

The mission of Concord University is to improve the lives of our students and communities, through innovative teaching and learning, intellectual and creative activities, and community service and civic engagement. (See <u>https://www.concord.edu/About/History-Future.aspx</u> for the full mission statement.)

Course Prefix, Number and Title: SOWK 560A & B Generalist Field Practicum

Course CRN # and Section:

Semester Taught (including year):	Professor:
Credit Hours: 3 Office Locatio	
Prerequisites: SOWK 501 & 511. Concurrent W/531	Office Hours:
Course Time (if applicable): Online	Email:
Building and Room Number (if applicable): Online	Phone:
College/Department Website: www.concord.edu/sws	Office Fax: 304-384-6091

Course Description/Rationale:

Generalist Field Practicum (560A - 3 cr., 560B - 3 cr.): The generalist field experience provides an opportunity to apply the skills, knowledge, cognitive/affective processes, and values of generalist social work practice in a social service setting with diverse clients. The Generalist Field Practicum requires that students complete 400 hours of practicum time in an agency setting. SOWK 560 is completed across two semesters, one 15-week semester (fall or spring) and one 5-week semester (summer I or summer II). Students complete 20 hours of field time per week across both of those semesters to complete the required 400 hours. SOWK 501 and SOWK 511 must be taken before the student starts SOWK 560. SOWK 531 must be taken before or concurrent with the student's first semester of SOWK 560A.

Course Management System (Blackboard/Moodle or other systems): Blackboard One of the benefits of utilizing Blackboard (Bb) is taking into consideration the health and preservation of our environment. Hence, students are encouraged to reduce the amount of printing and are required to submit their written assignment via Blackboard.

Students will also be able to track points earned for assignments. The professor will post announcements and email related to this course exclusively on Blackboard (Bb). Therefore, students are expected to Log into Bb daily throughout the semester.

Students who experience difficulties with Bb should contact the Help Desk (<u>cuhelpdesk@concord.edu</u> or ext. 5291 on campus phone, or 304-716-0054 from off campus or cell phone). Students are also encouraged to review the "On Demand Help Video for Students" that is available on Blackboard.

In addition, email the professor immediately to explain the situation. If Bb is inaccessible due to the campus server being down), email your professor immediately to explain the situation. This procedure provides documentation of the date and time of the email and the situation. Attach the assignment to the email, if applicable.

Zoom Video Communication Platform:

Zoom video communication replaces the adobe connect platform for on-line sessions. It's a user-friendly system that will be used for synchronous sessions. Students may also be able to utilize Zoom for meetings with fellow students for group assignments and/or to meet and support each other throughout the semester. Each professor will have their own login information their course. For more information about Zoom, students can log on to Zoom.us. For 24/7 technical support, go to support.zoom.us.

Hardware/Software Needed (include privacy policies, if applicable):

To be an effective participant in Concord's University's online courses in Blackboard (Bb), your computer needs to be up-to-date with the appropriate hardware and software, as follows:

	Minimum	Recommended
Operating System	Windows 7 or higher Mac OS X 10.8 or higher	Windows 10 Mac OS X 10.10
Internet Browser	Internet Explorer 11 Firefox 31 or higher Safari 6 or higher	Firefox 47.0 Safari 9.1
Processor	Windows: 2 GHz Mac: 1.1 GHz	Windows: 3 Ghz Mac: 1.3 GHz Intel Core m7
Memory	Windows: 2 GB RAM Mac: 512 MB RAM	Windows: 8 GB RAM Mac: 4 GB RAM
Internet Connection	Cable Broadband (high-speed) 5 Mbps or higher	Cable Broadband (high-speed) 15 Mbps or higher
Java	JRE Version 7 or higher	JRE Version 8 Update 101

Online students experience a different classroom environment as opposed to a traditional student. The following is a list of expectations and requirements of students as they are expected to actively engage in this course: Students in this on-line course should be comfortable with and possess the following skill set:

- 1. A disciplined self-starter
- 2. Keen problem-solving skills
- 3. Engages in critical thinking
- 4. Comfortable with engaging in written communication as it is the most prominent form.
- 5. Communicate via email including using attachments
- 6. Utilize the technology provided by Concord University and the World Wide Web
- 7. Use Microsoft Office (or similar) to complete assignments
- 8. Engage in multimodal learning through communicating using discussion boards
- 9. Accessing and uploading files related to the course
- 10. Access to the Internet
- 11. Navigate the Blackboard (Bb) learning platform with support provided in the course.

