: |
|--------|----------------------|---|
| 1 | May 16, 2011 4:27 PM | upgrade all classroom technology to a uniform standard, and make it the latest and best available |
| 2 | May 12, 2011 2:04 PM | <p>If possible, have an automatic sign-out occur (after maybe 2 hours?) signing in, so when faculty forget to sign out it happens for them.</p> <p>Get rid of the Bing home page and set Google for the default search engine.</p> <p>Admin 109 would benefit from 1) easier access to the computer monitor and keyboard-- it's awkward to use them on the cabinet, seated in a conference chair. The keyboard and monitor were originally intended to be mobile, so one could be seated at the conference table while using them, but that doesn't work. 2) Also, the unusual keyboard is a total pain to use; the psych faculty and students who try to use it hate it because it takes practice to master and we aren't using that keyboard every day. Even pulling out an old, boring, unused keyboard from some storage closed to replace that "nice" one would be much appreciated.</p> |
| 3 | May 9, 2011 2:34 PM | Make sure that all users know how to use the technology and can start up and shut down the system properly so that it is not messed up for the next user!!!!!!!!!! |
| 4 | May 6, 2011 4:14 PM | Appreciate the great support. Also, training always helps. |
| 5 | May 6, 2011 2:48 PM | Regular updates of software. Move the computer station. |
| 6 | May 6, 2011 2:11 PM | Some of the rooms on campus are set up differently than others. A set of directions and locations of necessary items (such as keys) would be helpful for those who do not use the technology room on a regular basis. |
| 7 | May 5, 2011 8:25 PM | Updated procedures on how to use the technology. For example, if it is not in sync, what should I do first, second, ect. in order to get it to work. I don't know if there is a training session for working the technology in the classrooms. So, I think an orientation should be given. |
| 8 | May 5, 2011 5:43 PM | I like the systems with the remotes--cheap and easy to use. |
| 9 | May 5, 2011 5:31 PM | Update the rooms with simple to use controls instead of proprietary controllers which have to be programed by outside contractors. Our tech staff is more than capable of doing this given the nessecary funding. |
| 10 | May 5, 2011 5:27 PM | Use the kind of technology that we have in ADMIN 308, which is quite user-friendly. |
| 11 | May 5, 2011 4:54 PM | Have hands on tutorials available, by appointment, on the Smart Board. I had to catch faculty however I was able if I had questions or a problem. |
| 12 | May 4, 2011 4:33 PM | screen in 301 is hard to keep down |
| 13 | Apr 26, 2011 3:32 PM | The Technology over here in the Carter Center is tottally outdated. Simple things like a Whiteboard, computers that work, maintenance on the equipment would be great. There is only one classroom with a whiteboard in this building and you cant even write on it becuae it wont erase |

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| Number | Response Date | If yes, please share your suggestions: |
|--------|-----------------------|--|
| 14 | Apr 23, 2011 3:28 PM | <p>Yes I have a few;</p> <ul style="list-style-type: none"> * standardize all technology for all classrooms across campus, so that we as faculty do not have to tailor our courses to a specific room. We should be able to teach in almost any classroom and know that the software and hardware will be consistent. * make more rooms available with technology and movable seats. * Any course that is video conferenced should have a priority for videoconferencing rooms across campus (over a class that is not being videoconferenced). I agreed to a video conference course and needed a room with moveable chairs and had to negotiate myself with divisions and never got one. That is crazy. I will no longer offer this class on video conference due to that issue. It is a small groups class which requires meeting in small circles. The students experience on the Athens campus was compromised because they had to be in B 19 with fixed chairs which made it very difficult to create small groups. |
| 15 | Apr 23, 2011 2:02 PM | Instruction manuel with common issues should be posted in each classroom. |
| 16 | Apr 23, 2011 1:50 AM | Please get some shades the darken the rooms in the Admin bldg...and speed up the technology there too |
| 17 | Apr 22, 2011 10:35 PM | Larger display LCDs |
| 18 | Apr 22, 2011 8:15 PM | Provide some money to buy decent equipment in M10. Never heard of a school before where the technology center is basically unfunded and the academic budgets have to be raided constantly by the IT people. The current system is disrespectful to both. But we have a church. |
| 19 | Apr 22, 2011 7:09 PM | <ol style="list-style-type: none"> 1. Smart board 2. Up-to-date computers 3. State-of-the-art laptops for room usage |
| 20 | Apr 22, 2011 3:01 PM | Update the technology. Perform routine maintenance like making sure the remotes have batteries. The social science rooms are not properly maintained. |
| 21 | Apr 22, 2011 2:16 PM | Update the software, specifically Microsoft Office, the Web Browsers and Adobe. Update the hardware. Repair the problems I mentioned regarding 333. |
| 22 | Apr 22, 2011 1:19 PM | Make sure it works!! |
| 23 | Apr 22, 2011 1:16 PM | It would be nice if all rooms were technology friendly in a uniform manner. New room darkening blinds would be particularly welcomed. |
| 24 | Apr 22, 2011 12:43 PM | Continue to try to standardize all technology operation. It still isn't there. Some rooms start the project with a remote, some through the computer, some by standing on chairs. |
| 25 | Apr 22, 2011 12:09 PM | Get updated equipment in these rooms. |
| 26 | Apr 22, 2011 2:15 AM | I would like a better HD projector in the Mac Lab under the library. |
| 27 | Apr 22, 2011 1:14 AM | Allow us to update the computers. |
| 28 | Apr 21, 2011 10:56 PM | <p>The automatic pens used with the Sympodium want to automatically fill closed curves if you make them while you are writing. This feature should have a disable.</p> <p>Is it possible to have an automatic pen without the Sympodium software if you simply want to use Powerpoint? I am speaking of Rahall 304 in particular.</p> |
| 29 | Apr 21, 2011 10:52 PM | have movable desks or large tables to facilitate collaborative learning projects |
| 30 | Apr 21, 2011 8:35 PM | please update technology in ALL the classrooms in the carter center |
| 31 | Apr 21, 2011 8:16 PM | Make technology equitable across campus. If the admin building has new computers, smartboards, whiteboards and in carter we are still using chalk boards with 10 year old computers-it's not equitable. |

