

Student Government Association

Minutes for meeting held Wednesday, November 12th, 2025

The meeting was called to order at 4:03 PM by President Abby Stovall. Attendance was taken and a quorum was established. The minutes for the meeting held on November 5th, 2025 were approved.

Special Order of Business:

- Ms. Carly Kestner – speaking on behalf of the Financial Aid Office; *see pages*

Student Open Forum:

- There are extensive concerns about internet on-campus
- Esports is currently in playoffs; they were forced to forfeit a playoff match on November 11th due to lag
- Internet issues are more problematic now because the leagues are structured less forgivingly
- Multiple matches have been lost entirely because of the internet issues on-campus
- Multiple students rely on Esports for scholarship money
- Tickets are sent to IT, but there is a feeling that they are failing to fix the issue meaningfully
- Esports leagues are competitive and include D1 schools; consistent lag makes Concord less competitive with the bigger schools
- Poor internet also negatively affects livestreams because bandwidth cannot support streams and matches at the same time
- Our Esports players and staff come from all over the U.S. and world because they believe in what Concord has to offer, but internet is harming that reputation
- **University technology committee will meet on Wednesday, December 3rd; internet concerns will be brought up then**
- There is an ongoing project to improve internet speed and reduce latency, but a timeline for the project has not been given to SGA
- Aside from issues in the Esports Facility in Rahall, there have also been issues in South Tower
- Video calls in the dorms are made difficult; question was raised if tickets need to be submitted to IT every time the internet has problems
- In class, hotspots have to be used to complete assignments
- Running a large number of devices in the same area was raised as a possible cause of poor internet in the Esports facility; it was reported, however, that the number of players and games being played has not changed while internet is still getting worse

- Within the dorms, at least one student reported the internet being so bad that they have had to drive off-campus to submit assignments
- **Internet issues in South Tower are actively being worked on (*diagnosed, but not fixed*)**
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