12. Access to a microphone and audio to participate in the Synchronized Sessions (Ss) through Zoom.

For more information or technical assistance on using the Learning Management System, please contact the Concord University Helpdesk: <u>https://www.concord.edu/About/Important-Offices-</u>Centers/Technology-Services/Help-Desk-Support.aspx.

Text requirements:

APA Manual of any type- you should already have from a previous MSW course.

Not required but highly recommended:

Larkin, S. J. (2013). Applying Your Generalist Training: A Field Guide for Social Workers. Belmont, CA: Brooks/Cole.

Perrin, R. (2018). Pocket Guide to APA Style (6th Ed.). Mason, OH: South-Western Cengage Learning.

Concord University Educational Goal(s):

4. *Personal, Civic, Cultural, and Global Competence* Students will demonstrate awareness and understanding of the skills necessary to live and work in a diverse world.

National Standards:

Students are expected to adhere to the NASW Code of Ethics and the Council on Social Work Education (CSWE) core competencies and the generalist and advanced generalist behaviors.

Competency 1: Demonstrate Ethical and Professional Behavior Generalist Behaviors

Behavior 1: Make ethical decisions by applying the standards of the NASW Code of Ethics, relevant laws and regulations, models for ethical decision-making, ethical conduct of research, and additional codes of ethics as appropriate to context.

Behavior 2: Use reflection and self-regulation to manage personal values and maintain professionalism in practice situations.

Behavior 3: Demonstrate professional demeanor in behavior; appearance; and oral, written, and electronic communication.

Behavior 4: Use technology ethically and appropriately to facilitate practice outcomes. **Behavior 5:** Use supervision and consultation to guide professional judgment and behavior.

Competency 2: Engage Diversity and Difference in Practice Generalist Behaviors

Behavior 6: Apply and communicate understanding of the importance of diversity and difference in shaping life experiences in practice at the micro, mezzo, and macro levels.

Behavior 7: Present themselves as learners and engage clients and constituencies as experts of their own experiences.

Behavior 8: Apply self-awareness and self-regulation to manage the influence of personal biases and values in working with diverse clients and constituencies.

Competency 3: Advance Human Rights and Social, Economic, and Environmental Justice Generalist Behaviors

Behavior 9: Apply their understanding of social, economic, and environmental justice to advocate for human rights at the individual and system levels.

Behavior 10: Engage in practices that advance social, economic, and environmental justice.

Competency 4: Engage in Practice-informed Research and Research-informed Practice Generalist Behaviors

Behavior 11: Use practice experience and theory to inform scientific inquiry and research.

Behavior 12: Apply critical thinking to engage in analysis of quantitative and qualitative research methods and research findings.

Behavior 13: Use and translate research evidence to inform and improve practice, policy, and service delivery.

Competency 5: Engage in Policy Practice Generalist Behaviors

Behavior 14: Identify social policy at the local, state, and federal level that impacts well-being, service delivery, and access to social services

Behavior 15: Assess how social welfare and economic policies impact the delivery and access to social services

Behavior 16: Apply critical thinking to analyze, formulate, and advocate for policies that advance human rights and social, economic, and environmental justice

Competency 6: Engage with Individuals, Families, Groups, Organizations, and Communities Generalist Behaviors

Behavior 17: Apply knowledge of human behavior and social environment, person-inenvironment, and other multidisciplinary theoretical frameworks to engage with clients and constituencies.