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Q14. Is there anything else you would like us to know about using technology in the classrooms?

| Answer Options | 2011 Response Percent | 2011 Response Count | 2010 Response Percent | 2010 Response Count |
|-------------------------------------|--------------------------|---------------------|-----------------------|---------------------|
| Not at this time | 67.4% | 29 | 79.3% | 23 |
| Yes | 32.6% | 14 | 20.7% | 6 |
| If yes, please share your comments: | | 15 | | 8 |
| | <i>answered question</i> | 43 | | 29 |
| | <i>skipped question</i> | 7 | | 8 |

| Number | Response Date | If yes, please share your comments: |
|--------|----------------------|--|
| 1 | May 16, 2011 4:29 PM | I may be offering a class out of Lewisburg and video-conferencing it to the Beckley HEC. Co-ordination with the New River Lewisburg site would be very helpful |
| 2 | May 12, 2011 2:13 PM | I was sitting in 110 doing this survey from my laptop, via "cupublic" wireless, and as I got to this page things froze and I got an "internet connection problems" message. So I pickup up my computer, walked it to my office, and put it on the docking station while still turned on (maybe not good for the computer?) and was able to pick up where I left off. I get that same error happen often if I use my laptop wireless. |
| 3 | May 6, 2011 4:14 PM | Once again, thanks to our support group for their terrific assistance. |
| 4 | May 5, 2011 11:36 PM | I would recommend that a schedule of routine updates be established for classroom technology. This spring we had a guest speaker in in ADMIN 330. She was unable to show the you-tube video she had selected to show as a part of her presentation because an update was needed (I believe it was for adobe flash player). We called the computer center, and a tech person came promptly to install the needed update, but it was regrettable that that part of her presentation had to be delayed. |
| 5 | May 5, 2011 8:32 PM | The people from technology do an excellent job in responding when there is a problem in the class. With that being said, time is taken away from my instruction because of the time being used to fix the technology. Technology is important in my class because I use a lot of videos and clips from the internet to facilitate my instruction and give examples. So, 10-20 mins. used (in a class that is 50 min.or 1hr 15 min) to fix a problem is frustrating to me and the students because instruction time is being lost. |
| 6 | May 5, 2011 5:32 PM | Technology changes quickly and an update plan should be in place for each room. |
| 7 | Apr 26, 2011 3:33 PM | The technology differences between the building on this campus is discouraging to the faculty and staff over here in the Carter Center. |
| 8 | Apr 24, 2011 4:50 PM | I could use more training. |
| 9 | Apr 23, 2011 3:30 PM | Please standardize all technology across campus and let's move beyond the division's being in charge. Our students move between courses and divisions and it is time for us to have technology addressed and maintained at the institutional level. This includes faculty computers etc. |
| 10 | Apr 22, 2011 7:10 PM | A definite need for long-range technology plan exists! |

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| Number | Response Date | If yes, please share your comments: |
|--------|-----------------------|---|
| 11 | Apr 22, 2011 3:47 PM | Technology, especially computers and projectors, have become indispensable in teaching. I worry about whether Concord is doing enough to create a sustainable system in which we set aside funds to replace computers and projectors on a rotating yearly basis instead of waiting until the systems collapse and not necessarily having funds set aside or having a delay in getting repairs or replacements in place. |
| 12 | Apr 22, 2011 2:17 PM | I would like someone to check each classroom just prior to the start of each semester to make sure the technology is in working order. |
| 13 | Apr 22, 2011 1:19 PM | Fix the problems in Beckley!!!! |
| 14 | Apr 22, 2011 12:43 PM | It would be nice to still have a VCR player connected to the computers in each room. |
| 15 | Apr 21, 2011 10:52 PM | it would be helpful if the Help Desk folks responded in a timely fashion and knew how to use the standard software on campus |