

Blackboard Learn LMS System Requirements

	Minimum	Recommended
Operating System	Windows 10 macOS 11	Windows 10 or later macOS 11 (Big Sur) or later iOS 14+ (for mobile app) Android 9+ (for mobile app)
Internet Browser	Safari (latest version for macOS and iOS)	Google Chrome (latest version) Mozilla Firefox (latest version) Microsoft Edge (Chromium-based)
Processor	Windows: 2 GHz Mac: 1.1 GHz	Windows: 3 Ghz Mac: 1.3 GHz Intel Core m7
Memory	Windows: 2 GB RAM Mac: 512 MB RAM	Windows: 8 GB RAM Mac: 4 GB RAM
Screen Resolution	N/A	1280x1024 or higher
Internet Connection	Cable Broadband (high-speed) 5 Mbps or higher	Cable Broadband (high-speed) 15 Mbps or higher
Java	ECMAScript 2023 or higher	ECMAScript 2024 Edition 15

*Note: JavaScript and cookies must be enabled. Pop-up blockers should be disabled for Blackboard URLs. Sound cards and speakers are needed for audio functionalities.

Additional Requirements

Adobe Reader ([download here](#))

Respondus Lockdown Browser ([download here](#))

Windows Media Player – Included in clean installs of Windows 10 and 11. However, beginning with Windows 8, Windows Media Player (WMP) is no longer the default media program. To locate WMP on your device, [visit this link](#).

VLC Player— (recommended) – VLC player will open almost all video file formats and is recommended by CU ([download here](#)).

Pop-ups enabled—Some Blackboard features display as pop-up screens, so you must either enable popups for <https://elearn.concord.edu> or disable your browser's pop-up blocker. For instructions on turning your pop-up blockers off, or allowing pop-ups for a specific site, follow these links: [Firefox](#), [Explorer](#), [Chrome](#).

Additional Information

Use the most updated version of Google Chrome when accessing Blackboard for the best experience. Throughout the semester, it's helpful to delete your cache and browser history for Google Chrome to ensure a reliable experience.

Browser Checker

Opening the page in the following link will check whether Blackboard supports your browser and operating system:

[Browser Checker](#)