Behavior 18: Use empathy, reflection, and interpersonal skills to effectively engage diverse clients and constituencies.

Competency 7: Assess Individuals, Families, Groups, Organizations, and Communities Generalist Behaviors

Behavior 19: Collect and organize data, and apply critical thinking to interpret information from clients and constituencies.

Behavior 20: Apply knowledge of human behavior and the social environment, person-inenvironment, and other multidisciplinary theoretical frameworks in the analysis of assessment data from clients and constituencies.

Behavior 21: Develop mutually agreed-on intervention goals and objectives based on the critical assessment of strengths, needs, and challenges within clients and constituencies.

Behavior 22: Select appropriate intervention strategies based on the assessment, research knowledge, and values and preferences of clients and constituencies.

Competency 8: Intervene with Individuals, Families, Groups, Organizations, and Communities Generalist Behaviors

Behavior 23: Critically choose and implement interventions to achieve practice goals and enhance capacities of clients and constituencies.

Behavior 24: Apply knowledge of human behavior and the social environment, person-inenvironment, and other multidisciplinary theoretical frameworks in interventions with clients and constituencies.

Behavior 25: Use inter-professional collaboration as appropriate to achieve beneficial practice outcomes.

Behavior 26: Negotiate, mediate, and advocate with and on behalf of diverse clients and constituencies.

Behavior 27: Facilitate effective transitions and endings that advance mutually agreed-on goals.

Competency 9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities

Generalist Behaviors

Behavior 28: Select and use appropriate methods for evaluation of outcomes.

Behavior 29: Apply knowledge of human behavior and the social environment, person-inenvironment, and other multidisciplinary theoretical frameworks in the evaluation of outcomes.

Behavior 30: Critically analyze, monitor, and evaluate intervention and program processes and outcomes.

Behavior 31: Apply evaluation findings to improve practice effectiveness at the micro, mezzo, and macro levels.

Specific Learning Outcomes

COURSE COMPETENCIES and SELECTED ASSIGNMENTS:

By the end of the semester, students should be able to demonstrate the following competencies and practice behaviors:

Competency 1: Demonstrate Ethical and Professional Behavior Generalist Behaviors

Behavior 1: Make ethical decisions by applying the standards of the NASW Code of Ethics, relevant laws and regulations, models for ethical decision-making, ethical conduct of research, and additional codes of ethics as appropriate to context. (*Assignment: Bi-weekly journals (Knowledge, Values, Skills, Cognitive/Affective Reactions), Observation by field supervisor (Knowledge, Values, Skills, Cognitive/Affective Reactions))*

Behavior 2: Use reflection and self-regulation to manage personal values and maintain professionalism in practice situations. (*Assignment: Bi-weekly journals (Values, Cognitive/Affective Reactions), Process Recordings (Values, Cognitive/Affective Reactions), Conferences with Field Supervisor (Values, Cognitive/Affective Reactions))*

Behavior 3: Demonstrate professional demeanor in behavior; appearance; and oral, written, and electronic communication. (*Assignment: Competency Thesis (Knowledge, Skills)*)

Behavior 4: Use technology ethically and appropriately to facilitate practice outcomes. *Assignment:* Competency Thesis (Knowledge, Values, Skills), Observation by field supervisor (Knowledge, Values, Skills))

Behavior 5: Use supervision ethically and appropriately to facilitate practice outcomes. (Assignment: Competency Thesis (Values, Cognitive/Affective Reactions), Bi-weekly journals (Values, Cognitive/Affective Reaction))

Competency 2: Engage Diversity and Difference in Practice Generalist Behaviors

Behavior 6: Apply and communicate understanding of the importance of diversity and difference in shaping life experiences in practice at the micro, mezzo, and macro level. (*Assignment: Competency Thesis (Knowledge, Values, Skills); Field Observation (Knowledge, Values, Skills)*)

Behavior 7: Present themselves as learners and engage clients and constituencies as experts of their own experiences. (**Assignment:** Observation by field supervisor (Knowledge, Values, Skills, Cognitive/Affective Reactions), Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions))

Behavior 8: Apply self-awareness and self-regulation to manage the influence of personal biases and values in working with diverse clients and constituencies. (*Assignment: Competency Thesis* (*Knowledge, Skills, Values, Cognitive/Affective Reactions*))

Competency 3: Advance Human Rights and Social, Economic, and Environmental Justice Generalist Behaviors

Behavior 9: Apply their understanding of social, economic, and environmental justice to advocate for human rights at the individual and system levels. (*Assignment: Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions)*)

Behavior 10: Engage in practices that advance social, economic, and environmental justice. (*Assignment: Competency Thesis (Values, Skills); Process Recordings (Values, Skills)*)

Competency 4: Engage in Practice-informed Research and Research-informed Practice Generalist Behaviors

Behavior 11: Use practice experience and theory to inform scientific inquiry and research. (Assignment: Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions), Process Recordings (Knowledge, Values, Skills, Cognitive/Affective Reactions))

Behavior 12: Apply critical thinking to engage in analysis of quantitative and qualitative research methods and research findings. (*Assignment: Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions)*)

Behavior 13: Use and translate research evidence to inform and improve practice, policy, and service delivery. (*Assignment: Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions), Process Recordings (Knowledge, Values, Skills, Cognitive/Affective Reactions))*

Competency 5 Engage in Policy Practice Generalist Behaviors

Behavior 14: Identify social policy at the local, state, and federal level that impacts well-being, service delivery, and access to social services. (*Assignment: Competency Thesis (Knowledge, Skills)*, *Process Recordings (Knowledge, Skills)*)

Behavior 15: Assess how social welfare and economic policies impact the delivery and access to social services. (*Assignment: Competency Thesis (Knowledge, Skills)*)

Behavior 16: Apply critical thinking to analyze, formulate, and advocate for policies that advance human rights and social, economic, and environmental justice. (*Assignment: Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions), Process Recordings (Knowledge, Values, Skills, Cognitive/Affective Reactions))*

Competency 6 Engage with Individuals, Families, Groups, Organizations, and Communities Generalist Behaviors

Behavior 17: Apply knowledge of human behavior and social environment, person-inenvironment, and other multidisciplinary theoretical frameworks to engage with clients and constituencies. (**Assignment:** Observation by field supervisor (Knowledge, Skills); Bi-weekly journals (Knowledge, Skills))

Behavior 18: Use empathy, reflection, and interpersonal skills to effectively engage diverse clients and constituencies. (**Assignment:** Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective reactions))

Competency 7Assess Individuals, Families, Groups, Organizations, and Communities Generalist Behaviors

Behavior 19: Collect and organize data, and apply critical thinking to interpret information from clients and constituencies. (*Assignment: Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions)*)

Behavior 20: Apply knowledge of human behavior and the social environment, person-inenvironment, and other multidisciplinary theoretical frameworks in the analysis of assessment data from clients and constituencies. (Assignment: Competency Thesis (Knowledge, Skills))

Behavior 21: Develop mutually agreed-on intervention goals and objectives based on the critical assessment of strengths, needs, and challenges within clients and constituencies. (*Assignment: Competency Thesis (Knowledge, Skills, Cognitive/Affective Reactions), Process Recordings (Knowledge, Skills, Cognitive/Affective Reactions), Bi-weekly journals (Knowledge, Skills, Cognitive/Affective Reactions))*

Behavior 22: Select appropriate intervention strategies based on the assessment, research knowledge, and values and preferences of clients and constituencies. Social workers utilize conceptual frameworks to guide the processes of assessment, intervention, and evaluation. (Assignment: Competency Thesis (Knowledge, Values, Skills), Process Recordings (Knowledge, Values, Skills))

Competency 8 Intervene with Individuals, Families, Groups, Organizations, and Communities Generalist Behaviors

Behavior 23: Critically choose and implement interventions to achieve practice goals and enhance capacities of clients and constituencies. (*Assignment: Competency Thesis (Knowledge, Skills), Process Recordings (Knowledge, Skills), Bi-weekly journals (Knowledge, Skills)*

Behavior 24: Apply knowledge of human behavior and the social environment, person-inenvironment, and other multidisciplinary theoretical frameworks in interventions with clients and constituencies. (*Assignment: Competency Thesis (Knowledge, Skills)*)

Behavior 25: Use inter-professional collaboration as appropriate to achieve beneficial practice outcomes. (*Assignment: Competency Thesis (Skills, Cognitive/Affective Reactions)*)

Behavior 26: Negotiate, mediate, and advocate with and on behalf of diverse clients and constituencies. (*Assignment: Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions)*)

Behavior 27: Facilitate effective transitions and endings that advance mutually agreed-on goals. (*Assignment: Competency Thesis (Knowledge, Skills)*)

Competency 9 Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities

Generalist Behaviors

Behavior 28: Select and use appropriate methods for evaluation of outcomes. (Assignment: Self-reflection with field supervisor (Knowledge, Skills))

Practice Behavior 29: Apply knowledge of human behavior and the social environment, personin-environment, and other multidisciplinary theoretical frameworks in the evaluation of outcomes. (*Assignment: Competency Thesis (Knowledge, Skills), Process Recordings (Knowledge, Skills), Biweekly journals (Knowledge, Skills)*)

Behavior 30: Critically analyze, monitor, and evaluate intervention and program processes and outcomes. (*Assignment: Competency Thesis (Knowledge, Skills, Cognitive/Affective Reactions)*)

Behavior 31: Apply evaluation findings to improve practice effectiveness at the micro, mezzo, and macro levels. (*Assignment: Competency Thesis (Knowledge, Values, Skills, Cognitive/Affective Reactions), Process Recordings (Knowledge, Values, Skills, Cognitive/Affective Reactions))*

Course Requirements

Philosophy of Field Instruction:

Field instruction is an integral part of the social work education curriculum. It engages the student in a supervised practice activity providing opportunities for the student to apply knowledge, values, and skills in relation to identified client needs, agency purposes, and social sanctions. As students learn from social

work placement experiences with clients and staff, the knowledge, attitudes, and skills acquired from all areas of the curriculum are translated into accountable performance and professional competence.

The field experience also provides opportunities for students to gain knowledge and understanding in all areas integrating theory and practice. Students will be provided with a foundation generalist experience in their field practicum setting; therefore, having opportunities to practice within a comprehensive range in types and sizes of client systems. This experience is deepened as students transition into the advance practicum, integrated with rural practice, and taken current with courses in the advance rural practice curriculum.

Students are responsible for their learning experience. They participate in the planning and identification of learning experiences available to them during their field placement.

ASSIGNMENTS

Assignments for field also serve as program outcome measures in both the generalist and advanced practicums. Some are specifically listed in the outcomes section and as follows along with other assignments that span the learning continuum.

Reading: Students will be directed to do readings provided by the professor for foundational information regarding field placement expectations.

Field Time: The field setting will give you the opportunity to gain work experience under the supervision of an approved field instructor. The Social Work Program will provide opportunities for you to integrate the content you are learning by utilizing educational assignments to facilitate the process. Students are expected to work a minimum of 20 hours per week at their designated field practicum agency for the duration of two semesters (a minimum of 400 total hours). It is also expected that the student will remain in the same agency for two consecutive semesters. (In the event that a student decides to change agencies prior to completing both sections of SOWK 560 A and B, several of the assignments will need to be redone.)

Activity Logs:

Students are required to complete activity logs documenting their time, activities, and observations during their field placement. The logs can be found in the MSW Field Manual and will be posted in class for the specific semester. They are to be submitted to your field liaison along with journals. Do not identify clients in your logs. These logs are to be signed by your field instructor or a task supervisor. Logs are to be submitted in a running fashion, with all previous weeks plus the ones due turned in together in a singular document.

Learning Contract:

The Learning Contract is a formal agreement between the field instructor, student, and faculty liaison concerning the activities the student will perform in the agency. With the assistance of their field instructor, each student will identify three performance tasks for each of the nine competencies. The Learning Contract provides a focused structure for student learning and supervision over the course of the semester. It is also used as a basis for evaluation and as a measure of accountability. A copy of the learning contract can be found in the MSW Field Manual. Learning contracts will be due at the beginning of each semester.

Getting to Know Your Agency & Agency Orientation Checklist:

Students will be required to complete the "Getting to Know Your Agency Assignment" and to complete an "Agency Orientation Checklist" during the first month of their field assignment. The intent of these

two assignments is to provide a general orientation to the agency and to assist the student in obtaining basic information that might later be used in the competency thesis. If a student changes their field placement agency after SOWK 560A, they will be required to redo these two assignments in SOWK 560B.

Journal Discussions:

Students will submit journals online, as assigned, using Blackboard. Students will also be required to reply with comments to other students. Grading is based on a unique post and a minimum of two replies to classmates for each Journal Discussion.

Process Recordings:

Three process recordings will be completed: a micro level experience, a mezzo level experience, and a macro level experience. Two of these process recordings will be due in the 15 week semester and the other will be due in the 5 week semester Each process recording will at a minimum include: the date of the session, a detailed description of the interaction, your observations of communication processes, your assessment of what happened, your thoughts and feelings about the contact, and a statement of follow up required as a result of the session. Do not identify clients in your writing. Outlines are provided in the Field Manual and should be used in the composition of each corresponding process recording. You may be asked to present your process recordings during integrative seminars.

Competency Thesis:

The Competency Thesis is required to pass Social Work 560 and is also used as a program outcome measure. The thesis should demonstrate your knowledge, skills and values in the following areas: critical thinking, adherence to social work values and ethics, significance of policy on practice, implications of diversity, appropriate methods, and application of research in practice. There are 10 sections:

- Section 1: The Organizational Context of Practice
- Section 2: The Community Context of Practice
- Section 3: The Professional Context of Practice
- Section 4: Assessment of Existing Social Policy
- Section 5: Utilization of Community Resources
- Section 6: Problem Identification and Assessment
- Section 7: Problem-solving and Selection of an Intervention Plan
- Section 8: Implementation of the Plan
- Section 9: Evaluation and Feedback Regarding Intervention Plan
- Section 10: Overall Feedback to the Agency

The Competency Thesis has been divided into two papers. Part One (Sections 1-5) typically due in SOWK 560A and Part Two (Sections 6-10) typically due in SOWK 560B. A brief introductory and summary paragraph are highly recommended.

General Requirements

- Your papers must be written using APA standards. It should be appropriately documented and double-spaced with 12-point font and 1-inch margins. Each of the two completed papers (Part 1 and Part 2) should be approximately 12-15 pages in length. Remember to cite sources of information from brochures, manuals, pamphlets, interviews and all other sources. You will need to research relevant information and interview appropriate persons in order to complete this project.
- 2. Divide your paper into sections and use the same headings, as outlined, for each section.

- 3. The thesis will be graded on content, writing style, grammar, and an appropriate level of writing ability for a beginning generalist social worker.
- 4. Each section of the paper needs to be thorough and adequately reflect your knowledge and skills necessary to be a beginning generalist social worker.
- 5. You are encouraged to include supplementary documents in an appendix such as reports, statistical data, or other relevant documents.
- 6. Dates to submit drafts for comments will be provided at the beginning of each semester.
- 7. An abstract is only required with the complete final paper submitted in 560B.

Integrative Seminars:

The concurrent seminars are mandatory. Informed participation in seminars is required. Integrative Seminars will be held as assigned, generally once a month. Students are expected to participate in online discussion and Zoom seminars regularly. Attendance factors into your class participation grade. Topics for the practicum seminars are interwoven with concurrent courses and developed using a continuous improvement model. Doodle polls will be arranged to identify the time that best works for the class.

Evaluation:

Your faculty liaison is responsible for assigning a course grade based upon the evaluation by your field instructor and evaluation of all class assignments. There are also opportunities for you to evaluate the field placement process. The agency field instructor also evaluates the performance of the faculty liaison and the program. Examples of all evaluation forms are in the field manual.

Grading Policy and Scale, Make-up Policy, Late Work

All assignments must be submitted in the blackboard course; use the relevant week's folder under Course Content to find the proper assignment and submit. The grading for this class will be based on a 100-point scale.

Grading: A = 90-100 points, B = 80-89.9 points, C = 70-79.9 points, F = 69.9 points and under Course Timeline (See Semester at a Glance in Course Resources folder)

Late Work

Dependent on the assignment, the professor may allow late submissions. Understand however, that students <u>must email in advance to request the late submission option</u>. If the student elects to take this option and it is approved by the professor, the highest score possible is reduced based on the length of delinquency. The professor has sole discretion for approval of late submissions.

2022-2023 Campus Health and Safety Protocols:

Concord University plans to follow all health and safety protocols recommended by the Center for Disease Control and Prevention (CDC), the West Virginia Department of Health and Human Resources (DHHR), and other orders, regulations, etc. CU continually monitors the guidance issued from federal and state authorities and updates our protocols accordingly.

Accessibility/Accommodations:

Concord University is committed to responding to the needs of students with disabilities as defined by the Americans with Disabilities Act. Please inform your instructor at the beginning of the class semester if you have a disability and are requesting accommodations. It is your responsibility to self-disclose that you are requesting accommodations. The University and instructor will provide you with a reasonable accommodation. You should register with CU's Disability Services Office, located in the Athens campus

Jerry and Jean Beasley Student Center, Bottom Floor, across from the Campus Post Office. The Disability Services Office phone is 304-384-6086 or you can email the Director, Nancy Ellison, at <u>nellison@concord.edu</u> for assistance.

Academic Misconduct and Dishonesty

Academic dishonesty is morally unacceptable as well as destructive to the learning and teaching atmosphere. Academic dishonesty includes the giving or receiving of improper help on examinations or assignments, falsifying documents, and plagiarism (the act of stealing and using, as one's own, the ideas or the expression of the ideas of another). Such dishonesty can lead to a variety of penalties — including but not limited to failure of assignment, failure of course, loss of institutional privileges, or dismissal from the University. (See <u>University Catalog Academic Policies and Procedures</u>)

Concord University Honor Code

A Concord University Honor Code was approved by students, staff, faculty, administration, and the CU Board of Governors. The Code states:

"As a member of the Concord University Community I will act with honesty and integrity in accordance with our fundamental principles and I will respect myself and others while challenging them to do the same."

The Honor Code is intended to unite the Concord community behind a culture of honesty, integrity, and civility.

Class/Online Attendance Policy

Regular class attendance is part of a student's academic obligation at Concord. Irregular attendance may affect academic performance adversely and is detrimental to the atmosphere of a class. (See <u>University</u> <u>Catalog Academic Policies and Procedures</u>)

Emergency Alert System

In an effort to increase safety and security on our campus, Concord University encourages everyone to register for instant text message alerts. Alerts will only be used for security and safety notices. All students, faculty, and staff are automatically eligible to receive text message alerts on their cell phones or email alerts. Please go to <u>Emergency Alerts and Updates</u> on the CU website to learn more about the Omnilert System or contact the IT Help Desk for further assistance (Call 304-384-5291).

Emergency Information

Emergency/courtesy telephones are located at the main entrance of each residence hall and at various other locations on campus. Emergency telephones can be identified by the flashing blue light and will provide the user with a direct link to Public Safety at the press of a button. To report an on-campus emergency, call 304-384-5357 or 911. The Office of Public Safety is located on the bottom floor of the Rahall Technology Center. You may access additional information on the <u>Office of Public Safety</u> webpage.

Inclement Weather Policy

As a general policy, the University will remain in normal operations during adverse weather conditions. In the event of severe weather conditions, the following may occur:

<u>University Closure</u> No students or employees are to report.

<u>Classes Cancelled</u> Students do NOT report BUT employees are expected to report to work at their normal time.

Operating on an Inclement Weather Delay

Under this schedule, all 8 a.m. classes will start at 10 a.m. Students and faculty will follow the Inclement Weather Schedule.

*Announcements invoking the late schedule or other options referenced above are aired on area radio and television stations and are sent as text and email messages to those enrolled for this service.

Student Conduct

In classrooms, online, laboratories, and during any activities that are part of course requirements, students are expected to observe reasonable rules of conduct.

Academic Resources

The <u>Center for Academic and Career Development</u> is ready to assist any student with academic or personal concerns, tutoring, study skills, time management, major and career exploration, and much more. The Center for Academic and Career Development is located in the Jean & Jerry Beasley Student Center Suite 1 (past Wingspan by the Subway Stage). Students can stop by the CACD Monday through Friday, 8:00 am until 4:00 or by appointment. The CACD may be reached by calling (304) 384-6074, (304) 384-6298, or cacd@concord.edu.

The <u>drop-in tutoring</u> schedule is posted online shortly after the beginning of each semester. Additional academic tutoring resources are available online and on-demand from the <u>Tutoring Services</u> page of the CU website.

Student Health Center

The <u>Student Health Center</u> provides students with basic level medical care for acute minor illness or injury on a walk-in basis. The Student Health Center is located on the first floor of Wooddell Hall. The center is open Monday through Thursday from 8:30 to 2:30 PM and Friday from 8:30 to 12:00 PM. The Student Health Center may be reached at 304-384-6355.

Mental Health Resources

Concord University recognizes that being a student can be stressful at times for a number of reasons some of which may be related to the challenge of balancing your role as a student with other facets in your life. There are a number of resources to help you cope if you find that you are overwhelmed. The first is the <u>CU Counseling Center</u> which is located on the third floor of the Jerry and Jean Beasley Student Center on the Athens Campus. The center is staffed by licensed mental health professionals, graduate students, and student employees. Appointments are available Monday through Friday from 8:00 AM – 4:00 PM. Appointments at the Erma Byrd Higher Education Center in Beckley may be made by arrangement. Students may call the counseling center at 304-384-5290 or by email at <u>counseling@concord.edu</u>. Telehealth counseling is also available via a secure HIPAA/FERPA compliant

platform for students residing in the state of West Virginia. Counseling services are free of charge at this time.

Sexual Harassment & Assault

Federal law, Title IX, and Concord University policy prohibits discrimination, harassment, and violence based on sex and gender (Including sexual harassment, sexual assault, domestic/dating violence, stalking, sexual exploitation, and retaliation). If you or someone you know has been harassed or assaulted, you can receive confidential counseling support through the <u>Concord University Counseling Center</u> (304-384-5290). Alleged Violations can be reported non-confidentially to the Concord University Title IX Coordinator at 304-384-5289 or <u>https://www.concord.edu/Student-Life/Title-IX.aspx</u>. Reports to Campus Security can be made at (304-384-5357). As an employee at Concord University, <u>I am a mandatory reporter</u> which means I must report any sexual misconduct I am made aware of. This includes verbal or written (such as in an assignment) disclosures of sexual harassment or sexual assault.

Technology Services

Contact the CU Help Desk at extension 5291 from campus or 304-384-5291 off campus. You can find additional information at <u>https://www.concord.edu/About/Important-Offices-Centers/Technology-Services/Help-Desk-Support.aspx</u>.

Syllabus Disclaimer

"This syllabus is subject to change based on the needs of the class. Please check it regularly."